

Notice Inviting Request for Empanelment (RFE)

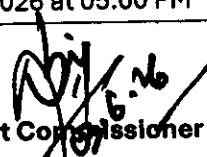
RFE Ref. No.: 4368

RFE Issue Date: 03/06/2026

To provide an accessible electric vehicle charging infrastructure for the benefit and promotion of e-mobility, the Transport Department, Government of Bihar (hereafter referred to as "Transport Department") intends to develop an extensive network of EV charging stations across Bihar. Transport Department invites bidders to submit their proposal for **"Empanelment of Agencies for supply, installation, testing, commissioning, operation and maintenance of electric vehicle charging stations in Bihar on Build, Own, Operate and Maintain (BOOM) model."** in accordance with conditions of the Request for Empanelment (RFE) published on e-tender portal of Government of Bihar (<https://eproc2.bihar.gov.in/>)

The Request for Empanelment (RFE) document will be available on e-Tendering website (<https://eproc2.bihar.gov.in>). The bidders are requested to submit the requisite Tender Processing Fee and the proposal through online (<https://eproc2.bihar.gov.in>) on or before the last date of bid submission. The Tender Processing Fee shall be non-refundable. Important dates of this RFE are mentioned below:

Important Dates		
1	Date of uploading RFE Documents (online) (Date of Publication)	03.06.2026
2	RFE download Start Date (online)	03.06.2026
3	Last Date and Time of sending the Pre-bid queries/clarifications (only through e-mail)	09.06.2026 at 06:00 PM
4	Date of Pre-bid Meeting (offline)	12.06.2026 at 03:00 PM
5	Last Date & Time of submission of proposals	24.06.2026 at 04:00 PM
6	Date & Time of opening proposal(s) (online)	24.06.2026 at 05:00 PM


State Transport Commissioner
Government of Bihar.



**Transport Department,
Government of Bihar**

Request for Empanelment (RFE)
For
Empanelment of Agencies for Supply, Installation,
Testing, Commissioning, Operation and
Maintenance of Electric Vehicle Charging Stations in
Bihar on Build, Own, Operate and Maintain
(BOOM) Model

RFE Notice No. 4368

Date: 03/06/2026

Issued By:

Transport Commissioner Office,
2nd Floor, Visveswaraya Bhawan,
J L N Marg Patna - 800001
Tel: 0612-2547448
Email ID: stcbihar@bihar.gov.in

RFE Information Sheet

Sl. No.	Topic	Details
1.	RFE Issuing Authority	Transport Department, Government of Bihar
2.	Purpose of RFE	Empanelment of Agencies for supply, installation, testing, commissioning, operation and maintenance of electric vehicle charging stations in Bihar on Build, Own, Operate and Maintain (BOOM) model.
3.	RFE Ref. No.	
4.	RFE Issue Date	03/06/2026
5.	Availability of RFE documents	The RFE is available and downloadable on e-procurement website https://eproc2.bihar.gov.in/ Subsequent changes to the RFE shall be published on the above-mentioned website.
6.	Tender Processing Fee (TPF) -(Non-Refundable)	INR. 590/- only (Rupees Five Hundred Ninety only) payable online through e- Procurement portal (https://eproc2.bihar.gov.in)
7.	Last Date for Submission of Queries (If any)	All the queries/clarification requests should be received on or before 09/06/2026 by mail only, as per the format and instructions prescribed in Scope of Works. Email address: stcbihar@bihar.gov.in Subject line: Pre-Bid Clarifications: EV Charging Station - <Agency's Name>
8.	Date, Time and Venue of Pre-Bid Meeting	Date and time: 03:00 PM on 12/06/2026 Location: Transport Commissioner office, Transport Department, Visvesvaraya Bhawan, JLN Marg, Patna, Bihar – 800001
9.	RFE Response Submission	24/06/2026 till 04:00 PM, To be Uploaded on Eproc Portal
10.	Language	RFE Response to be submitted in English
11.	RFE Proposal Validity Period	180 days from the RFE Response Submission Deadline.

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Disclaimer

This Request for Empanelment (RFE) regarding “Empanelment of Agencies for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Electric Vehicle Charging Stations in Bihar on Build, Own, Operate and Maintain (BOOM) model” is issued by Transport Department, Government of Bihar.

Whilst the information in this RFE has been prepared in good faith, it is not and does not purport to be comprehensive or to have been independently verified. Neither Transport Department, Government of Bihar, nor any of its officers or employees, nor any of their advisers nor consultants accept any liability or responsibility for the accuracy, reasonableness or completeness of the information contained in the RFE, or for any errors, omissions or misstatements, negligent or otherwise, relating to the proposed “Empanelment of Agencies for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Electric Vehicle Charging Stations in Bihar on Build, Own, Operate and Maintain (BOOM) model”, or makes any representation or warranty, express or implied, with respect to the information contained in this RFE or on which this RFE is based or with respect to any written or oral information made or to be made available to any of the recipients or their professional advisers and, so far as permitted by law and except in the case of fraudulent misrepresentation by the party concerned, and liability therefore is hereby expressly disclaimed.

The information contained in this RFE is selective and is subject to updating, expansion, revision and amendment at the sole discretion of Transport Department, Government of Bihar. It does not purport to contain all the information that a recipient may require for the purposes for deciding for participation in this process. Respondent shall undertake their own due diligence regarding the information provided in this RFE, the proposed project, and the applicable legal, financial, and regulatory framework, and shall seek independent professional advice as deemed necessary. Transport Department, Government of Bihar shall not be responsible for any direct or indirect loss or damage arising out of or for use of any content of the RFE in any manner whatsoever. Transport Department, Government of Bihar reserves the right to reject any or all the response to the RFE without assigning any reason thereof.

Transport Department, Government of Bihar may terminate the RFE process at any time without assigning any reason and upon such termination Transport Department, Government of Bihar shall not be responsible for any direct or indirect loss or damage arising out of such a termination.

Respondent should avoid submitting confidential, proprietary, or sensitive information as part of the RFE. All information submitted shall be deemed non-confidential, and the Department shall not be liable for any disclosure thereof. All such information shall be property of the Department.

