Government of Bihar
Department of Environment, Forest & Climate change.

Patna Zoo Management and Development Society

TENDER NOTICE INVITING e-TENDER

(Through e-Procurement mode only at https://eproc2.bihar.gov.in)

Short Notice Tender No: 13/e-PROC/PZMDS/2026-27

Online Bids are invited from registered Indian Firms/Agencies {Manufacturers (OEMs)/ Authorized Distributors/ Dealers/ Suppliers/ Fabricators} for the Supply and Installation of High-Pressure Laminates (HPL) Façade Cladding Work and FRP/GRC Work in Patna Zoo.

Sl. No.	Scope of work	Cost of tender document (In Rupees) (Online Mode) (Non-Refundable)	Tender processing Fee (Non-Refundable) (in Rupees)	Earnest Money Deposit (In Rupees) Online	Period
1	2	3	4	5	6
01.	Supply and Installation of HPL Façade cladding Work and FRP/GRC Work in Patna Zoo.	Rs. 2,000/-	As per e-proc fees	Rs. 1,00,000/-	FY 2026-27

Tender Schedule/Programme:

Sl. No.	Activity	Date/Time : Duration
1.	Online Sale/Download date of Tender documents	From 22.10.2026 to 02.11.2026 (Upto 12:00 P.M.) (https://eproc2.bihar.gov.in)
2.	Bid-clarification date and time	27.10.2026 - 4:30 P.M. (In the office of the Director, Patna Zoo-cum-Secretary, Patna Zoo Management and Development Society)
3.	Date/Time for Submission/ Uploading of offer/Bid	Till 02.11.2026 up to 03.00 P.M. (https://eproc2.bihar.gov.in)
4.	Date & time for Opening of Technical Bid.	02.11.2026 at 4:00 P.M. (https://eproc2.bihar.gov.in) (In the office of the Director, Patna Zoo-cum-Secretary, Patna Zoo Management and Development Society)
5.	Financial Bid Opening Date and Time	Date will be announced after evaluation of technical bid.

Detailed description of the terms and conditions as well as tender form for submission of tender can be downloaded from https://www.eproc2.bihar.gov.in

1. Detailed descriptions of the item and instructions for submitting your offer can be downloaded from e-Procurement Portal (https://eproc2.bihar.gov.in).

2. Tenderers are advised to read the detailed Terms & conditions before submitting e-tender which can be downloaded from e-Procurement Portal **(https://eproc2.bihar.gov.in) or (https://state.bihar.gov.in/forest) or (https://patnazoo.bihar.gov.in)**

3. A sum of Rs.2,000/- being the cost of Tender document (non-refundable) has to be paid through e-payment mode (NEFT/RTGS, Net Banking, Credit/Debit Card) only.

4. Tender Processing Fee (TPF) amount applicable as per e-Proc Bid Processing Fee structure (non-refundable) has to be paid through e-payment mode (i.e. NEFT/RTGS, Internet Banking, Credit / Debit Card) only.

5. The bidders shall upload the scanned copies of all the relevant certificates, documents, Bank draft etc. in support of their eligibility criteria/technical bid and other certificate/document in the e-procurement portal (https://eproc2.bihar.gov.in)

6. Bids along with necessary online payments must be submitted through e-payment Portal https://eproc2.bihar.gov.in before the date and time specified in the NIT. The department does not take any responsibility for the delay/non-submission of Tender caused due to non-availability of Internet connection, Network Traffic/ Holidays or any other reason.

7. The bidders shall sign on all the supporting statements, documents, certificates uploaded by him, owning responsibility for their correctness/ authenticity. The bidder shall attach all the required documents for the specific tender before uploading the same during the bid submission as per the tender notice and bid document.

8. **Corrigendum/Addendum,** if any, will be published on the departmental website **(https://state.bihar.gov.in/forest) or (https://patnazoo.bihar.gov.in)** and e-procurement, Portal Bihar https://eproc2.bihar.gov.in

Dated: 14/10/20xx

Secretary,
Patna Zoo Management and
Development Society.

Government of Bihar
Department of Environment, Forest & Climate change.

Patna Zoo Management and Development Society

TENDER NOTICE INVITING e-TENDER

(Through e-Procurement mode only at https://eproc2.bihar.gov.in)

Short Notice Tender No: 13/e-PROC/PZMDS/2026-27

Terms and Conditions for Supply and Installation of HPL Façade cladding Work and FRP/GRC Work in Patna Zoo.

1. GENERAL: -

1.1 The Secretary, Patna Zoo Management and Development Society invites Separate/Online Bids under a Two-Bid System from registered Indian Suppliers, including Manufacturers (OEMs), Authorized Distributors, Dealers, Suppliers, reputed Agencies/Firms, having adequate experience and capacity for the Supply and Installation of HPL Façade cladding Work and FRP/GRC Work in Patna Zoo, as specified in the Scope of Work.

The scope of work broadly includes Supply and Installation of HPL Façade cladding Work and FRP/GRC Work in Patna Zoo, including all necessary accessories, fittings, fixtures, installation materials, scaffolding and associated works, complete in all respects as per the approved specifications, drawings and instructions of Patna Zoo.

1.2 Separate Technical and Financial Bids from registered Indian Suppliers, including Manufacturers (OEMs), Authorized Distributors, Dealers and Suppliers, meeting the specified requirements and technical specifications, shall be submitted through the e-tendering process only, i.e. through the e-Procurement Portal of Government of Bihar at https://eproc2.bihar.gov.in, within the period specified in the Tender Schedule.

1.3 The main purpose of this Tender is to select eligible agencies/firms for the Supply and Installation of HPL Façade cladding Work and FRP/GRC Work in Patna Zoo, along with all necessary accessories, fittings, fixtures, installation materials, scaffolding and other associated works. The above works shall be executed for the construction and development of Gates and other public facilities at Patna Zoo, complete in all respects, as per the approved specifications, drawings, quality standards and directions of the Secretary, Patna Zoo Management and Development Society. The work shall be completed within 15 (fifteen) days from the date of issue of the Work Order. Any extension of time shall be considered, subject to approval of the Competent Authority and in accordance with the applicable terms and conditions of the contract.

Tender Schedule/Programme:

Sl. No.	Activity	Date/Time : Duration
1.	Online Sale/Download date of Tender documents	From 22.10.2026 to 02.11.2026 (Upto 12:00 P.M.) (https://eproc2.bihar.gov.in)
2.	Bid-clarification date and time	27.10.2026 - 4:30 P.M. (In the office of the Director, Patna Zoo-cum-Secretary, Patna Zoo Management and Development Society)
3.	Date/Time for Submission/ Uploading of offer/Bid	Till 02.11.2026 up to 03.00 P.M. (https://eproc2.bihar.gov.in)
4.	Date & time for Opening of Technical Bid.	02.11.2026 at 4:00 P.M. **(https://eproc2.bihar.gov.in)** (In the office of the Director, Patna Zoo-cum-Secretary, Patna Zoo Management and Development Society)
5.	Financial Bid Opening Date and Time	Date will be announced after evaluation of technical bid.

1.4 To participate in the e-tendering process, the bidders are required to get registered by the service provider of e-tendering. The bidders are required to submit "Technical Bid" and "Financial Bid" separately through e-Procurement Portal **(https://eproc2.bihar.gov.in)**.

