Received through Mail of 05.10.26

(15)

पत्रांक–18/प्रशि0–01–05/2026 सा0 प्र0 18278/

05 OCT 2026

प्रेषक,

बिहार सरकार
सामान्य प्रशासन विभाग

मो0 आफाक अहमद,
सरकार के संयुक्त सचिव

सेवा में,

अपर मुख्य सचिव/प्रधान सचिव/सचिव,
सभी विभाग, बिहार
सभी प्रमंडलीय आयुक्त,
बिहार
सभी जिला पदाधिकारी,
बिहार
अपर महानिदेशक,
बिहार लोक प्रशासन एवं ग्रामीण विकास संस्थान,
पटना/गया
अपर मिशन निदेशक,
बिहार प्रशासनिक सुधार मिशन सोसाईटी,
पटना।

पटना–15, दिनांक 05.10.26

विषय :– iGOT कर्मयोगी प्लेटफार्म पर दिनांक–07.10.2026 को 11:00 – 12:00 hrs में आहूत "सेवा भाव" वार्ता में भाग लेने के संबंध में।

प्रसंग :– कर्मयोगी भारत, भारत सरकार का पत्रांक–CEO/Karmayogi/2026/0110-4 दिनांक–01.10.2026

महाशय,

निदेशानुसार उपर्युक्त विषय के संबंध में कहना है कि iGOT कर्मयोगी प्लेटफार्म पर दिनांक–07.10.2026 को 11:00 – 12:00 hrs में "सेवा भाव" वार्ता आहूत है।

अतः प्रासंगिक पत्र की छाया प्रति संलग्न करते हुये अनुरोध है कि उक्त "सेवा भाव" वार्ता में भाग लेने हेतु सभी कर्मियों को निदेशित करने की कृपा की जाय।

अनु0–यथोक्त।

विश्वासभाजन

सरकार के संयुक्त सचिव

सचिव
जल संसाधन विभाग
डायरी सं० 8811
दिनांक 05/10/26

विशेष सचिव, कोषांग
डायरी सं० 2320
दिनांक 06/10/26
जल संसाधन विभाग
बिहार, पटना

257

sec-18-2026-J.Sh/Ltr/N

छवि भारद्वाज, भा.प्र.से.
मुख्य कार्यकारी अधिकारी
Chhavi Bhardwaj, IAS
Chief Executive Officer

कर्मयोगी भारत

कर्मयोगी भारत
कार्मिक और प्रशिक्षण विभाग
(भारत सरकार)
KARMAYOGI BHARAT
Department of Personnel & Training
(Government of India)

416

DO No. CEO/Karmayogi/2026/0110-4

1st October' 2026

Subject: Participation of iGOT users in the special session on citizen centricity "Seva Bhav" on 7th October 2026

Respected Sir / Ma'am,

Citizen centricity is a key theme under Mission Karmayogi, which seeks to build a professional, capable and responsive civil service that places citizens at the centre of governance and public-service delivery. Several courses focused on citizen centricity and service orientation are already available on the iGOT Karmayogi platform and have been completed by a large number of government employees.

2. To further strengthen this endeavour, Karmayogi Bharat is organising a talk on **'Seva Bhav' on 7th October 2026**, to be moderated by **Dr. R. Balasubramaniam, Member, Niti Aayog**. The session will focus on strengthening empathy, responsiveness and a citizen-first approach among government employees and instilling the ethos of *Seva Bhav* into public service delivery.

3. The session will be streamed live through the **iGOT Karmayogi platform**, enabling government employees across Central Ministries, Departments, States and Union Territories to attend the session online. The session link will be made available under the **Events section** of the iGOT Karmayogi platform and will also be communicated separately by **Monday, 5 October 2026.**

4. To encourage participation and recognise learner engagement, all users attending the session through the iGOT Karmayogi platform on **7th Oct'2026 from 11 AM to 12 Noon,** will receive special credits under the **'Service Orientation' competency.**

5. I request you to kindly disseminate the details of the session widely among all employees in the Departments and in the attached / subordinate offices, and field formations. Officials at all levels may kindly be encouraged to participate in the session.

Your support and leadership will help reinforce a shared culture of service, empathy and citizen-centric governance across all levels of government.

Regards,

Yours sincerely,

(Chhavi Bhardwaj)

Chief Secretaries of All States and UTs

Copy to:

1. All Additional Chief Secretaries (ACS) / Principal Secretaries (PS), General Administration Department(s) in States

7th Floor, Parsvnath Capital Tower, Bhai Vir Singh Marg, Sector 4, Gole Market, New Delhi-110001
Tel: 011 4110 0539 . E-mail: ceo.karmayogi@gov.in
www.igotkarmayogi.gov.in