बिहार सरकार

Prohibition, Excise & Registration Department

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NIT No: Biometric/Registration/2023/01 Dated: 20/01/2023

e-Tender Notice

Proposal for "Supply, Installation, Testing and Commissioning Aadhar hardware devices" for the Prohibition, Excise & Registration Department, Government of Bihar

Corrigendum for "Biometric/Registration/2023/01"			
S.no	***Description***	**Page**	**Response**
1	As we are good strong financial background company and experienced manpower services provide for UIDAI project also with multiple banks as well as State Department also , So requesting you remove the clause mentioned in Caluse 19.1.1 "The bidder shall be the OEM of the Fingerprint Device or the authorized dealer of the OEM"	Section 19.1: Eligibility criteria	As per RFP
2	Requesting you to turnover to 100 Cr because it would lead to financial strong back ground comply may participate only	Section 19.1: Eligibility criteria	As per RFP
3	The Bidder should have supplied, installed and commissioned minimum 200 biometric authentication/ fingerprint devices for any PSU/ Government client in India in last 3 years prior to the bid submission date. Kindly clarify.	Section 19.1: Eligibility criteria	The quantity of biometric devices supplied to the client should be mentioned in the work order.
4	General Evaluation Elaboration Kindly clarify the things how because there is no any No Marking then Maximum company will qualify easily.	Section 19.1: Eligibility criteria	As per RFP

5	The Contract shall be awarded to the bidder who fulfills the eligibility criteria and has quoted lowest amount in the financial proposal. There is no any minimum Caping in Financial Annexure so requesting you to set a minimum caping in financial Annexure as par minimum wages act of Bihar.	Annexure V , financial proposal	The agency should supply Aadhaar Kits, which confirm to UIDAI specifications and certified by UIDAI .Further, the vendor shall quote rate as per the above mentioned specifications. The bidder has to ensure that all Aadhaar related enrollment/ updation / authentications/transactions would be done through registered devices.
6	Rate on one aadhar enrollment kit and Aadhar authentication kit. Kindly allow rate of one aadhar kit as per UIDAI approved rate	Annexure V , financial proposal	The agency should supply Aadhaar Kits ,which confirm to UIDAI specifications and certified by UIDAI .Further, the vendor shall quote rate as per the above mentioned specifications.
7	As per UIDAI memorandum dated 18.10.2022 maximum fee should be collected from residence for the services (update or other service) Kindly clarify this collected amount is department or vendor's amount	NA	According to UIDAI norms, the Registrar/Department shall charge citizens maximum fee for various Aadhar related services. The amount shall be collected by the Official-In-charge or the concerned authority of the Department.
8	Kindly allow consortiums to participate in a bid.	NA	Consortiums are allowed to participate in a bid.
9	As per NIT, MSME are exempted from EMD. Please confirm.	NA	EMD exemption is allowed for MSMEs subject to submission of MSME certificate.
10	Please confirm, if prohibition thanas are also included in this tender or not, as we have seen for 45 prohibition thanas, one separate tender is already published. Please confirm the total locations.	Section 3: Scope of work	The Department shall require Aadhar Authentication services for approx.137 registry or sub-registry offices of the state. Further, the Department may require Aadhar enrollment kits for the mentioned registration offices of the state as per the requirement. The Department reserves the right to alter the proposed Aadhar kit quantities specified in the tender.
11	Kindly confirm if bidder has to quote the rate for Aadhaar enrollment kit would be UIDAI approved rate.	Annexure V , financial proposal	The vendor shall quote as per the specifications approved by UIDAI.
12	No payment terms is mentioned in RFP for Aadhaar Enrollment kits	Section 7: Payment terms	As per RFP
13	Kindly confirm who will keep the payment charges taken from customers for aadhaar updation either department or service provider.	Section 7: Payment terms	The Department shall keep the amount collected from the customers for various Aadhar related services.

14	Bidder is responsible for sizing and procuring the necessary hardware and software licenses as per the performance requirements provided in the RFP.	Section 3: Scope of work	The clause is removed.
15	The Bidder should have an average turnover of minimum INR 50 crores for the last three financial years (2021-22, 2020-21 and 2019-20).	Section 19.1: Eligibility criteria	As per RFP
16	We request you to amend the clause under: The Bidder should have the following accreditations /certifications which is valid as on the date of issue of this RFP ISO 9001:2015 ISO 27001 CMMI Level 5	Section 19.1: Eligibility criteria	As per RFP
17	We request you to amend the clause under :The Bidder should have supplied, installed and commissioned minimum 200 biometric authentication/ fingerprint devices to at least two customers/ work orders within PSU/ Government sector in India in last 5 financial years.	Section 19.1: Eligibility criteria	Considering the pandemic the clause is revised as below:- The Bidder should have supplied, installed and commissioned minimum 200 biometric authentication/ fingerprint devices to any PSU/ Government body (State/Central) in India during the last 5 years prior to the bid submission date.
18	Please define the quantity of the devices required as OEM is unable to provide best price without clarity on quantity of devices,	Section 3: Scope of work	The Department shall require Aadhar Authentication services for approx.137 registry or sub-registry offices of the state. Further, the Department may require Aadhar enrollment kits for the mentioned registration offices of the state as per the requirement.
19	We assume that no penalty would be imposed on bidder if it is due any third party software or hardware failure.	Section 13: Penalty	As per RFP
20	The Department may impose a suitable penalty of the vendor of the failure of such activities as mentioned above. Such penalties shall be deducted from the pending bills/bank guarantee of the vendor. However, the Department shall issue a	Section 16: Termination and Blacklisting	The maximum penalty to be levied shall be 10% of the overall contract value. In case, penalty against the SLA is beyond the maximum limit, the Department would be independent to take further action against the vendor as per the terms and conditions of the contract.

	notice given 15 days of time to the vendor before imposing such penalty. Please define the capping of the penalty as we have no clarity on the penalty.		
21	Termination Payments:- These payments shall mean the amount of payment by either party to the other party upon termination. Upon termination of the contract, Department may encash and appropriate the performance security/bank guarantee etc. The Department may clear outstanding dues of the sub-vendors of the second party out of such encashment and/or from the pending bills of the second party. After clearing such liabilities, any valid dues of the second party may be paid thereafter. Please clarify which sub-vendors your are asking.	Section 16: Termination and Blacklisting	The revised clause is mentioned below:- These payments shall mean the amount of payment by either party to the other party upon termination. Upon termination of the contract, Department may encash and appropriate the performance security/bank guarantee etc. The Department may clear outstanding dues of the second party out of such encashment and/or from the pending bills of the second party. After clearing such liabilities, any valid dues of the second party may be paid thereafter.
22	We request you to amend the clause as under: Supply of Fingerprint devices 85% of the project value for total quantity of the Fingerprint device upon successful delivery and verification of material Balance 10% of the project value will be paid in equal installment in QGR for the duration of the project from Golive till the contract period. Remaining 5% of the total project value shall be retained till the expiry of the warranty period.	Section 7: Payment terms	As per RFP

Sd/-

Authority Signature
AIG, Registration
(Bihar, Patna)