1.5 Tenderers are advised to read the detailed Terms & conditions before submitting e-tender which can be downloaded from e-Procurement Portal **(https://eproc2.bihar.gov.in) or (https://state.bihar.gov.in/forest)**

1.6 A sum of Rs.2,000.00 being the cost of Tender document (non-refundable) has to be paid through e-payment mode (NEFT/RTGS, Net Banking, Credit/Debit Card) only.

1.7 Tender Processing Fee (TPF) amount applicable as per e-Proc Bid Processing Fee structure (non-refundable) has to be paid through e-payment mode (i.e. NEFT/RTGS, Internet Banking, Credit / Debit Card) only.

1.8 EMD amount has to be paid through online mode (i.e. Internet Payment Gateway) through e-payment Portal https://eproc2.bihar.gov.in only.

1.9 The bidders shall upload the scanned copies of all the relevant certificates, documents etc. in support of their eligibility criteria/technical bid and other certificate/document in the e-procurement portal (https://eproc2.bihar.gov.in)

1.10 Bids along with necessary online payments must be submitted through e-payment Portal https://eproc2.bihar.gov.in before the date and time specified in the NIT.

1.11 The received e-bids will be opened in the office of Patna Zoo Management and Development Society located at the office of Director, Patna Zoo, before Competent Tender committee in the presence of bidders or Authorized representatives of bidders. In case any bidder/authorized representative of the bidder remain absent at the time of opening of technical/financial bid, the bid will be considered valid for evaluation.

1.12 Bids along with necessary documents must be submitted through https://eproc2.bihar.gov.in before the date and time specified in the NIT. The department does not take any responsibility for the delay/non-submission of Tender caused due to non-availability of Internet connection, Network Traffic/ Holidays or any other reason.

1.13 The technical bids will be opened by the Tender committee at the first instance for evaluation. Financial bids of only the technically acceptable offers will be opened for further evaluation and ranking.

1.14 Rates finalized in the Tender will be valid for the financial year 2026-27 and no price revision will be permissible.

1.15 Joint Ventures/Consortia are not permitted.

2 ELIGIBLE BIDDERS: -

2.1 Eligibility Criteria – Work Experience

The eligible bidders must have prior experience of Supply and Installation of HPL Façade cladding Work and FRP/GRC Work in any Department/Institution under the Government of India, State Governments, Government of Bihar, Public Sector Undertakings (PSUs), or Private sector as detailed below:

- The bidder should have successfully completed similar works or should be holding running contracts with an average annual value not less than **Rs. 50.00 Lakhs** during the last three consecutive financial years (FY 2023–24, FY 2024–25, and FY 2025–26).

- In the case of Authorized Distributors/Dealers/Suppliers, the experience of the Original Equipment Manufacturer (OEM) shall not be considered for establishing the bidder's eligibility. The requisite work experience must be in the name of the participating bidder only.

- The bidder must enclose valid copies of agreements/work orders/corresponding completion/experience certificates issued by the concerned authority/organization as documentary evidence.

2.2 **Eligibility Criteria – Financial Turnover**

- All eligible bidders must have an average annual financial turnover of not less than Rs. 1.00 Crore during the last three financial years, i.e., FY 2023–24, FY 2024–25, and FY 2025–26, as per the books of accounts.

- In cases where the audited financial statements for the last financial year (FY 2025–26) are not yet available, the bidder shall submit:
    1. The audited financial statements for the preceding financial year (FY 2022–23), in addition to the available years.
    2. A certificate from a practicing Chartered Accountant, certifying the turnover based on the latest available financial records.
    3. An affidavit/undertaking from the bidder confirming that the audited financial statements for the last financial year have not yet been completed/finalized.

2.3 **Eligibility Criteria – Registration & Authorization**

- The bidder must be a registered Indian supplier, i.e., a Manufacturer (OEM)/Authorized Distributor/Dealer/Supplier, for the supplying and installation of the finishing Work material/items.

- In the case of Authorized Distributors/Dealers/Suppliers, the bidder must possess a valid authorization certificate issued by the concerned OEM in favor of the bidder.

- The bidder shall enclose copies of valid authorization letter(s)/certificate(s) issued by the OEM, if applicable, as documentary evidence along with the bid.

3. ELIGIBILITY CRITERIA FOR BIDDERS:

3.1 The bidder shall have been engaged in the business of supply and installation of HPL Façade Cladding Work and/or FRP/GRC Work for at least the last three years as mentioned in the eligibility criteria 2.1. Documentary evidence shall be submitted.

3.2 The bidders should have the necessary financial turnover as mentioned in the eligibility criteria 2.2 for past three years continuously. Documentary evidence in support of this must be provided.

3.3 The bidders should have the necessary registration/authorization as mentioned in the eligibility criteria 2.3. Documentary evidence in support of this must be provided.

3.4 Bidder shall submit a copy of PAN card No. under Income Tax Act along with income tax returns of last 3 Financial Years (AY 2023-24, 2024-25 and 2025-26). If the Income tax return of last financial year is not submitted, return of AY 2022-23 should be submitted.

3.5 The bidder should have valid GST registration number and documentary evidence of the same should be provided.

3.6 Bidder must submit valid Identity and address proof of the firm/Proprietor/Partner/Director issued from the competent authority.

3.7 Bidder must submit copies of all documents required, duly self-attested, along with technical bid of the tender.

3.8 The bidder shall enclose with the technical bid the Booklet or brochures (If applicable) containing photographs and technical specifications of the finishing Work material/items that will be supplied by the bidder. The tender committee may ask the bidder to produce the sample of material to be supplied along with Booklet or brochures containing photographs and technical specifications of the finishing Work material/items, if found necessary to ensure the technical specification of the material to be provided.

3.9 The bidder shall submit self-attested photocopy of the authorization certificate issued by the manufacturer of the materials, if applicable, for which technical bid is submitted by the bidder.

3.10 The bidder shall submit self-attested photocopy of the character certificate issued by the competent authority.

3.11 The bidder should ensure that they have rendered satisfactory performance during last three years and a notarized declaration must be submitted by the bidder that he/his firm is not black listed by any department of Govt. of India or Govt. of Bihar in last three years due to unsatisfactory performance or any other reason. Any suppression of material fact or submission of any false document or discrepancy in this respect will lead to disqualification of tender and further legal action.

3.12 Each bidder is required to confirm & submit a notarized declaration with his bid that no agent, middleman or any intermediary has been, or will be, engaged to provide any services, or any other item or work related to the award and performance of this contract. They will have to further confirm & declare that no agency commission or any payment which will be construed as an agency commission will be paid & that the tender price will not include any such amount. If the Secretary, Patna Zoo Management and Development Society subsequently find to the contrary, the Tender Committee has the right to declare the Bidder as non-compliant and declare any contract if already awarded to the Bidder to be null and void.

3.13 Canvassing or offer of an advantage or any other inducement by any person with a view to influencing acceptance a bid will be an offence under Laws of India. Such section will result in the rejection of bid, in addition to other punitive measures.

4. ONE BID PER BIDDER: - Each bidder shall submit only one bid.

5. COST OF BID: -

The bidder shall bear all costs associated with the preparation and submission of his bid and the Secretary, Patna Zoo Management and Development Society in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tender process.