1. Introduction

The Transport Department, Government of Bihar, is committed to advancing sustainable and low-emission mobility solutions in the State through the promotion of electric vehicles (EVs) and the establishment of comprehensive charging infrastructure. In this direction, the State Government notified the Bihar Electric Vehicle Policy, 2023, which provides a strategic framework for accelerating EV adoption and enabling the development of a supportive ecosystem.

Building upon this framework, the Government has further strengthened its commitment through the Bihar Electric Vehicle (Amendment) Policy, 2026, which incorporates evolving technological, economic, and environmental considerations. The amended policy outlines a long-term vision to develop a robust transport ecosystem with increased EV penetration up to 2030, with a defined goal of ensuring that 30% of all new vehicle registrations in the State are electric vehicles by 2030.

Recognizing that the availability of charging infrastructure is a critical enabler for EV adoption, the policy emphasizes the development of an extensive, accessible, and reliable network of public and semi-public charging stations across Bihar. It also promotes private sector participation, public-private partnerships, and innovative operational models for efficient deployment and management of EV charging facilities.

In line with these objectives, the Transport Department, Government of Bihar proposes to empanel competent and experienced agencies for the Supply, Installation, Testing, Commissioning (SITC), Operation and Maintenance (O&M) of Electric Vehicle Charging Stations (EVCS) across the State under a Build, Own, Operate and Maintain (BOOM) model. This empanelment shall remain valid for a period of three (3) years from the date of empanelment of the agencies.

Under this initiative, the Transport Department shall identify and provide suitable land/space at strategic locations for the establishment of EV charging stations. The empaneled agencies shall leverage these locations to design, install, operate, and maintain EV charging infrastructure in accordance with applicable standards, including guidelines issued by the Ministry of Power, Government of India.

This Request for Empanelment (RFE) seeks to identify and empanel agencies with proven technical expertise, financial capability, and operational experience in the EV charging domain. The empaneled agencies shall contribute towards establishing a scalable, technologically advanced, and user-friendly EV charging network in Bihar, aligned with national standards.

Through this initiative, the Transport Department aims to:

- Facilitate rapid deployment of EV charging infrastructure across strategic locations, including highways, urban centers, parking facilities, and public spaces;
- Encourage private investment and participation in the EV ecosystem;
- Ensure reliable, safe, and efficient operation of charging stations;
- Support the State's environmental goals by reducing carbon emissions and improving air quality.

This Request for Empanelment (RFE) aims to create a scalable, technology-driven, and user-centric EV charging ecosystem in Bihar, while ensuring compliance with policy provisions, enhancing service reliability, and fostering sustainable economic growth in the green mobility sector.

Empaneled agencies will be given preference during the selection of Charge Point Operators (CPOs) for EV charging stations installed under the PM e-Drive scheme. Empanelment shall not be construed as a commitment or obligation on the part of the Department to provide, allot, or allocate any land or location for EV Charging Stations to the empaneled agencies.

2. Objectives

The key objectives of this RFE are aligned with the strategic vision and provisions of the Bihar Electric Vehicle Policy, 2023 and the Bihar Electric Vehicle (Amendment) Policy, 2026, and are outlined as follows:

a) Accelerate EV Adoption in Bihar

- To support the State's goal of achieving 30% EV penetration in new vehicle registrations by 2030 by ensuring adequate charging infrastructure availability.
- To address range anxiety and improve user confidence through reliable and widespread charging access.

b) Develop Statewide Charging Infrastructure Network

- To establish a comprehensive network of public and semi-public EV charging stations across urban, semi-urban, and highway locations in Bihar.
- To ensure charging infrastructure deployment in accordance with national standards and policy guidelines for optimal geographic coverage.

c) Leverage Government Land for Infrastructure Development

- To enable efficient rollout of EV charging infrastructure through provision of land/space by the Transport Department, Government of Bihar.
- To minimize project delays and reduce capital barriers associated with land acquisition.

d) Promote Private Sector Participation and BOOM Model

- To encourage private investment, innovation, and operational efficiency through the Build, Own, Operate and Maintain (BOOM) model.
- To facilitate participation of experienced charging point operators and service providers in building EV ecosystem capacity.

e) Support Policy-Driven Incentives and Ecosystem Growth

- To align infrastructure deployment with policy incentives for EV chargers, including capital subsidies for different categories of chargers and support for infrastructure development.
- To complement initiatives promoting EV usage across vehicle categories, aggregators, commercial fleets, and public transport systems.

f) Ensure Reliable, Safe, and Standardized Infrastructure

- To deploy BIS-compliant, interoperable, and Ministry of Power-compliant charging systems, ensuring safety, efficiency, and standardization.
- To maintain high uptime, robust operational standards, and user-friendly services.

g) Facilitate Sustainable and Green Mobility

- To contribute to reduced carbon emissions, improved air quality, and environmental sustainability in the State.
- To promote integration of renewable energy and energy-efficient practices in EV charging infrastructure, as encouraged under the policy provisions.

h) Strengthen Overall EV Ecosystem in Bihar

- To create a holistic EV ecosystem encompassing infrastructure, digital integration, service delivery, and innovation.
- To support long-term growth of EV-related industries, employment generation, and technological advancement within the State.

i) Ensure Fair and Transparent End-User Charging Fees

- To ensure that EV charging services remain affordable and accessible to end users through a regulated pricing framework.
- The Transport Department, Government of Bihar, will set a maximum tariff limit to prevent overpricing and promote fair pricing.
- To promote transparency, consumer protection, and a fair price policy while maintaining viability for charging service providers.

3. Scope of Work

3.1. Overview

The scope of work under this Request for Empanelment (RFE) encompasses the end-to-end installation, operation, and maintenance of Electric Vehicle Charging Stations (EVCS) across the State of Bihar under a Build, Own, Operate and Maintain (BOOM) model:-

The initiative is aligned with the provisions of the Bihar Electric Vehicle Policy, 2023 and the Bihar Electric Vehicle (Amendment) Policy, 2026, which prioritize the development of a widespread EV charging infrastructure network as a key enabler for EV adoption.

