बिहार सरकार
लोक स्वास्थ्य अभियंत्रण विभाग

पत्रांकः–14 / वि01–1040 / 2026–821 पटना, दिनांकः– 07/10/26

सेवा में,

प्रशासनिक पदाधिकारी,
प्रशासनिक एवं वित्तीय विंग,
बिहार राज्य जल एवं स्वच्छता मिशन,
लोक स्वास्थ्य अभियंत्रण विभाग।

विषयः–Development and Maintenance of Mobile App/Web Application for Managing and Repairing Dashboard/ Portal of Centralized Grievance Redressal System including 5 years O&M के तहत कुल रूपये–11,77,500/- (ग्यारह लाख सतहत्तर हजार पाँच सौ रूपये) मात्र की भुगतान की स्वीकृति के संबंध में।

प्रसंगः–विभागीय स्वीकृत्यादेश सं0–14 / वि01–1035 / 2024–1174 दिनांक–24.09.2025

महाशय,

उपर्युक्त विषय के संबंध में कहना है कि विभाग अन्तर्गत पेयजलापूर्ति योजनाओं के प्राप्त शिकायत के प्रभावकारी ढंग से ऑन लाईन मोनेटरिंग करने हेतु 'Development and Maintenance of Mobile App/Web Application for Managing and Repairing Dashboard/ Portal of Centralized Grievance Redressal System including 5 years O&M'' के कार्य हेतु घटनोत्तर प्रशासनिक स्वीकृति विभागीय पत्रांक–14 / वि01–1035 / 2024–1174 दिनांक–24.09.2025 के द्वारा कुल ₹ 163.50 लाख (एक करोड़ तीरसठ लाख पचास हजार रूपये) मात्र की राशि पर प्रदान की गई है तथा इस कार्य हेतु M/S CSM Technology Pvt. Ltd. के साथ एकरारनामा किया गया है, जिसकी एकरारित राशि कुल ₹ 163.50 लाख (एक करोड़ तीरसठ लाख पचास हजार रूपये) मात्र है।

उल्लेखनीय है कि पूर्व में प्रशासनिक पदाधिकारी, प्रशासनिक एवं वित्तीय विंग, बिहार राज्य जल एवं स्वच्छता मिशन, लोक स्वास्थ्य अभियंत्रण विभाग, बिहार, पटना द्वारा विभागीय आवंटनादेश सं0–1409 दिनांक–23.12.2025 के आलोक में कुल रूपये–44,00,000/- (चौबालीस लाख रूपये) मात्र एवं आवंटनादेश सं0–361, दिनांक–07.05.2026 के आलोक में कुल राशि–20,92,500/-(बीस लाख बेरानवे हजार पाँच सौ रूपये) मात्र M/S CSM Technology Pvt. Ltd. को भुगतान किया जा चुका है।

उक्त के आलोक में M/S CSM Technology Ltd. द्वारा निम्नलिखित तालिका के अनुसार पुनः प्राप्त विपत्रों को प्रस्तुत किया गया हैः–

S.L	Discription	Invoice no. & Date	विपत्र की राशि
1	Operations and maintenance support of CGRS Application for 2nd Quarter (22 Nov 2025 to 21 Feb 2026)	CSM02D066FY2526 27.02.2026	3,92,500/- (तीन लाख बानवे हजार पाँच सौ) रूपये मात्र
2	Operations and maintenance support of CGRS Application for 3rd Quarter from 22 Feb 2026 to 21 May 2026	CSM02D007FY2627 30.06.2026	3,92,500/- (तीन लाख बानवे हजार पाँच सौ) रूपये मात्र
3	Operations and maintenance support for 04th Quarter from 22 May 2026 to 21 Aug 2026	CSM02D022FY2627 31.08.2026	3,92,500/- (तीन लाख बानवे हजार पाँच सौ) रूपये मात्र
			कुल राशि–**11,77,500/- (ग्यारह लाख सतहत्तर हजार पाँच सौ रूपये)**मात्र