6. SITE VISIT: -

The bidder shall be responsible for the Supply and Installation of HPL Façade cladding Work and FRP/GRC Work as specified in the Tender Document. The bidder is advised to visit the Patna Zoo prior to submission of the bid to familiarize himself/herself with the site conditions, area of operation, access conditions, existing facilities, operational constraints and the nature and extent of the work to be carried out. All costs and expenses incurred by the bidder in connection with the site visit shall be borne solely by the bidder. Submission of the bid shall be deemed to constitute that the bidder has satisfied himself/herself regarding the site conditions, operational requirements, accessibility, nature and extent of the work, and has obtained all information necessary for the proper execution and completion of the work. No claim arising from lack of knowledge or failure to inspect the site shall be entertained subsequently.

7. TENDER DOCUMENTS: -

7.1. Contents of Tender the tender document comprises of following:

a) Notice of Invitation of Tender.	
b) Terms and Conditions.	(Annexure-I)
c) Scope of Work	(Annexure-II)
d) Specifications of the Work items	(Annexure-III)
e) Technical Bid form	(Annexure-IV)
f) Financial Bid Form	(Annexure- V)

7.1.2 The bidder is expected to examine all instruction, Forms, Terms & Condition in the Tender documents. Failure to furnish all information required by the Tender document or submission of a tender not substantially responsive to the Tender document in every respect will be at the bidder's risk and may result in rejection of his bid.

7.1.3 The bidder shall not make or cause to be made any alteration, erasure or obliteration to terms mentioned in 7.2.1, in the text of the Tender document.

7.2. CLARIFICATION ON TENDER DOCUMENT: -

7.2.1. In case the bidder has any doubt about the meaning of anything contained in the Tender document, he shall seek clarification from the office of the Secretary, Patna Zoo Management and Development Society immediately before submitting his bid. Any such clarification had been sought, will be copied to all bidders without disclosing the identity of the bidder seeking such clarification.

7.2.2 Except for any such written clarification by the Secretary, Patna Zoo Management and Development Society which is expressly stated to be an addendum to the tender document issued by the Office of the Patna Zoo Management and Development Society, no written or oral communication, presentation or explanation by any other employee of the Department shall be taken to bind or fetter the Department under the contract.

8. PREPARATION OF BIDS: -

8.1. LANGUAGE: -

The bids and all accompanying documents shall be either in Hindi or in English. In case any accompanying documents are in other languages, it shall be accompanied by an English translation. The English version shall prevail in matters of interpretation.

8.2 DOCUMENTS COMPRISING THE BID: -

8.2.1 The bids are to be submitted through e-procurement portal https://eproc2.bihar.gov.in only. The tender document shall comprise of documents as described in Terms and Conditions, technical as well as financial bids including supporting documents as mentioned in the tender document.

8.2.2 The bidder shall, on or before the date given in notice Inviting Tender, shall submit his bid through e-procurement portal https://eproc2.bihar.gov.in only.

8.2.3 The bidder shall furnish the details regarding work experience, as stated in Clause 2, completed in preceding three year, which were similar in nature and complexity as mentioned for the current tender.

8.3 BID PRICES: -

8.3.1 The rates quoted by the bidder for the Supply and Installation of HPL Façade cladding Work and FRP/GRC Work shall be all-inclusive, covering all applicable taxes, GST, cess, duties, fees and statutory charges, including any charges towards registration, authorization, NOC, permits or approvals, wherever applicable. The quoted rates shall also include the cost of packing, loading, transportation up to Patna Zoo, unloading, handling, storage, installation, erection, scaffolding and all other materials, tools, equipment, labour and incidental works required for proper and complete execution of the work. No extra payment or hidden charges, over and above the rates quoted and accepted in the Financial Bid, shall be payable by Patna Zoo Management and Development Society on account of any such costs or charges.

8.3.2 The cost of Supply and Installation of the Supply and Installation of HPL Façade cladding Work and FRP/GRC Work shall be inclusive of all costs towards repair, rectification, replacement and maintenance required during the Defect Liability Period (DLP), including the cost of materials, labour, service, transportation, scaffolding and all other incidental expenses. The Defect Liability Period shall be for a period of three (3) years from the date

of completion and acceptance of the respective Finishing Work item/work by Patna Zoo. The selected agency shall be fully responsible for rectifying, repairing, replacing or making good, as applicable, any defect, failure, deficiency, deterioration or damage attributable to defective material, workmanship, improper installation or non-compliance with the approved specifications during the entire Defect Liability Period, at no additional cost to Patna Zoo. No separate payment shall be made by Patna Zoo Management and Development Society for routine maintenance, repair, rectification, replacement or service required during the Defect Liability Period.

8.3.3 The Contractor shall provide and pass on to Patna Zoo all applicable manufacturer/OEM warranties for the materials supplied and installed under this Tender. The manufacturer/OEM warranty shall commence from the date of completion and acceptance of the respective finishing work item by the Director, Patna Zoo or the authorized representative of Patna Zoo and shall remain valid for the period specified by the respective manufacturer/OEM. Where the manufacturer/OEM warranty period is longer than the Defect Liability Period, such extended warranty shall continue to remain applicable to the concerned material/item for the full applicable warranty period. However, such extended OEM warranty shall not extend the Contractor's contractual Defect Liability Period for workmanship and installation beyond three (3) years, unless specifically provided otherwise in the Tender Document. The Contractor shall coordinate with the manufacturer/OEM for any warranty claim, repair or replacement, and Patna Zoo shall not be required to separately pursue the manufacturer/OEM. In case any defective item is replaced during the warranty period, the warranty for the replaced item shall remain valid for the remaining period of the original warranty or twelve (12) months from the date of replacement, whichever is later.

8.3.4 The Defect Liability Period shall be in addition to and without prejudice to the manufacturer's warranty applicable to the respective materials/items. During the Defect Liability Period, the agency shall, at its own cost, promptly repair, rectify, replace or make good any defect, deficiency, failure, deterioration or damage arising due to defective materials, poor workmanship, improper installation or failure to comply with the approved specifications, drawings or instructions. The agency shall commence necessary rectification work within 7 days of receiving written notice from Patna Zoo Management and Development Society and shall complete the same within the period specified by the Secretary, Patna Zoo Management and Development Society, depending upon the nature and urgency of the defect. No additional payment shall be made by Patna Zoo Management and Development Society for such repair, rectification or replacement during the Defect Liability Period. If the agency fails to attend to or rectify the defect within the stipulated period, Patna Zoo shall have the right to get the work executed through another agency at the risk and cost of the defaulting agency, without prejudice to any other rights or remedies available to Patna Zoo under the contract.

8.3.5 The quoted rates shall be firm and shall include all applicable taxes, duties, cess, fees and statutory charges prevailing as on the date of submission of the bid. No additional payment shall be admissible on account of any subsequent increase in such taxes, duties, fees or charges, except where specifically permitted under applicable Government rules.

8.3.6 Evaluation of the financial bid will be based on the lowest rate (L-1) submitted for each work by technically approved bidders.