3.2. Provision of land and Institutional Support

The Transport Department, Government of Bihar shall identify and provide suitable land/space at strategic locations for the establishment of EV charging stations. Charging stations may be set up on government land and/or other approved locations as per policy provisions.

Agencies may also assess, identify, and submit a list of suitable Government land/premises for consideration.

The Department shall facilitate coordination with relevant authorities, including urban local bodies, DISCOMs, and regulatory agencies.

3.3. Overall Scope of Responsibilities of the empaneled Agencies

The empaneled agencies shall undertake the following responsibilities:

A. Site Assessment, Planning, and Design

- Conduct site surveys, feasibility studies, and demand assessment for EV charging stations at allocated locations.
- Inception report along with detailed project reports including layout design, electrical design, and infrastructure planning. etc.
- Ensure optimal site utilization, including charging bays, traffic movement, signage, and safety arrangements.

B. Supply and Installation, Testing, and Commissioning (SITC)

- The Agency shall undertake the Supply, Installation, Testing, and Commissioning (SITC) of Electric Vehicle charging equipment at the identified locations.
- The indicative scope shall include deployment of suitable charger types, including but not limited to:
 - AC Charger (Slow/Moderate)
 - AC Charger (2-Gun, Fast)
 - DC Charger (2-Gun, Slow/Moderate)
 - CCS (Combined Charging System) / CHAdeMO (CHArge de Move) Fast Chargers
- The selection and mix of charger types shall be based on:
 - Location type (urban, semi-urban, highway)
 - Demand assessment and projected EV usage.
 - Applicable policy incentives and guidelines under Bihar EV Policy
- All EV charging equipment installed shall comply with:
 - BIS Standards IS 17017 series (including BEVC-AC001 and BEVC-DC001)
 - Ministry of Power (MoP) Guidelines
 - Central Electricity Authority (CEA) Regulations

- Relevant provisions of the Bihar Electric Vehicle Policy, 2023 and Bihar Electric Vehicle (Amendment) Policy, 2026
- The Agency shall carry out all associated infrastructure works, including:
 - Civil works (foundations, mounting structures, canopies, adequate parking space)
 - Necessary coordination with State DISCOM for Electrical works (transformers, cabling, switchgear, earthing, and protection systems)
 - Communication and networking infrastructure for charger connectivity
- The Agency shall ensure that all installations meet required safety, quality, and operational standards, and are fully functional for commercial operation upon commissioning.

C. Statutory Approvals and Compliance

- Obtain all necessary approvals, including but not limited to:
 - Electricity connection from DISCOM
 - Electrical safety certification
 - Fire safety approvals (if applicable)
- Ensure compliance with all applicable laws, regulations, and policy provisions.

D. Operation and Maintenance (O&M)

- Operate EV charging stations on a 24x7 basis, ensuring reliability and accessibility.
- Undertake:
 - Preventive and corrective maintenance
 - Routine inspection and servicing
- Maintain a minimum uptime (typically $\geq 98\%$) and ensure prompt fault resolution.

E. Power Supply and Energy Management

- Arrange and maintain power connectivity, including payment of electricity charges.
- Implement smart energy management systems for load optimization and efficiency.
- Explore integration of renewable energy sources and open access power, in line with policy incentives.

F. IT Systems, Digital Integration, and Interoperability

- Deploy backend systems for:
 - Real-time monitoring and control of chargers
 - User interface (mobile/web applications)
 - Payment systems (UPI, cards, wallets, etc.)
- Ensure interoperability and compliance with national EV charging protocols.
- Provide data access and reports to the Transport Department, as required.

G. User Services and Tariff Mechanism

- Provide a seamless and user-friendly charging experience, including discoverability and accessibility.
- Clearly display tariff, instructions, and safety guidelines at each station.
- Levy user charges as per applicable regulatory norms and government guidelines.

H. Safety, Standards, and Quality Assurance

- Ensure adherence to safety norms related to:
 - Electrical systems
 - Fire safety
 - Emergency handling
- Follow all standards prescribed under:
 - Ministry of Power guidelines
 - Bihar EV policies

- Other statutory authorities

I. Branding, Signage, and Awareness

- Install proper signage and information boards for visibility and public awareness.
- Adhere to branding guidelines issued by the Government of Bihar, if applicable.

J. Reporting, Monitoring, and Performance Evaluation

- Submit monthly reports covering:
 - Energy consumption and usage
 - Station uptime and performance
 - Revenue and transaction data
- Facilitate inspection, audit, and performance monitoring by the Transport Department or designated agencies.

3.4. Deployment Framework

- Charging stations shall be developed as public or semi-public charging infrastructure, as defined under the policy framework.
- Mix of charger types shall be planned based on:
 - Location (urban/highway/rural)
 - Traffic and vehicle demand
 - Policy incentives for charger categories

3.5. Project Duration and Model

- The project shall be implemented under a Build, Own, Operate and Maintain (BOOM) model.
- Post-empanelment of agencies/bidders, an MoU shall be executed with the Department, which will remain valid for a period of ten (10) years from the date of signing.
- Extension may be considered based on performance and mutual agreement.

3.6. Performance Requirements

The empaneled agency shall ensure:

- Commissioning of EV charging stations within six months
- Minimum uptime and service reliability standards
- Compliance with all applicable guidelines and policy provisions
- High standards of safety, user satisfaction, and operational efficiency

3.7. Charging Management System (CMS)

The charging station shall be operated through the cloud-based solution technology owned by the selected Agencies.

3.8. Sub-Contracting

Empaneled Agencies, upon empanelment for supplying EV charging services on BOOM model, may use the services of a sub-contractor to leverage its specialized experience in particular fields.

Sub-contracting shall be subject to the following conditions:

1. Sub-contracting should not dilute the responsibility and liability of the Concessionaire
2. Any appointment of sub-contractors by the Concessionaire must be approved by Transport Department.

3. Any changes in sub-contractors must be approved by Transport Department prior to conclusion of any contract between the Concessionaire and the sub-contractor.
4. Concessionaires will not have any right to vest the title of the Project to any other entity without approval from Transport Department.
5. Transport Department reserves its right to subject the sub-contractors to security clearances as it deems necessary.