P.T.O

अतः तालिका में वर्णित विपत्रों की मूल प्रति संलग्न करते हुए अनुरोध है कि बिहार राज्य जल एवं स्वच्छता मिशन के पी0एल0 खाता में मुख्यमंत्री ग्रामीण पेयजल निश्चय योजना सपोर्ट फंड में संचित निधि से M/S CSM Technology Pvt. Ltd. को बैंक खाता सं0–2977008700000671 (पंजाब नेशनल बैंक) IFSC-PUNB0055300 के माध्यम से कुल राशि–11,77,500/-(ग्यारह लाख सतहत्तर हजार पाँच सौ रूपये) मात्र भुगतान की जाय।
अनु0–यथोपरि (मूल विपत्र)।

विश्वासभाजन

(नित्यानन्द प्रसाद)
अभियंता प्रमुख–सह–विशेष सचिव
(मुख्यालय)।

ज्ञापांकः–14/वि01–1040/2026–821 पटना, दिनांकः–07/10/26

प्रतिलिपिः–M/S CSM Technology Ltd. को सूचनार्थ प्रेषित।

(नित्यानन्द प्रसाद)
अभियंता प्रमुख–सह–विशेष सचिव
(मुख्यालय)।

ज्ञापांकः–14/वि01–1040/2026–821 पटना, दिनांकः– 07/10/26

प्रतिलिपिः–अभियंता प्रमुख–सह–विशेष सचिव (मु0/का0प्र0)/मुख्य अभियंता (उत्तरी बिहार/दक्षिण, बिहार/रूपांकण)/विशेष पदाधिकारी/अधीक्षण अभियंता (मो0)/कार्यपालक अभियंता (मो0/मू0)/आई0 टी0 मैनेजर, लोक स्वास्थ्य अभियंत्रण विभाग को सूचनार्थ एवं आवश्यक कार्रवाई हेतु प्रेषित।

(नित्यानन्द प्रसाद)
अभियंता प्रमुख–सह–विशेष सचिव
(मुख्यालय)।

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info@csm.tech
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6177067/26

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Ref. No:986/ PHEDCG-110 **Date: 2nd September 2026**

To,
Engineer-In-Chief-cum-Special Secretary
Public Health Engineering Department,
Govt. of Bihar, Patna.

Subject: Submission of Invoice for the Development & Maintenance of Mobile App/Web application (for managing and reporting Dashboard/ Portal of Centralized Grievance Redressal System including 5 years O & M for Public Health Engineering Department, Govt. of Bihar.

Reference: 1. CSM Letter No. 948 - Submission of Quarterly report for Quarter-04 for the period from 22nd May 2026 to 21st August 2026, dated 25th August 2026.

2. Work Order No. 14/B1-1035/2024-152, dated 24th July 2024.

Sir,

With reference to the aforementioned work order, we are submitting the invoices for deliverables that have been completed in accordance with the scope of work as detailed below,

1. Submission of Maintenance and Operational Support for 4th Quarter for the period of 22nd February 2026 to 21st May 2026 of Rs. 3,92,500.00 bearing Invoice No. CSM02D022FY2627.
2. Application hosting of the Centralized Grievance Redressal System on the Cloud Server for the period from 22 August 2026 to 21 August 2027 bearing Invoice No. CSM02D020FY2627.

Therefore, we request you to kindly process the invoice and release the amount at the earliest.

Thanking You!
Yours Sincerely

Dipak Kumar
Project Manager

Enclosure: As Above

TAX INVOICE

126

CSM Technologies Limited
Old Incubation Building, First Floor, STPI, Near Govt.
Polytechnic College, Rajeev Nagar Road, Patliputra Colony,
Patna - 800013(Bihar)

Name Engineer in Chief-cum-Special Secretary
Public Health and Engineering Department,
Government of Bihar

Address Vishveshwarya Bhawan, Bailey Road, ,, Patna ,
Bihar , India

Invoice Number	CSM02D022FY2627
Invoice Date	31-Aug-2026
Due Date	30-Sep-2026
Currency	INR
Po Ref. No. & Date	152, 24-Jul-2024
Account Manager	Ashwini Kumar
Project Code	

Sl#	Description	HSN/SAC Code	Amount	Tax			Total Amount
				Type	Rate	Amount	
1	Operations and Maintenance support for 04th Quarter from 22 May 2026 to 21 Aug 2026	998319	3,32,627.00	CGST SGST	9.00% 9.00%	29,936.43 29,936.43	3,92,499.86
			Total	**3,32,627.00**		**59,872.86**	**3,92,499.86**
						Rounded Total:	**3,92,500.00**

