बिहार सरकार

Prohibition, Excise & Registration Department

Vikas Bhawan, Bailey Road, Patna, Bihar
Pin-800015, Mobile: 9110036305
Website: https://state.bihar.gov.in /excise/CitizenHome.html

Tender / NIT No: Franking Machines/Registration/2022/01 Dated: 12/09/2022

e-Tender Corrigendum

Proposal for "Selection of vendor for Supply, Installation, Commissioning and Maintenance of Digital Franking machines" for Prohibition, Excise & Registration Department, Government of Bihar.

NB: Any Addendum/ corrigendum relating to the tender shall be notified on the website of Prohibition, Excise and Registration Department.

Corrigendum for "Selection of vendor for Supply, Installation, Commissioning and Maintenance of Digital Franking machines"			
S.No	***Description***	**Page**	**Response**
1	Under scope of work, we request to remove the clause 4 which asks for compliance from department of postal authority since franking machines for postal stamps and non-judicial / judicial stamp applications are different.	Page No 3, Section 3: Scope of work	The mentioned clause "The Digital Franking Machine should be compliant with the Department of Postal Authorities of India" is removed.
2	We request under penalty clause for repair of machine, the fault resolution time to be revised from 24 hrs to 48 hrs from call logging.	Page No 8, Section 13: Penalty	The clause mentioned in RFP will remain same.
3	Against sl no. 4 of qualification criteria, request to allow ISO certificates from franking solution OEM in case bidder is an authorized dealer of the OEM.	Page No 11, Section 18: Evaluation Criteria	The dealer shall provide ISO certificate of OEM. Kindly refer to the below revised eligibility criteria.
4	Against sl no. 5 of qualification criteria, bidder having offices in anywhere in India should be allowed to participate as this product carries ONSITE Warranty.	Page No 11, Section 18: Evaluation Criteria	The bidder should be able to provide manpower as and when required by the Department at the particular site to resolve any issue/fault identified in the machine.
5	The specification of the franking machine mentioned in the bid belongs to postal franking		Kindly refer to the revised specifications of the Franking machine.

	machine. Hence, request for amendment of the specification/features required for the judicial / non-judicial franking machine solution.		

Specifications of Digital Franking machine for Stamp Duty evidencing:

1. Digital Franking machine should be BIS certified.
2. Type of printing - Inkjet technology.
3. Digital Franking machine should have 7" UI touch screen facility to enter details.
4. Digital franking machine should connect to server through Bluetooth, wi-fi, ethernet, etc.
5. Should print Indicia with Red colored UV ink.
6. Should have ability to print on booklets.
7. Should have facility to digitally upload funds - Prepaid Model.
8. Should have ability to show current balance funds on real-time basis.
9. Print should be water Resistant.
10. Ability to print register report for fund balance and consumption.
11. Online synching of transaction data to server should be available through LAN or wireless network.
12. Online and offline verification of transactions should be available.
13. Online integration to govt. server should be available
14. User log-in credentials should be available for each unit.
15. Should have optional sms broadcast feature to the 1st/2nd party on every transaction.
16. Indicia should print the total stamp duty amount, machine license number, auto-generated transaction number, state logo, respective SRO name, barcode with encrypted data.
17. MIS reports should be available to dept. users for virtual view and download.
18. Facility for the dept. to lock/deface the stamp should be available.
19. Power Supply – 230V / 50Hz.

REVISED ELIGIBILITY CRITERIA:

Sr. No	Qualification Criteria	Documents/Information to be provided in the submitted proposal
1.	Legal Entity • Company should be sole proprietor, partnership, company registered under Companies Act, 1956/2013. • Registered with the GST Authorities The bidder shall be an OEM or authorized partner of OEM and the copy of the authorization letter should be attached.	Relevant Certificate of Incorporation GST Registration Certificate
2	The bidder must have achieved average financial turnover of INR 20 crore for the last three years ending on 31 March 2022.	Audited Financial Statements

3	The bidder should have experience in providing similar services to any State Government/Central Government/ Public Sector Undertakings during last 3 years prior to the month of publication of this tender.	Work Order or Completion Certificate
4	The bidder must have valid ISO Certification.	ISO 9001:2015 ISO 27001 ISO 14001 The dealers/Partners shall provide certifications of the OEM during the bid submission.
4	The responding firm shall not be under a declaration of ineligibility for corrupt or fraudulent practices.	A self-certified letter by the designated official of the responding firm

Form 1: Manufacturer's Authorization Form

To,

The Excise Commissioner,

Department of Prohibition, Excise and Registration,

Patna, Bihar

Dear Sir,

Ref.: Your Tender No. NIT ……., dated …….

We ……., who are proven and reputable manufacturers of Franking Machines having factories at ……, do hereby authorise……..(name and address of the agent) to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred tender document for the Supply of Franking Machines manufactured by us.

We hereby extend our full guarantee and warranty as per terms and conditions of the tender and the contract for the machines offered for supply by the above firm against this invitation for bids.

Yours faithfully,

……..……..

……..……

[signature with date, name and designation]

Note: This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.

Authority Signature
Sd/-
(AIG, Registration)
Prohibition Excise and
Registration Department,
Bihar, Patna)