8.3.7 Conditional bids/offers will be summarily rejected.

8.3.8 If the successful bidder fails to supply and install the required materials/work within the stipulated time or fails to comply with the terms and conditions of the contract, Patna Zoo Management and Development Society shall have the right, without prejudice to its other contractual remedies, to procure/execute the balance work through another technically qualified bidder at the L1 rate, and any additional cost/loss incurred on this account shall be recoverable from the defaulting bidder.

8.4 FORM OF BID: -

The bids are to be submitted through e-procurement portal https://eproc2.bihar.gov.in only & it shall be completed in all respects & duly signed & stamped by an authorized and empowered representative of the Bidder.

8.5 CURRENCIES OF BID AND PAYMENT: -

8.5.1 The bidder shall submit his price bid/offer in Indian Rupees and payment under this contract will be made in Indian Rupees.

8.6 DURATION OF CONTRACT: -

The contract shall be valid for the Financial Year 2026–27, commencing from the date of execution of the Agreement/issue of Work Order, as applicable. The Secretary, Patna Zoo Management and Development Society reserves the right to curtail or extend the contract period, wherever considered necessary, subject to the terms and conditions of the Tender Document and applicable rules.

The scope of the contract shall include, but not be limited to, the following:

- Supply and Installation of the specified Finishing Work items during the Financial Year 2026–27, as per the approved specifications, drawings, quality standards and directions of Patna Zoo.
- Maintenance, repair, rectification and replacement, wherever required, of the supplied and installed materials/items during the applicable Warranty Period and Defect Liability Period (DLP) as specified in the Tender Document.
- The obligations relating to warranty, maintenance and Defect Liability Period shall continue beyond the Financial Year 2026–27, wherever applicable, until expiry of the respective warranty/DLP period.

The agency shall complete all works within the prescribed timelines specified in the Work Order/Tender Document and shall remain responsible for all post-completion obligations during the applicable warranty and Defect Liability Period.

8.7 BID SECURITY: -

8.7.1 The bidder shall deposit a Bid Security (Earnest Money Deposit – EMD) of Rs. 1,00,000/- (Rupees One Lakh only) through online mode (Internet Payment Gateway) available on the e-Payment Portal: https://eproc2.bihar.gov.in only. Requests for exemption from payment of EMD shall be considered only in accordance with the applicable guidelines/rules of the Central Government and/or State Government. Such exemption shall be granted only upon submission of valid documentary evidence/certificates issued by the Competent Authority, clearly citing the relevant rules and guidelines under which the exemption is claimed.

8.7.2 Any tender not accompanied by Bid Security shall be rejected.

8.7.3 Bid securities of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and on or before the 30th day after the award of the contract.

8.7.4 Bid security (EMD) of the successful bidder shall be returned on receipt of Performance Security by the Department and after signing the agreement.

8.7.5 Bid security (EMD) shall be forfeited if the bidder withdraws his bid during the period of Tender validity.

8.7.6 Bid security (EMD) shall be forfeited if the successful bidder refuses or neglects to execute the Contract or fails to furnish the required Performance Security within the time frame specified by the Secretary, Patna Zoo Management and Development Society.

8.8 FORMAT AND SIGNING OF BID: -

8.8.1 The bidder shall upload the tender document and addenda, if any, thereto, with each page of this document signed and stamped to confirm the acceptance of the term & conditions of the tender by bidder. The uploaded scanned copies of the documents should be easily readable. The bidders are advised to ensure this before finally uploading the bids.

8.8.2 The documents comprising the bid shall be typed or written in indelible ink and all pages of the bid shall be signed by a person or persons duly authorized to sign on behalf of the bidder. All pages of the bid, where entries or amendment have been made, shall be signed by the person or persons signing the bid. The uploaded scanned copies of the documents should be easily readable. The bidders are advised to ensure this before finally uploading the bids.

8.8.3 The bid shall contain no alteration, omissions or additions except those to comply with instruction issued by the Secretary, Patna Zoo Management and Development Society or are necessary to correct errors made by the bidder, in which case should corrections shall be initialed/signed and dated by the person or persons signing the bid

9. SUBMISSION OF BIDS: -

9.1.1 The bids are to be submitted in through e-procurement portal https://eproc2.bihar.gov.in only which is mandatory, failing which the tender shall not be considered.

9.1.2 The Technical Bid should consist of the following documents -

(a) Proof of submission of cost of Tender document (non-refundable) Rs 2,000/-.
(b) Proof of submission of Bid Security (EMD) for an amount of Rs 1,00,000/- deposited through online mode (i.e. Internet Payment Gateway) through e-payment Portal https://eproc2.bihar.gov.in only.
(c) Self attested copy of Technical Bid form with bidder's name, designation, Office/Residential address and office Telephone Numbers, whether the bidder is a sole proprietor/partnership firm, names addresses and telephone numbers of Director/Partners also.
(d) Self-attested Photocopy of Address & Identity proof.
(e) Self-attested photocopy of the partnership deed in case of firm and letter of authority by the firm to participate in the tender
(f) Self attested copy of PAN No. card under Income Tax Act. along with Income Tax return of last three assessment years. i.e. AY 2023-24, 2024-25 and 2025-26.
(g) Self attested copy of Goods and Service Tax (GST) Registration Number.
(h) Proof of Average Annual turnover as stated in Clause 2 supported by audited balance sheet.
(i) Proof of experience as stated in Clause 2 supported by documents from the concerned organization.
(j) Brochures with specification and photograph with specifications of the material to be supplied and installed, for which financial bid is submitted.
(k) Authorization certificate/Letter from Manufacturer
(l) Character Certificate issued by the competent authority.
(m) Notarized declaration that Bidder/bidder's firm is not black listed by any Ministry/department of Govt. of India or Govt. of Bihar in last three years due to unsatisfactory performance or any other reason.
(n) Notarized declaration that Bidder/bidder's has not suppressed any material fact or submitted any false document and discrepancy in this respect will lead to disqualification of tender and further legal action can be initiated against Bidder, if found so. Also, declaration that no agent, middleman or any intermediary has been, or will be, engaged to provide any materials or any other item or work related to the award and performance of this contract.
(o) Duly filled and signed Annexure I to IV as token of acceptance of terms and condition of the tenders.

9.1.3 The tender shall remain valid and open for acceptance for a period of 90 days from the last date of submission of tender.

9.2 LATE AND DELAYED TENDERS: -

9.2.1 Bids must be received not later than the date and time stipulated in the Tender Notice. The Secretary, Patna Zoo Management and Development Society, may be at its discretion, extend the deadline for submission of bids in which case all rights and obligations of the Patna Zoo Management and Development Society and the Bidder will be the same.

9.2.2 Any bid received after the deadline for submission of bids, as stipulated above, shall not be considered.

10.1 BID OPENING AND EVALUATION: -

10.1.1 The Competent Tender Committee will open the technical Bids in the presence of the Bidders or their representatives who choose to attend at the appointed place and time.

10.1.2 The bid of any bidder who has not complied with one or more of the conditions will be summarily rejected.

10.1.3 Conditional bids will also be summarily rejected.

10.1.4 Financial bids of only the technically pre-qualified bidders will be opened for evaluation in the presence of qualified bidders.