3.9. Compliance with Government Guidelines

All EV charging infrastructure must adhere to:

- Ministry of Power (MoP) Guidelines, including but not limited to:
 - “Charging Infrastructure for Electric Vehicles – Guidelines and Standards” (Latest Revision, including amendments till date)
 - Specifications regarding fast/slow chargers (AC and DC)
 - Open access and tariff regulations
- CEA (Central Electricity Authority) regulations related to electrical safety and installation.
- Bureau of Indian Standards (BIS) for charging equipment.
- Guidelines from State Electricity Regulatory Commission (SERC) or DISCOMs as applicable.

3.10. Types of EV Chargers

1. Bidders shall indicate the number of EV charger types that they commit to installing and operationalizing during the Project period.
2. The following EV charger types shall be permitted, conditional upon all EV charging equipment being BIS, ARAI/ ICAT, CEA certified. (Or any other higher standard charger notified by the government)

Charger Type	S. No.	Charger Connectors*	Rated Output Voltage(V)	No. of Connector guns (CG)	Charging vehicle type (W=wheeler)
Fast	1	CHArgeDeMOve (CHAdeMO) (Min 50 kW)	200 - 1000	3 CG	4W
	2	Type-2 AC (Min 22 kW)	380 - 480	2 CG	4W, 3W, 2W
Slow/Moderate	3	Bharat DC-001 (15 kW)	72-200	2 CG	4W, 3W
	4	Bharat AC-001 (10 kW)	230	3 CG of 3.3 kW each	4W, 3W, 2W
*In addition, any other fast/slow/moderate charger as per approved BIS standards whenever notified.					

3. Bidders must commit to installation of at least ONE (01) fast charger at each of the public/semi-public charging stations. Along with that they can install any combination of additional fast and slow/ moderate chargers as preferred by them.

4. Finance and Revenue Sharing

1. The Empaneled Agency can levy a Service Charge to users of the public/semi-public EV charging stations determined subject to the following:
2. The ceiling on the service charges as decided by Transport Department and revisions to it from time to time
3. Govt of Bihar (GoB) electricity tariff rates as set by BERC and revisions to it from time to time
4. The operational expenses (including electricity expenses) shall be borne by the Empaneled Agencies unless explicitly mentioned in the agreement signed between the Transport Department and the Empaneled Agency.
5. Transport Department shall have no obligation to bear any electricity-related expenses, including installation charges, billing charges, or any incidental expenditure in relation thereto. In the event any such costs are proposed to be shared by the Transport Department, the same shall require prior explicit and separate approval of the Transport Department.
6. **Revenue sharing for public EV charging stations:** For providing the functions mentioned in the Scope of Work, Transport Department will be entitled to revenue sharing arrangement with the Empaneled Agencies, at the rate of INR 1 per kWh of sold/billed by the DISCOM, and any future revisions to it. This revenue will be remitted to the Transport Department on a monthly basis. Electricity units in kWh shall be measured from the energy meter of DISCOM or submeter installed separately by Empaneled CPO Partners.
7. Financing through Corporate Social Responsibility (CSR): The Empaneled Agencies may, at its discretion, undertake the installation of EV charging stations through funding mobilized under Corporate Social Responsibility (CSR) initiatives, either directly or in partnership with eligible CSR contributors, in accordance with applicable laws and guidelines. In such cases, the following provisions shall apply:
 - a. All assets created under CSR funding shall remain dedicated to public or semi-public use for the duration of the agreement.
 - b. The Empaneled Agencies shall be responsible for ensuring compliance with applicable CSR regulations, reporting requirements, and documentation.
 - c. The operational responsibilities, including maintenance and service delivery, shall remain with the Empaneled Agencies.
 - d. Revenue sharing, if any, arising from such CSR-funded installations (for public charging stations only) shall be governed as per the applicable provisions of this RFE, unless specifically exempted or modified with prior approval of the Transport Department.
 - e. The Transport Department shall not bear any financial liability for assets funded through CSR, except as may be explicitly approved in writing.
8. Additional sources of revenue, such as advertising and co-branding, may be permitted at selected sites/land parcels with adequate space, subject to prior approval of the Transport Department.

5. Subsidy and Incentive Framework

5.1 Overview

The development of EV charging infrastructure in Bihar is supported through a structured incentive mechanism under the Bihar Electric Vehicle Policy, 2023 and the Bihar Electric Vehicle (Amendment) Policy, 2026.

The policy recognizes that availability of charging infrastructure is a key driver for EV adoption and provides capital subsidies for deployment of EV charging stations, thereby improving project viability and encouraging private sector participation.

The incentives are applicable on charging equipment and installation costs (excluding land cost) and are available for a defined number of chargers under each category.

5.2 Mapping of Charger Types to Policy Categories

The charger types proposed under this RFE are aligned with the categories defined in the policy as follows:

RFE Charger Type	Policy Category	Description	Incentive Structure
AC Chargers (Slow/Moderate)	Category-1	AC Charger (3 Guns) – Slow/Moderate	75% of equipment cost + ₹15,000 installation cost per charger (Max ₹75,000)
AC Charger (2-Gun, Fast)	Category-2	AC Fast Charger (2 Guns)	75% of equipment cost + ₹37,500 installation cost per charger (Max ₹2,25,000)
DC Charger (2-Gun, Slow/Moderate)	Category-3	DC Charger (2 Guns) – Slow/Moderate	75% of equipment cost + ₹37,500 installation cost per charger (Max ₹2,25,000)
CCS / CHAdeMO Fast Chargers	Category-4	High-speed DC Fast Chargers	50% of equipment cost + ₹1,50,000 installation cost per charger (Max ₹15,00,000)

6. Eligibility & Qualification Criteria

Each eligible CPO should possess all the following qualification criteria. Responses not meeting the qualification criteria will be rejected and will not be considered for evaluation.