Rupees Three lakh, ninety-two thousand, five hundred only

CSM GSTIN : 10AABCC5512F1ZH
PAN No : AABCC5512F
IE Code : 2309002666

Money Transfer Details
CSM Technologies Limited
A/C Number : 2977008700000671
Punjab National Bank
IFSC Code : PUNB0055300
MICR No : 751024002

For CSM Technologies Limited

CSM TECHNOLOGIES LIMITED

Authorised Signatory

Head Office : *Level-6 , OCAC Tower , Bhubaneswar-13 , Odisha , India , 751013 https://www.csm.tech*

TAX INVOICE

CSM Technologies Limited
Old Incubation Building, First Floor, STPI, Near Govt. Polytechnic College, Rajeev Nagar Road, Patliputra Colony, Patna - 800013(Bihar)

Name	Engineer in Chief-cum-Special Secretary Public Health and Engineering Department, Government of Bihar	**Invoice Number**	CSM02D020FY2627
		Invoice Date	31-Aug-2026
		Due Date	15-Oct-2026
		Currency	INR
Address	Vishveshwarya Bhawan, Bailey Road, ,, Patna , Bihar , India	**Po Ref. No. & Date**	152, 24-Jul-2024
		Account Manager	Ashwini Kumar
		Project Code	

Sl#	Description	HSN/SAC Code	Amount	Tax			Total Amount
				Type	Rate	Amount	
1	Annual payment for the Centralized Grievance Redressal System application hosting on the Cloud Server for the period from 22 Aug 2026 To 21 Aug 2027	998319	5,08,474.57	CGST SGST	9.00% 9.00%	45,762.71 45,762.71	5,99,999.99
			Total	**5,08,474.57**		**91,525.42**	**5,99,999.99**
						Rounded Total:	**6,00,000.00**

Rupees Six lakh only

CSM GSTIN : 10AABCC5512F1ZH
PAN No : AABCC5512F
IE Code : 2309002666

Money Transfer Details
CSM Technologies Limited
A/C Number : 2977008700000671
Punjab National Bank
IFSC Code : PUNB0055300
MICR No : 751024002

For CSM Technologies Limited

CSM TECHNOLOGIES LIMITED

Authorised Signatory

5859/73/26

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info@csm.tech
www.csm.tech

Ref. No:749/ PHEDCG-110
Date: 2nd July 2026

113

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To,
Engineer-In-Chief-cum-Special Secretary
Public Health Engineering Department,
Govt. of Bihar, Patna.

03 JUL 2026

03 JUL 2026

Subject: Submission of Invoice for the Development & Maintenance of Mobile App/Web application (for managing and reporting Dashboard/ Portal of Centralized Grievance Redressal System including 5 years O & M for Public Health Engineering Department, Govt. of Bihar.

Reference:
1. Work Order No. 14/B1-1035/2024-152, dated 24th July 2024.
2. CSM Letter No. 612 - Submission of Quarterly report for Quarter-03 for the period from 22nd February 2026 to 21st May 2026, dated 27th May 2026.

Sir,

With reference to the aforementioned work order, we are submitting the invoices for deliverables that have been completed in accordance with the scope of work as detailed below,

1. Submission of Maintenance and Operational Support for 3rd Quarter for the period of 22nd February 2026 to 21st May 2026 of Rs. 3,92,500.00 bearing Invoice No. CSM02D007FY2627.

Therefore, we request you to kindly process the invoice and release the amount at the earliest.