10.1.5 Bids of only those items will be considered for which Booklet or brochure or technical specification is submitted in technical bid. The tender committee can allow minor changes in the technical specifications as mentioned in the annexure III. Only such finishing work items satisfying the Specifications provided will be evaluated in the financial bids.

10.1.6 The rates quoted shall be inclusive of all obligations relating to the Defect Liability Period and warranty as specified in Clause 8.3.

10.1.7 No separate payment shall be made by Patna Zoo for routine maintenance, repair, rectification, replacement or service required during the Defect Liability Period.

10.1.8 The cost of material submitted by the bidder must include any other charges or changes in the tax rates etc. as communicated by the central or state government from time to time.

10.1.9 The financial evaluation and award will be made item-wise. The contract shall be awarded to the technically qualified bidder quoting the lowest responsive rate (L1) for the respective work item, subject to fulfillment of all eligibility criteria and other terms and conditions of the tender.

10.1.10 In the event that two or more bidders quote the same L1 rate, the contract shall be awarded based on lottery system through draw of lots by the tender committee in the presence of the concerned bidders, duly recorded. The final decision in such a case shall be binding on all participating bidders.

10.1.11 If, during the contract period, it is established on the basis of comparable specifications, quality and prevailing market rates that the same or equivalent material is available at a lower rate, the Society may require the successful bidder to supply the material at such lower rate, subject to verification and approval by the Competent Authority.

10.1.12If the successful bidder fails to supply and install the required materials/work within the stipulated time or fails to comply with the terms and conditions of the contract, Patna Zoo Management and Development Society shall have the right, without prejudice to its other contractual remedies, to procure/execute the balance work through another technically qualified bidder at the **L1 rate**, and any additional cost/loss incurred on this account shall be recoverable from the defaulting bidder.

10.2 RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS: -

10.2.1. The authorized Tender Committee is not bound to accept the lowest or any bid and may at any time by notice in writing to the bidders terminate the tendering process.

10.2.2. The Tender Committee may reject the bid if it is found that the agency is black listed on previous occasions by any of the Department/Institutions/Local Bodies/Municipalities/Public Sector Undertakings, etc. The Secretary, Patna Zoo Management and Development Society reserves the right to cancel or reject all or any of the tender without assigning any reason. Any act on the part of the tenderer to influence anybody in the concerned offices is liable to rejection of his tender.

10.2.3. The Tender Committee may reject the Bid in the event that the Bid is accepted but the successful bidder fails to furnish the performance Security or fails to execute the contract agreement.

11.1. AWARD OF CONTRACT: -

11.1.1. The Competent Tender Committee, will recommend the contract to the technically qualified bidder quoting the lowest responsive rate (L1) for the respective work item, subject to fulfillment of all eligibility criteria and other terms and conditions of the tender.

11.1.2. The successful bidder shall be informed through the e-Procurement Portal and/or official communication issued by the Society. This letter (hereinafter and in the condition of contract called the "Letter of Offer") shall prescribe the amount which Patna Zoo will pay to the bidder in consideration of the supply, installation and repair of material to be provided by the successful bidder/s as prescribed in the contract.

11.1.3. The successful bidder will submit non-judicial stamp of Rs. 1,000/- in the office of Secretary, Patna Zoo Management and Development Society within 3 days of issue of letter of offer and will execute a contract agreement within a period of 7 days from the date of issue of letter of offer.

11.1.4. The successful bidder shall be required to furnish a Performance Security equivalent to 10% of the total contract value within 7 (seven) days from the date of receipt of the Letter of Offer/Work Order, as applicable. The Performance Security shall be furnished in favour of the Secretary, Patna Zoo Management and Development Society, in the form of an Account Payee Demand Draft, Fixed Deposit Receipt issued by a Commercial Bank, or Bank Guarantee in an acceptable form, as specified in the Tender Document. The Performance Security shall remain valid for the entire period of execution of the contract including the applicable Defect Liability Period, and for a further period of sixty (60) days beyond the expiry of the Defect Liability Period or discharge of all contractual obligations, whichever is later.

In case the contract period or the Defect Liability Period is extended for any reason, the bidder/agency shall, at its own cost, extend the validity of the Performance Security accordingly so as to maintain continuous validity throughout the required period. Failure to furnish or extend the Performance Security within the stipulated period shall constitute a breach of the contract and may attract action as per the terms and conditions of the Tender Document.

11.1.5. The work shall be completed within 15 (fifteen) days from the date of issue of the Work Order. Any extension of time shall be considered, subject to approval of the Competent Authority and in accordance with the applicable terms and conditions of the contract.

12. TERMS AND CONDITIONS OF CONTRACT

12.1 The main purpose of this Tender is to select eligible agencies/firms for the Supply and Installation of HPL Façade cladding Work and FRP/GRC Work, along with all necessary accessories, fittings, fixtures, installation materials, scaffolding and other associated works. The above works shall be executed for the construction and development of Gates and other public facilities at Patna Zoo, complete in all respects, as per the approved specifications, drawings, quality standards and directions of the Secretary, Patna Zoo Management and Development Society. The work shall be completed within 15 (fifteen) days from the date of issue of the Work Order. Any extension of time shall be considered, subject to approval of the Competent Authority and in accordance with the applicable terms and conditions of the contract. The material found non-useful will be returned back without making any payment towards it. No compensation will be entertained for return of such non-useful material.

12.2 Tender will be valid for the financial year 2026-27.

12.3 Supply and installation of the finishing work items will be done by the successful bidder only.

12.4 It will be the responsibility of the successful bidder to provide Registrations/ Permissions/ Authorizations/ NOC etc. issued by the concerned Government Department/institution/Board or any other body authorized for such purpose for the supply and installation of the material to be supplied, if required.

12.5 In no case successful bidder can change or request to change, the material or the specification which has been submitted in the technical bid for unavailability or any other reason.

12.6 The successful bidder must supply the material as per design provided by the Secretary, Patna Zoo Management and Development Society. If the successful bidder fails to supply and/or install the required material/work in accordance with the approved design, specifications and stipulated timeline, Patna Zoo Management and Development Society may get the balance work executed through another technically qualified bidder at the applicable L1 rate, at the risk and cost of the defaulting bidder.

12.7 The bidder must supply and install the material within the prescribed timeline as mentioned in the Work order issued by Secretary, Patna Zoo Management and Development Society. If the supply and installation require more than the prescribed timeline due to any acceptable reason, the reason and the time required for the delivery must be mentioned along with the technical bid. The committee can reject the bid technically, if it is found that undue time for supply is quoted by the bidder.

12.8 The work order for the supply and installation of the finishing work items will be issued after getting approval for the technical and financial evaluation from competent authority.

12.9 The supply and installation of the finishing work items must be done only as communicated by the Secretary, Patna Zoo Management and Development Society.

12.10 Any change in design, quantity or specification shall be made only with written approval of the Secretary, Patna Zoo Management and Development Society and shall be dealt with in accordance with the applicable contractual provisions.

12.11 The payment for the work will be done by the Secretary, Patna Zoo Management and Development Society or the authorized officer only after successful completion (Supply and installation) of the work to the satisfaction of the Secretary, Patna Zoo Management and Development Society and in accordance with the work order.