Sl. No.	Description	Documents to be submitted by Bidder
1	Applicant/Bidder should be a single entity means a limited company (as defined in the companies Act 1956) OR A registered partnership (registered under section 59 of the Partnership Act 1932) OR A Limited partnership (under the Limited Liability Partnership Act 2002) OR Proprietorship firm	Copy of certificate of incorporation/ Memorandum of Association OR A registered partnership Deed OR LLP registration certificate issued by registrar of companies OR In case of Proprietor GST Registration and PAN Card Copy is to be submitted.
2	The Applicant/Bidder should be in existence from at least last three financial years i.e. FY 2023-24, FY 2024-25, FY 2025-26	Certificate from the Statutory Auditor / Chartered Accountant. Copies of Audited Financial Statements of last 3 Financial Years. In case Chartered Accountant certificate is submitted the said certificate also need to be counter signed by Company Secretary / authorized signatory of the bidder.
3	Applicant/Bidder should have experience of owning and operating at least 20 EV public charging stations in the last 3 years in any Government Dept./ PSU/ ULB/ DISCOMS/ Private companies (as on the date of publication of the RFE) and these stations currently should be operational.	• Submit documentary evidence along with the proposal, including: • Copies of relevant work orders / contract agreements / purchase orders • Each submitted work order / purchase order must be supported by: • Completion certificate confirming satisfactory execution; OR • Any other documentary proof demonstrating satisfactory execution of the work • Only those work orders shall be considered for evaluation that are executed for: Government Departments / Public Sector Undertakings (PSUs) / Urban Local Bodies (ULBs) / DISCOMs • Provide supporting evidence of operational projects, including: • Photographs of installed charging stations • Additional documents demonstrating current existence and operational status

Sl. No.	Description	Documents to be submitted by Bidder
4	The Applicant/Bidder must have a service station and/or a manufacturing unit located in Bihar.	Applicant should submit the List of offices along with the Rent Agreement/ any other documentary proof showing the ownership of property and Recent Electricity Bill.
5	Applicant/Bidder should have a minimum average annual turnover of 50 lakhs for immediately preceding last three financial years. i.e. FY 2024-25, FY 2023-24, FY 2022-23	Duly authorized copy of audited Financials for preceding last three financial year is to be submitted by bidder. In case of proprietorship/partnership, ITS along with management signed accounts to be submitted if audited is not required. ATO means revenue from operations.
6	Minimum average annual net worth of Rs. 25 Lakhs (Rupees Twenty-Five lakhs) during the last three financial years	Certificate from the Statutory Auditor / Chartered Accountant.
7	Udyog Aadhar Memorandum/Udyam Registration	To claim benefits applicable to MSMEs, NIC (National Industrial Classification) code mentioned in below table shall be acceptable as a proof of the fact that the applicant is registered as MSME for the 'Tendered Item'
8	The Applicant/Bidder should not be blacklisted, banned, or declared ineligible for corrupt and fraudulent practices by the Government of India, any State Government, or any Company as on the date of bid submission.	Undertaking by the authorized signatory of Applicant Agency.

Table: NIC (National Industrial Classification) code

Sl. No.	5 Digit NIC Code	Documents to be submitted by Bidder	Sl. No.	5 Digit NIC Code	Documents to be submitted by Bidder
1	31109	Manufacture of all types of rectifiers, battery chargers, inductors etc.	11	71110	Motorcycles, renting out (without operator)
2	31109	Battery chargers, manufacturing	12	34102	Ordinary goods vans, manufacturing
3	31404	Batteries, recharging/reconditioning	13	31409	Other primary batteries nec, manufacturing
4	40109	Electricity, collection and distribution to general users	14	34101	Passenger bus, manufacturing
5	35911	Manufacturing of motorcycles, whether or not with an attached side car	15	34101	Passenger vans, manufacturing
6	34103	Manufacturing of motor cars	16	31402	Primary batteries, manufacturing
7	35912	Manufacturing of scooters	17	34105	Racing cars, manufacturing
8	35911	Mopeds, manufacturing	18	29211	Tractors, manufacturing
9	50401	Motorcycles (new), sale			
10	34102	Motor vehicles nec for transport goods, manufacturing			

7. Terms and Conditions

7.1. Authorized Signatory

The application must be signed by the authorized signatory and their contact details must be mentioned on the cover page of the application.

7.2. Empanelment Letter

Transport Department, Government of Bihar shall issue an empanelment letter to the successfully qualified Applicants/Bidders.

7.3. The empanelment letter shall not confer any right to engagement.

The Firms who are empaneled with Transport Department as a result of this empanelment process are not allowed to use the name of Transport Department, Government of Bihar, its logo, service marks or any document for any purpose without the prior written approval of Transport Department.

7.4. Intellectual Property Rights

All intellectual property rights developed as a consequence of any allotment of work to the subsequent empaneled Agencies shall be the sole property of Transport Department, Government of Bihar and shall be governed by the provisions of the agreement/work order issued thereto. Further, any reports or analysis or data generated or created pursuant to the terms of this agreement shall be the sole and absolute property of Transport Department, Government of Bihar, including any IP rights; and Agencies shall do all the acts necessary to ensure that such rights are vested with Transport Department, Government of Bihar.

7.5. Empanelment Decision

Transport Department, Government of Bihar will empanel the successful applicant/Agencies whose proposal has been determined to be substantially responsive as per the process outlined for the same. Applicants are required to demonstrate their expertise through their application. Empanelment shall be at the sole discretion of the Transport Department, Government of Bihar, and the decision of the Department shall be final and binding on the applicant agencies.

7.6. Restrictions on Procurement from a Bidder of a Country which shares a Land Border with India

Order No: F. No 6/18/2019-PPD dated: 23-July-2020 from Department of Expenditure, Ministry of Finance, mentions that any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent Authority as specified in the order.

“Bidder from a country which shares a land border with India” for the purpose of the order means

- a) An entity incorporated, established or registered in such a country; or
- b) A subsidiary of an entity incorporated, established or registered in such a country; or
- c) An entity substantially controlled through entities incorporated, established or registered in such a country; or

- d) An entity whose beneficial owner is situated in such a country; or
- e) An Indian (or other) agent of such an entity; or
- f) A natural person who is a citizen of such a country; or
- g) A consortium or join venture where any member of the consortium or join venture falls under any of the above

The above-mentioned order shall be applicable to this tender. The bidder shall carefully go through the above-mentioned order and ensure its eligibility in accordance with the same. Bidder should refer to above mentioned order for clarification over definitions and clauses as applicable.