Thanking you
Yours Sincerely

CSM TECHNOLOGIES LIMITED

Dipak Kumar
Project Manager

Enclosure: As Above

TAX INVOICE

CSM Technologies Limited
Old Incubation Building, First Floor, STPI, Near Govt.
Polytechnic College, Rajeev Nagar Road, Patliputra Colony,
Patna - 800013(Bihar)

Name	Engineer in Chief-cum-Special Secretary Public Health and Engineering Department, Government of Bihar	**Invoice Number**	CSM02D007FY2627
		Invoice Date	30-Jun-2026
		Due Date	14-Aug-2026
		Currency	INR
Address	Vishveshwarya Bhawan, Bailey Road, ,, Patna , Bihar , India	**Po Ref. No. & Date**	152, 24-Jul-2024
		Account Manager	Ashwini Kumar
		Project Code	

Sl#	Description	HSN/SAC Code	Amount	Tax			Total Amount
				Type	Rate	Amount	
1	Operations and Maintenance Support of CGRS Application for 3rd Quarter from 22 Feb 2026 to 21 May 2026	998319	3,32,627.00	CGST SGST	9.00% 9.00%	29,936.43 29,936.43	3,92,499.86
			Total	**3,32,627.00**		**59,872.86**	**3,92,499.86**
						Rounded Total:	**3,92,500.00**

Rupees Three lakh, ninety-two thousand, five hundred only

CSM GSTIN : 10AABCC5512F1ZH
PAN No : AABCC5512F
IE Code : 2309002666

Money Transfer Details
CSM Technologies Limited
A/C Number : 2977008700000671
Punjab National Bank
IFSC Code : PUNB0055300
MICR No : 751024002

For CSM Technologies Limited

CSM TECHNOLOGIES LIMITED

Authorised Signatory

5287993/26

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info@csm.tech
www.csm.tech

Ref. No: 249 / PHEDCG-110
Date: 27th February 2026

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16/3/26

06 MAR 2026

To,

Engineer-In-Chief-cum-Special Secretary
Public Health Engineering Department,
Govt. of Bihar, Patna.

CE(S)

06 MAR 2026

Subject: Submission of Invoice for the Development & Maintenance of Mobile App/Web application (for managing and reporting Dashboard/ Portal of Centralized Grievance Redressal System including 5 years O & M for Public Health Engineering Department, Govt. of Bihar.

Reference: 1. Work Order No. 14/B1-1035/2024-152, dated 24th July 2024.

2. CSM Letter No. 223 Submission of Quarterly report for Quarter-02 for the period from 22nd November 2025 to 21st February 2026, dated 23rd February 2026.

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17/3/26

Sir,

With reference to the aforementioned work order, we are submitting the invoices for deliverables that have been completed in accordance with the scope of work as detailed below,

1. Submission of Maintenance and Operational Support for 2nd Quarter for the period of 22nd November 2025 to 21st February 2026 of Rs. 3,92,500.00 bearing Invoice No. CSM02D066FY2526.

13/3/26
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17/3/26

Therefore, we request you to kindly process the invoice and release the amount at the earliest.

Thanking you
Yours Sincerely

Dipak Kumar
Project Manager

CSM TECHNOLOGIES LIMITED

Enclosure: As Above

TAX INVOICE

CSM Technologies Limited
Old Incubation Building, First Floor, STPI, Near Govt. Polytechnic College, Rajeev Nagar Road, Patliputra Colony, Patna - 800013(Bihar)

Name Engineer in Chief-cum-Special Secretary Public Health and Engineering Department, Government of Bihar

Address Vishveshwarya Bhawan, Bailey Road, ,, Patna , Bihar , India

Invoice Number	**CSM02D066FY2526**
Invoice Date	27-Feb-2026
Due Date	29-Mar-2026
Currency	INR
Po Ref. No. & Date	152, 24-Jul-2024
Account Manager	Ashwini Kumar
Project Code	

Sl#	Description	HSN/SAC Code	Amount	Tax			Total Amount
				Type	Rate	Amount	
1	Operations and Maintenance Support of CGRS Application for 2nd Quarter (22 Nov 2025 to 21 Feb 2026)	998319	3,32,627.00	CGST SGST	9.00% 9.00%	29,936.43 29,936.43	3,92,499.86
			Total	**3,32,627.00**		**59,872.86**	**3,92,499.86**
						Rounded Total:	**3,92,500.00**

Rupees Three lakh, ninety-two thousand, five hundred only

CSM GSTIN : 10AABCC5512F1ZH
PAN No : AABCC5512F
IE Code : 2309002666

Money Transfer Details
CSM Technologies Limited
A/C Number : 2977008700000671
Punjab National Bank
IFSC Code : PUNB0055300
MICR No : 751024002

For CSM Technologies Limited

CSM TECHNOLOGIES LIMITED

Authorised Signatory