12.12 The cost of tests and certification from Certified testing lab has to be borne by the successful bidder

12.13 The successful bidder shall be fully responsible for rectifying, repairing, replacing or making good, as applicable, any defect, failure, deficiency, deterioration or damage attributable to defective material, workmanship, improper installation or non-compliance with the approved specifications during the entire Defect Liability Period, at no additional cost to Patna Zoo. The agency shall commence necessary rectification work within 7 days of receiving written notice from Patna Zoo and shall complete the same within the period specified by the Secretary, Patna Zoo Management and Development Society, depending upon the nature and urgency of the defect. Failure to rectify defects within the stipulated period may result in recovery of the cost of rectification from the contractor, invocation/forfeiture of Performance Security, and other contractual action as applicable,

after giving due notice and opportunity to the contractor in accordance with the terms of the contract and applicable rules.

12.14 Successful bidder must abide to all the necessary directions/guidelines communicated by the Centre/State government from time to time regarding supply and installation of the finishing work items.

12.15 The Secretary, Patna Zoo Management and Development Society will have all the rights to forfeit security deposit in case technical issues of material during warranty period or if successful bidder fails to provide necessary services as and when asked, has to provide for maintenance or repairing/replacing of the material.

12.16 The Society reserves the right to cancel or reduce any purchase/work order, in whole or in part, in accordance with the terms of the tender/contract and applicable Government rules.

12.17 If the successful bidder does not conform to the terms and conditions of the tender or do not execute the work within stipulated time, Secretary, Patna Zoo Management and Development Society will have all the right to cancel the contract, recover the resulting loss/cost and invoke or forfeit the Performance Security, and may initiate debarment/blacklisting proceedings in accordance with applicable Government rules after following due process.

12.18 If the successful bidder supplies any material of lower quality, then it will be the responsibility of the bidder to remove the material from the site of delivery/installation with his own expenses within 2 days of communicating the same. If the bidder fails to remove such material of lower quality from the site, Secretary, Patna Zoo Management and Development Society or any officer authorized by him will remove the material from the site and the cost of removal of material from the site of delivery/installation will be recovered from the bidder from his security deposit. The department will not be responsible for any damages to the material or accessories during this process.

12.19 Any dispute regarding quality or quantity of the supplied material will be decided by the technical committee appointed by Secretary, Patna Zoo Management and Development Society. If bidder is not satisfied with the decision of the committee, then the final decision will be taken by the Secretary, Patna Zoo Management and Development Society which will be binding on the bidder.

12.20 The successful bidder shall be liable and responsible to provide all the benefits viz. Provident Fund, ESI, Bonus, Gratuity, Leave, etc. to the staff engaged by him.

12.21 The successful bidder shall not engage any sub-contractor or transfer the contract to any other person in any manner.

12.22 All liabilities arising out of accident or death while on duty shall be borne by the successful bidder.

12.23 The successful bidder and its staff shall take proper and reasonable precaution to preserve from loss, destructions, waste or misuse the areas of responsibility given to them by the Secretary, Patna Zoo Management and Development Society on behalf of Dept. of Environment, Forest and Climate Change, GOVERNMENT OF BIHAR and shall not knowingly lend to any person or company any of the effects of the Patna Zoo under its control.

12.24 The successful bidder shall be responsible to maintain all property and equipment of the Patna Zoo. Any damage or loss caused by successful bidder's staff/personnel to the Patna Zoo in whatever shape would be recovered from the successful bidder.

12.25 The successful bidder will not be held responsible for the damage/sabotage caused to the property of the Patna Zoo due to the riots/mobs attack/armed dacoit activities or any other event of force majeure.

12.26 That in the event of any loss occasioned to the Patna Zoo, as a result of any laps on the part of the successful bidder which will be established after an enquiry conducted by the Patna Zoo Management, the said loss can be claimed from the successful bidder. The decision of the Secretary, Patna Zoo Management and Development Society will be final and binding on the successful bidder.

12.27 Any liability arising out of any litigation (Including those in consumer courts) due to any act of successful bidder's personnel shall be directly borne by the successful bidder including all expenses/fines. The concerned successful bidder's personnel shall attend the court of Patna jurisdiction as and when required.

13. FORCE MAJEURE: -

13.1 If at any time during the currency of the contract, either party is subject to force majeure, which can be termed as civil disturbance, riots, strikes, tempest, acts of God etc. which may prevent either party to discharge the obligation, the affected party shall promptly notify the other party about the happening of such an event. Neither party shall by reason of such event be entitled to terminate the contract in respect of such performance of their obligations. The obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. The Performance of any obligations under the control shall be resumed as soon as practicable after the event has come to an end or ceased to exist. If the performance of any obligation under the contract is prevented or delayed by reason of the event beyond a period mutually agreed, to if, any, or seven days, whichever is more, either party may at option terminate the contract.

13.2 The successful bidder shall indemnify the Patna Zoo from and against all claims, damages, losses and expenses arising out of, or resulting from the works/services under the contract provided by the contractor.

14. OBLIGATION OF CONTRACTOR: -

14.1 The contractor shall ensure compliance of all legal requirements, License and permissions required for supplying of the Materials mentioned in the scope of work and must be obtained by him before supplying of the Materials in the Patna Zoo. The bidder shall submit, every year, copies of license and permissions required and shall keep the Employer fully indemnified against the liabilities, obligation and interest which may arise. The bidder shall ensure full compliance of tax laws of India with regard to this contract and shall be solely responsible for the same.

14.2 The Secretary, Patna Zoo Management and Development Society, will deduct Income Tax at source under Section 194-C of Income Tax Act from the bidder at the prevailing rates of such sum as income tax on the income comprised therein. The Secretary, Patna Zoo Management and Development Society, will deduct Goods and Services Tax at source under relevant provisions of GST Act from the bidder at the prevailing rates of such sum as GST on the Bill comprised therein.

14.3 During the course of contract, if any of Successful bidder's personnel are found to be indulging in any corrupt practices causing any loss revenue to Patna Zoo Management and Development Society shall be entitled to terminate the contract forthwith duly forfeiting the Successful bidder's Performance Guarantee.

14.4 In the event of default being made in the payment of any money in respect of wages of any person deployed by the Successful bidder for carrying out of this contract and if a claim therefore is filed in the office of the Labour Authorities and proof thereof is furnished to the satisfaction of the Labour Authorities, the Secretary, Patna Zoo Management and Development Society may, failing payment of the said money by the Successful bidder, make payment of such claim on behalf of the Successful bidder to the said Labour Authorities and any sums so paid shall be recoverable by the Secretary, Patna Zoo Management and Development Society form the Successful bidder.

14.5 If any money shall, as the result of any instructions for the Labour authorities or claim or application made under any of the Labour laws, or Regulations, be directed to be paid by the Secretary, Patna Zoo Management and Development Society, such money shall be deemed to be payable by the Successful bidder to the Patna Zoo Management and Development Society within seven days. The Secretary, Patna Zoo Management and Development Society shall be entitled to recover the amount from the Successful bidder by deduction from money due to the Successful bidder or from the Performance Security.

14.6 The Successful bidder shall indemnify the Patna Zoo Management and Development Society from and against all claims, damages, losses and expenses arising out of, or resulting from the works/services under the contract provided by the Successful bidder.