The bidder shall submit a Self-Declaration regarding “**Restrictions on procurement from a Bidder of a country which shares a land border with India**” as per **Annexure E**.

7.7. Declaration of Local Content

As per order No: P-45021/2/2017-PP (BE-II) dated: 16-Sept-2020 of Department of Promotion of Industry and Internal Trade-

- Only ‘Class-I Local Suppliers’ and ‘Class-II Local Suppliers’ are eligible to bid in this tender.
- Margin of purchase preference applicable to ‘Class I Local Supplier’ is 20%.

Non-local suppliers are not eligible for Empanelment

Note: Interested Agencies shall carefully go through the above-mentioned order in order to understand the whole process and definition of various terms (e.g. Class-I Local supplier, Local content etc.) pertaining to the said order which have also been used in this tender document. The defining percentage of Local Content shall be as mentioned in the above-mentioned order. By participating in this tender, the bidder shall comply with all the terms and conditions of the above-mentioned order.

Bidder shall submit a certificate stating the minimum percentage of local content as per the format given in Attachment-12 of Section-6 of Tender Document. The certificate shall be from the statutory auditor or cost auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content. It is mandatory to mention UDIN No in the certificate.

NOTE: False declarations will be in breach of the code of integrity under Rule 175(1)(i)(h) of the General Financial rules for which a bidder or its successors can be debarred for up to 2 years as per Rule 151(iii) of the General Financial rules along with such other actions as may be permissible under law.

8. RFE Response

Established and interested participants are invited to submit a concise RFE response (not exceeding 20 pages) covering the following sections. The response should demonstrate the bidder's technical, financial, and operational capability for implementation of EV Charging Stations (EVCS) under the BOOM model in Bihar.

A. Company Profile

The applicant shall provide detailed information regarding its organizational background and credentials, including:

- Legal Status
 - Constitution of the entity (Company/LLP/Consortium, etc.)
 - Registration details, CIN/LLPIN, and ownership structure
- Organization Structure
 - Organizational hierarchy, key management personnel, and technical teams
 - Details of relevant business verticals (EV charging, power infrastructure, mobility services, etc.)
- Experience and Years of Operation
 - Number of years in operation in the EV charging, power, infrastructure, or related sectors
 - Experience in similar projects such as EV charging infrastructure, energy infrastructure, or BOO/PPP projects

B. Technical Capability

Participants shall demonstrate their technical expertise and proposed approach for implementing EV charging infrastructure:

- Proposed EV Charging Infrastructure Architecture (High-Level)
 - Overall system architecture covering:
 - Charger network (AC/DC chargers)
 - Electrical infrastructure
 - Backend IT systems for monitoring, billing, and control
 - Integration with central monitoring platforms and interoperability standards
- Technology and Analytics Capabilities
 - Smart charging solutions, load management, and energy optimization
 - Use of data analytics, AI, and predictive maintenance tools for performance optimization
 - Digital platforms for user interface (mobile apps, dashboards, etc.)
- Compliance and Standards
 - Adherence to:
 - Ministry of Power EV charging guidelines
 - CEA regulations and safety standards
 - BIS certification requirements (BEVC-AC001 / BEVC-DC001)
 - Compliance with provisions of Bihar EV Policy 2023 and Amendment Policy 2026
- Suggestions and Recommendations
 - Recommendations for optimal infrastructure rollout in Bihar
 - Suggestions for improving user experience, accessibility, and adoption.
- Critical Success Factors
 - Identification of key factors for successful implementation, such as:
 - Strategic location planning

- Reliable power supply
- High uptime and service quality
- Robust digital ecosystem

C. Operations & Maintenance (O&M) Approach

Participants shall outline their approach for long-term operation and maintenance of EV charging stations:

- O&M Strategy
 - Preventive and corrective maintenance practices
 - Remote monitoring and fault detection systems
 - Spare parts management and service response timelines
- Performance Management
 - Ensuring minimum uptime ($\geq 98\%$)
 - Service quality benchmarks and user support mechanisms
- Lifecycle Management
 - Asset management over the project duration
 - Upgrade and replacement strategy for aging equipment

D. Suggestions & Value Additions

Participants are encouraged to provide innovative inputs to strengthen the EV ecosystem in Bihar:

- Innovative Measures
 - Smart charging, battery swapping integration, or energy storage solutions
 - Integration with renewable energy sources
- Global Best Practices
 - Adoption of proven international models for EV charging deployment
 - Benchmarking with leading EV ecosystems
- Scalability and Future Enhancements
 - Plans for scaling infrastructure as EV adoption increases
 - Flexibility to integrate future technologies and standards
- Implementation Strategy and Way Forward
 - Phased rollout plan across locations
 - Timeline for deployment and commissioning
 - Approach for coordination with Government stakeholders

E. Submission of RFE Response

The Bidder shall upload the Bid with the following documents on <https://eproc2.bihar.gov.in/>, except where expressly mentioned otherwise:

S. No.	Document Type	Document Format
1	Bid Submission letter	As per format in Annexure I
2	Company Profile, Technical capability, Operations & Maintenance Approach, Suggestions Value Additions	A comprehensive Technical Document including Company Profile, Technical Capabilities, Detailed Business Plan
3	Eligibility Documents	Applicable documentary evidence for proof of eligibility

S. No.	Document Type	Document Format
4	Annexures	All the Annexures mentioned in the RFE
5	RFE documents	One complete set of the RFE document and of all its subsequent amendments (if any are effected), duly signed and stamped on each page by the Applicant, to be scanned and uploaded on the e-procurement website https://eproc2.bihar.gov.in

F. Submission Due Date

- 1 RFE Response should be submitted before the Due Date (Last date and time for submission of RFE Response) as specified in the Bid Information Sheet, in the manner and form as detailed in this RFE document.
- 2 Transport Department may, at its sole discretion, extend the RFE Submission Due Date by issuing an Addendum on e-tendering website <https://eproc2.bihar.gov.in/>. The Applicants are requested to regularly check the website for update. There shall be no newspaper advertisement.