14.7 The Secretary, Patna Zoo Management and Development Society shall not be responsible for providing any residential accommodation to personal of the Successful bidder.

14.8 The Secretary, Patna Zoo Management and Development Society shall not be under any obligation for providing employment to any of the worker of the Successful bidder after the expiry of the contract. The Secretary, Patna Zoo Management and Development Society does not recognize any employee employer relationship with any of the workers of the Successful bidder.

14.9 If as a result of post payment audit any overpayment is detected in respect of any work done by the agency or alleged to have done by the agency under the tender, it shall be recovered by the Secretary, Patna Zoo Management and Development Society from the Successful bidder either from security deposit/ performance guarantee.

14.10 If any underpayment is discovered, the amount shall be duly paid to the Successful bidder by the Secretary, Patna Zoo Management and Development Society

14.11 The Successful bidder shall provide the copies of relevant records during the period of contract or otherwise even after the contract is over whenever required by the Secretary, Patna Zoo Management and Development Society.

15. DISPUTE RESOLUTION: -

Any dispute and or difference arising out of or relating to this contract will be resolved through joint discussion of the authorities and representatives of the concerned parties. However, if the disputes are not resolved by joint discussions, then the matter will be referred for adjudication to the Secretary, Patna Zoo Management and Development Society.

The award of the Secretary, Patna Zoo Management and Development Society shall be final and binding of all the parties. The arbitration proceeding's if agreed and upon both the parties, shall be governed by Bihar Public Works Contracts Disputes And Tribunal Act 2008 as amended from time to time. Arbitration proceeding will be held at Patna, Bihar Only.

16. JURISDICTION OF COURT: -

The courts at Patna shall have the exclusive jurisdiction to try all disputes, if any, arising out of this agreement between the parties.

17. PAYEMENT TERMS: -

Payment shall be released to the successful bidder against submission of the bill, subject to satisfactory completion of the Supply and Installation of the respective work item, joint measurement/verification, inspection and acceptance by the authorized officer/technical committee of Patna Zoo Management and Development Society, and submission of all required supporting documents. Payment shall be made as per the accepted rates and quantities actually executed and accepted, subject to statutory deductions as applicable.

Secretary, 16/12/2025
Patna Zoo Management and
Development Society.

Annexure II

Government of Bihar
Department of Environment, Forest & Climate change.

Patna Zoo Management and Development Society

TENDER NOTICE INVITING e-TENDER

(Through e-Procurement mode only over https://eproc2.bihar.gov.in)

Short Notice Tender No: 13/e-PROC/PZMDS/2026-27

SCOPE OF WORK

Summary of Work:
The Department of Environment, Forest and Climate Change, Government of Bihar is undertaking the redevelopment and improvement of visitor facilities at Patna Zoo, including the development of a Visitor Facilitation Zone. The Visitor Facilitation Zone comprises an Entrance Plaza and decorative boundary elements. The Entrance Plaza shall have an approximate height of 20 feet above Natural Ground Level (NGL) and shall accommodate essential visitor and operational facilities, including ticket counters, a souvenir shop, cloak room, staff room and other associated facilities. The finishing works covered under this Tender shall be executed in these facilities as per the approved architectural drawings, designs, technical specifications and directions of the Secretary, Patna Zoo Management and Development Society.

Name of Work:

Supply and Installation of HPL Façade cladding Work and FRP/GRC Work.

Purpose of the Work:

The main purpose of this Tender is to select eligible agencies/firms for the Supply and Installation of HPL Façade cladding Work and FRP/GRC Work, along with all necessary accessories, fittings, fixtures, installation materials, scaffolding and other associated works. The above works shall be executed for the construction and development of Gates and other public facilities at Patna Zoo, complete in all respects, as per the approved specifications, drawings, quality standards and directions of the Secretary, Patna Zoo Management and Development Society. The selected agency/firm shall complete the works within the prescribed timeline as specified in the Tender Document and as communicated by the Secretary, Patna Zoo Management and Development Society, after awarding of the contract.

The scope of the contract shall include, but not be limited to, the following:

- Supply and Installation of the specified Finishing Work items during the Financial Year 2026–27, as per the approved specifications, drawings, quality standards and directions of Patna Zoo.

- Maintenance, repair, rectification and replacement, wherever required, of the supplied and installed materials/items during the applicable Warranty Period and Defect Liability Period (DLP) as specified in the Tender Document.
- The obligations relating to warranty, maintenance and Defect Liability Period shall continue beyond the Financial Year 2026–27, wherever applicable, until expiry of the respective warranty/DLP period.

The agency shall complete all works within the prescribed timelines specified in the Work Order/Tender Document and shall remain responsible for all post-completion obligations during the applicable warranty and Defect Liability Period.

Work Completion Time:

The work shall be completed within 15 (fifteen) days from the date of issue of the Work Order. Any extension of time shall be considered, subject to approval of the Competent Authority and in accordance with the applicable terms and conditions of the contract.

Technical Specification of Material: (Photograph Attached for Reference)

As mentioned in the technical specification sheet (Annexure-III).

Accessories required:

All accessories required for the installations including minor accessories and scaffolding required for the installation.

Estimated Quantity: As mentioned in the Financial Bid (Annexure-V).

Bid Price: -

The rates quoted by the bidder for the Supply and Installation of the Finishing Work materials/items shall be all-inclusive, covering all applicable taxes, GST, cess, duties, fees and statutory charges, including any charges towards registration, authorization, NOC, permits or approvals, wherever applicable. The quoted rates shall also include the cost of packing, loading, transportation up to Patna Zoo, unloading, handling, storage, installation, erection, scaffolding and all other materials, tools, equipment, labour and incidental works required for proper and complete execution of the work. No extra payment or hidden charges, over and above the rates quoted and accepted in the Financial Bid, shall be payable by Patna Zoo Management and Development Society on account of any such costs or charges.

The cost of Supply and Installation of the Finishing Work materials/items shall be inclusive of all costs towards repair, rectification, replacement and maintenance required during the Defect Liability Period (DLP), including the cost of materials, labour, service, transportation, scaffolding and all other incidental expenses.

The **Defect Liability Period (DLP) shall be three (3) years** from the date of completion and acceptance of the respective Finishing Work item/work by Patna Zoo.

The selected agency shall be fully responsible for rectifying, repairing, replacing or making good, as applicable, any defect, failure, deficiency, deterioration or damage attributable to defective material, workmanship, improper installation or non-compliance with the approved specifications during the entire Defect Liability Period, at no additional cost to Patna Zoo.

The manufacturer/OEM warranty applicable to the respective materials/items shall be provided and passed on to Patna Zoo by the Contractor. Where the OEM warranty extends beyond three (3) years, such warranty shall continue to remain applicable to the concerned material/item for the full OEM warranty period. No separate payment shall be made by Patna Zoo for routine maintenance, repair, rectification, replacement or service required during the Defect Liability Period.

The cost of material submitted by the bidder must include any other charges or changes in the tax rates etc. as communicated by the central or state government from time to time.

Other information and Conditions:

Once the contract is finalized work order will be placed as per requirement. Successful bidder has to comply with terms of work order.

16/04/2026

Secretary;
Patna Zoo Management and
Development Society.

Photographs of Tentative View of Gate No 1 and 2





Annexure III

Specifications for the Material

Sl. No.	Specification for Finishing Work Item	Remarks
1	Supply and Installation of 6mm thick Exterior grade F- Quality panels of standard size with both side décor. Exterior panels are Duromer high-pressure laminates (HPL) as per EN 438-6 type EDF manufactured with norm conformity of EN 438-7 using patented NT Technology (NT is Non fading high-performance acrylic polyurethane surface Technology). Panels will be double hardened including acrylic polyurethane resin and thermally cured under high pressure. These Panels will have CE-Mark necessary for their use in building applications. Installation of panels will be done by MBE Rivets (with Fixed and Sliding Points) with recommended Aluminum T section of 75x37x2.8 mm thick and L section 38x38x2.8mm thick held by Aluminum, Required MS Hollow Section Pipe, Wall Bracket with Wind load and Dead load slot as designed and provided, anchored by standard anchor fasteners along with Thermal Separator. Installation of Panels will be done using Rear Ventilated Principles only, which is ensured by providing ventilation gap minimum 200 cm2/ per Meter (for free flow of air behind the façade) for the façade and using the framework with no horizontal section.	As per approved design issued by Secretary, Patna Zoo Management and Development Society
2	Art Work by a reputed artist/artisan, who are experienced in this field, consisting of the development of the Theme, getting it approved by the competent authority, and engraving or casting using GRC the same in Low Relief, all complete as per the directions of the Department. The Artist shall have to make a sample / Scale model / actual size mock up and get it approved by the get it approved by the Secretary, Patna Zoo Management and Development Society or the authorized representative. prior to large scale execution of the work.	As per approved design issued by Secretary, Patna Zoo Management and Development Society
3	Art Work by a reputed artist/artisan, who are experienced in this field, consisting of the development of the Theme, getting it approved by the competent authority, and engraving or casting using GFRP the same in Low Relief, all complete as per the directions of the Department. The Artist shall have to make a sample / Scale model / actual size mock up and get it approved by the get it approved by the Secretary, Patna Zoo Management and Development Society or the authorized representative. prior to large scale execution of the work.	As per approved design issued by Secretary, Patna Zoo Management and Development Society

Annexure IV

TECHNICAL BID FORM

1. Name, Full Address and Mobile no. of the Tenderer:
   .....
   .....
2. Name, Full Address and Mobile number. email of the Firm:
   .....
   .....

Sl. No.	Technical information	Submission by Tenderer/Details	Page No.
1	Proof of submission of cost of Tender document (non-refundable) Rs 2,000/-.		
2	Proof of submission of Bid Security (EMD) for an amount of Rs 1,00,000/- deposited through online mode		
3	Self-attested Photocopy of Address & Identity proof.		
4	Self-attested photocopy of the partnership deed in case of firm and letter of authority by the firm to participate in the tender		
5	Self-attested copy of PAN No. card under Income Tax Act. along with Income Tax return of last three assessment years. i.e. AY 2023-24, 2024-25 and 2025-26		
6	Self-attested copy of Goods and Service Tax (GST) Registration Number.		
7	Proof of Average Annual turnover as stated in Clause 2 supported by audited balance sheet issued by certified CA.		
8	Proof of experience as stated in Clause 2 supported by documents from the concerned organization		
9	Brochures with specification and photograph with specifications of the material to be supplied and installed, for which financial bid is submitted		
10	Authorization certificate/Letter from Manufacturer, wherever applicable		
11	Character Certificate issued by the competent authority.		
12	Notarized declaration that Bidder/bidder's firm is not black listed		
13	Notarized declaration that Bidder has not suppressed any material fact or submitted any false document and no agent, middleman or any intermediary has been, or will be, engaged for this work.		

I hereby declare that I have read and agree with the terms and conditions of the tender and will abide by the terms and conditions of the tender.

Place:

Date:

Signature of the Tenderer

Name and Address of the Tenderer with phone no and Email Id

Annexure V

Financial Bid Form -A

Sl. No.	Name of Work Item	Unit	Tentative Quantity	Unit Rate inclusive of all applicable taxes and duties, royalty/seigniorage, loading, unloading, transportation up to the work site at Patna Zoo, scaffolding, fixing accessories, hardware, consumables, installation, and all other incidental charges required for complete execution of the work.		Make of item to be supplied
				In Digits	In Words	
1	Supply and Installation of 6mm thick Exterior grade F- Quality panels of standard size with both side décor. Exterior panels are Duromer high-pressure laminates (HPL) as per EN 438-6 type EDF manufactured with norm conformity of EN 438-7 using patented NT Technology (NT is Non fading high-performance acrylic polyurethane surface Technology). Panels will be double hardened including acrylic polyurethane resin and thermally cured under high pressure. These Panels will have CE-Mark necessary for their use in building applications. Installation of panels will be done by MBE Rivets (with Fixed and Sliding Points) with recommended Aluminum T section of 75x37x2.8 mm thick and L section 38x38x2.8mm thick held by Aluminum, Required MS Hollow Section Pipe, Wall Bracket with Wind load and Dead load slot as designed and provided, anchored by standard anchor fasteners along with Thermal Separator. Installation of Panels will be done using Rear Ventilated Principles only, which is ensured by providing ventilation gap minimum 200 cm2/ per Meter (for free flow of air behind the façade) for the façade and using the framework with no horizontal section.	Sqm	400			

(*Note:-Quantity of material mentioned above is tentative. It may Increase or Decrease as per Requirement.)

The rates quoted by me are FOR Patna Zoo for the year 2026-27 and I agree to pay all Government taxes like Income Tax, G.S.T, Royalty, Signorage etc.

Signature of Tenderer
Name of the Tender
Address:
Mobile No.

Financial Bid Form -B

Sl. No.	Name of Work Item	Unit	Tentative Quantity	Unit Rate inclusive of all applicable taxes and duties, royalty/seigniorage, loading, unloading, transportation up to the work site at Patna Zoo, scaffolding, fixing accessories, hardware, consumables, installation, and all other incidental charges required for complete execution of the work.	
				In Digits	In Words
1	Art Work by a reputed artist/artisan, who are experienced in this field, consisting of the development of the Theme, getting it approved by the Department, and engraving or casting using GRC the same in Low Relief, all complete as per the directions of the Department. The Artist shall have to make a sample / Scale model / actual size mock up and get it approved by the competent authority prior to large scale execution of the work.	Sqm	215		
2	Art Work by a reputed artist/artisan, who are experienced in this field, consisting of the development of the Theme, getting it approved by the Department, and engraving or casting using GFRP the same in Low Relief, all complete as per the directions of the Department. The Artist shall have to make a sample / Scale model / actual size mock up and get it approved by the competent authority prior to large scale execution of the work.				

(*Note: - Quantity of material mentioned above is tentative. It may Increase or Decrease as per Requirement.)

I/We hereby declare that the rates quoted above are firm and are inclusive of all applicable taxes, duties, cess, royalty/seigniorage, transportation, loading, unloading, scaffolding, fixing accessories, installation, labour and all other charges required for complete execution of the work at Patna Zoo during the Financial Year 2026-27. I/We agree to abide by all the terms and conditions of the Tender Document

Signature of Tenderer
Name of the Tender
Address:
Mobile No.