G. Pre-Bid Meeting

1. Pre-Bid Meeting will be convened at the designated date, time and place as mentioned in the RFE document.
2. A maximum of Two representatives of each Agencies shall be allowed to participate in the Pre-Bid Meeting.
3. During the course of Pre-Bid Conference(s), the Bidders may seek clarifications and make suggestions for consideration of Transport Department.
4. Transport Department shall endeavor to provide clarifications and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive Bidding Process.
5. All queries from the Bidders relating to this RFE document must be emailed to Transport Department in the prescribed format only before the deadline mentioned in RFE document, in the RFE Information Sheet. These queries should only be emailed to: stcbihar@bihar.gov.in
6. The queries should necessarily be submitted in the following format in editable excel file.

S. No	RFE Document Reference(s)	Section & Page Number(s)	Content of RFE requiring Clarification(s)	Points of Clarification
1.				
2.				
3.				
4.				

7. The Transport Department, GoB shall not be responsible for ensuring that the Bidders' queries have been received and / or addressed by them. Any requests for clarifications after the indicated date and time may not be entertained by the Transport Department, GoB.

H. RFE Response Evaluation

1. RFE responses submitted by applicants will be reviewed by an Evaluation Committee constituted by the Transport Department. The Committee will assess the responses based on the eligibility and qualification criteria specified in the RFE and shortlist applicants for the subsequent stage of selection.

2. Transport Department may invite the shortlisted Agencies to present their detailed business plan, including their business model, strategies and timelines for installation, operation and maintenance plan for the EV charging stations. The shortlisted Bidders will receive an intimation regarding the presentation, from Transport Department, at least 07 business days prior to the event.
3. The decision of the Evaluation Committee shall be final and binding on the bidders.

9. Annexure

1. Annexure - I: Letter of Submission
2. Annexure - II: Declaration for not being blacklisted
3. Annexure - III: Declaration for Interest in installation for the Type(s) of EVs /Chargers
4. Annexure - IV: Declaration for Interest in installation of EV Chargers in the selected Districts
5. Annexure - V: Declaration regarding “Restrictions on procurement from a Bidder of a country which shares a land border with India”
6. Annexure - VI: Certificate regarding Declaration of Local Content

Annexure - I: Letter of Submission

(On the letterhead of the respondent)

Date: _____

To,
State Transport Commissioner,
2nd Floor, Visveswaraya Bhawan,
J L N Marg Patna - 800001

Sub: Response to RFE regarding “Empanelment of Agencies for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Electric Vehicle Charging Stations in Bihar on Build, Own, Operate and Maintain (BOOM) model” of Transport Department, Government of Bihar

Ref. No.: _____ Dated: _____

Sir,

Being duly authorized to represent and act on behalf of _____ (hereinafter referred to as "the Respondent firm") and having reviewed and fully understood all of the requirements and information provided, the undersigned hereby express our interest “Empanelment of Agencies for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Electric Vehicle Charging Stations in Bihar on Build, Own, Operate and Maintain (BOOM) model”, we confirm that we have examined the terms and conditions published in the RFE and accordingly submitting our response for the captioned project.

I / We confirm that I / we am / are withdrawing all the deviations, counter Clauses, proposed modifications in the scope of work, terms and conditions, which may have been mentioned in our proposal.

We authorize the Transport Department or their authorized representatives to conduct any investigations to verify the statements, documents, and information submitted and to clarify the financial and technical aspects of this application. For this purpose, we hereby authorize (any public official, engineer, bank, depository, manufacturer, distributor, etc.) or any other person or firm to furnish pertinent information deemed necessary and requested by the Transport Department to verify statements and information provided in this application or regarding our competence and standing.

The names and positions of persons who may be contacted for further information, if required, are as follows:

Name:

Designation:

Telephone:

E-mail Address:

We declare that the statements and the information provided in the duly completed application to Transport Department of our knowledge, are complete, true and correct in every detail. On verification at any time in the future if it is found that information furnished with this application and statements made therein are not true, incomplete, or incorrect, we hereby authorize Transport Department to reject our application.

We confirm having submitted the information as required by you in ‘Eligibility Criteria’. In case you require any other further information / documentary proof in this regard before / during evaluation of our proposal, we agree to furnish the same in time to your satisfaction.

We undertake, if our proposal is accepted, to provide all the services related to the RFE put forward in bid document or such features as may subsequently be mutually agreed between us and Transport Department or its appointed representatives.

We agree for unconditional acceptance of all the terms and conditions set out in the RFE and agree to abide by this bid response for a period of 180 days from the date fixed for bid opening and it shall remain binding upon us with full force and virtue. Till a formal contract / MOU is prepared and executed, this RFE response, together with your written acceptance thereof in your notification of award, shall constitute a binding contract between us and Transport Department.

We understand that empanelment shall not be construed as a commitment by the Department to provide or allocate any location to the empaneled agencies.

We hereby declare that in case the empanelment is awarded to us, we will submit the Performance Bank Guarantee as required in the Tender.

I / We understand that Transport Department reserves the right to reject any application without assigning any reason whatsoever.

I / We hereby undertake that I / we have not made any payment or illegal gratification to any person / authority connected with the bid process so as to influence the bid process and have not committed any offence under the Prevention of Corruption Act, 1988 and the Prevention of Corruption (Amendment) Act, 2018 in connection with the bid.

We hereby declare that our proposal is made in good faith, without collusion or fraud, and the information contained in the bid is true and correct to the TD of our knowledge and belief.

I / We shall disclose any payments made or proposed to be made to any intermediaries (agents, etc.) in connection with the bid.

It is hereby confirmed that I / we are entitled to act on behalf of our company / firm / organization and are empowered to sign this document as well as such other documents, which may be required in this connection.

We declare that we have read through the Tender document and all related clarifications and corrigendum.

For _____,
(Signature of the authorized signatory along with company seal)

Name:

Designation:

Date:

Place:

Business Address:

.....

Name of the Respondent

.....

Signature of the Authorized Person

.....

Name of the Authorized person

Annexure - II: Declaration for not being blacklisted.

(On Non-Judicial Stamp paper)

Date: _____

Place: _____

To,
State Transport Commissioner,
Transport Department, Government of Bihar
Visveswaraya Bhawan, 2nd Floor, Bailey Road,
Patna-800001.
Email ID: stcbihar@bihar.gov.in

RFE Ref. No.: _____

Dear Sir/Madam,

In response to the above mentioned RFE, I/We, _____, as

<Designation> of M/s _____, hereby declare that we are having unblemished past record and are not declared blacklisted or ineligible to participate for bidding by any Central / State Government Organization / Public Sector Unit (PSU) as on date of bid submission.

Sincerely,

Signature of Authorized Signatory and Seal of the bidder

Name:

Designation:

Date:

Annexure III: Declaration for Interest in installation for the Type(s) of EVs /Chargers

(The declaration is to be furnished on the letter head of the organization)

Declaration

We hereby confirm that we are interested in empaneling with Transport Department for **Submission of Request for Empanelment for Empanelment of Agencies for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Electric Vehicle Charging Stations in Bihar on Build, Own, Operate and Maintain (BOOM) Model** and we agree to all terms and conditions as mentioned in the Terms of Reference including the Revenue Sharing proposal.

We hereby express our interest in installation of the EV chargers for the following Type(s) of EVs /Types of Chargers:

S No	Type of EV	Please tick in the relevant row
1	2-Wheeler	
2	3-Wheeler	
3	4-Wheeler	
4	Battery Swapping/ Charging Stations (Specify 2W or 3W or both)	

Type of Chargers:

Sl. No	Type of EV Chargers	Please tick in the relevant row
1	AC Chargers (Slow/Moderate)	
2	AC Charger (2-Gun, Fast)	
3	DC Charger (2-Gun, Slow/Moderate)	
4	CCS / CHAdeMO Fast Chargers	
5	Battery swapping/charging stations (Specify rating and compatible for e2W and/or e3W)	
6	Other approved chargers as per DST/BIS for 2/3W (Specify rating)	

All the information provided herewith is genuine and accurate.

Authorized Person's Signature.

Name and Designation:

Date: _____

Annexure IV: Declaration for Interest in installation of EV Chargers in the selected Districts

(The declaration is to be furnished on the letter head of the organization)

Declaration

We hereby confirm that we are interested in empanelment with Transport Department, Government of Bihar for **Submission of Request for Empanelment for Empanelment of Agencies for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Electric Vehicle Charging Stations in Bihar on Build, Own, Operate and Maintain (BOOM) Model** and we agree to all terms and conditions as mentioned in the Terms of Reference.

We hereby express our interest in installation of the EV chargers at the following districts:

S. N	District Name	AC Chargers (Slow/ Moderate)	AC Charger (2-Gun, Fast)	DC Charger (2-Gun, Slow/ Moderate)	CCS / CHAdeMO Fast Chargers
1	Araria				
2	Arwal				
3	Aurangabad				
4	Banka				
5	Begusarai				
6	Bhagalpur				
7	Bhojpur				
8	Buxar				
9	Darbhanga				
10	East Champaran				
11	Gaya				
12	Gopalganj				
13	Jamui				
14	Jehanabad				
15	Kaimur				
16	Katihar				
17	Khagaria				
18	Kishanganj				
19	Lakhisarai				
20	Madhepura				
21	Madhubani				

S. N	District Name	AC Chargers (Slow/ Moderate)	AC Charger (2-Gun, Fast)	DC Charger (2-Gun, Slow/ Moderate)	CCS / CHAdeMO Fast Chargers
22	Munger				
23	Muzaffarpur				
24	Nalanda				
25	Nawada				
26	Patna				
27	Purnea				
28	Rohtas				
29	Saharsa				
30	Samastipur				
31	Saran				
32	Sheikhpura				
33	Sheohar				
34	Sitamarhi				
35	Siwan				
36	Supaul				
37	Vaishali				
38	West Champaran				

All the information provided herewith is genuine and accurate.

Authorized Person's Signature.

Name and Designation:

Date: _____

Annexure V: Declaration regarding “Restrictions on procurement from a Bidder of a country which shares a land border with India”

(To be submitted on Applicant’s Letter Head)

To,
State Transport Commissioner,
2nd Floor, Visveswaraya Bhawan,
J L N Marg Patna - 800001
Tel: 0612-2547448
Email ID: stcbihar@bihar.gov.in

Dear Sir,

With reference to our bid proposal for participation in RFE Document No : _____ dated: _____, I/we hereby confirm that, I/We have read the clause as mentioned in the tender document mentioned above regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries.

I/We certify that we/our Collaborator/JV Partner/Consortium member/Assignee are/is not from such a country or, if from such a country, have/has been registered with the Competent Authority and we will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority.

We hereby certify that we fulfil all requirements in this regard and are eligible to be considered.

We further confirm that evidence of valid registration by the Competent Authority for us/our Collaborator/JV Partner/Consortium member/Assignee, as applicable, is enclosed as Annexure _____

*Bidder to strike-off, if not applicable.

**Bidder to mention the Annexure no.

Date: _____

Place: _____

Seal of Organization & Signature
of Authorized Bidder

Annexure VI: Certificate regarding Declaration of Local Content

(To be submitted on Applicant's Letter Head)

To,
State Transport Commissioner,
2nd Floor, Visveswaraya Bhawan,
J L N Marg Patna - 800001
Tel: 0612-2547448
Email ID: stcbihar@bihar.gov.in

Sub: Compliance of Minimum Local Content Requirement as mentioned in Ministry of Commerce and Industry Trade and order no. P-45021/2/2017-PP(BE-II) dated 04th June 2020

Ref: RFE Document No: _____

Dear Sir,

This is to certify that following is the local content percentage _____ being offered/quoted against aforementioned tender by M/s _____, the same is in compliance with Ministry of Commerce and Industry order no: P-45021/2/2017-PP(BE-II) dated 04th June 2020 and the bidder shall strictly abide by all provisions of the subject notification.

S No	Item/s	Percentage of Local Content
1		
2		

Thanking You,
Yours faithfully,

Signature (Statutory Auditor/ Cost Auditor/ Practicing CA – As applicable)

Name: _____

Seal: _____

UDIN No: _____

Date: _____

Place: _____

10. Draft Memorandum of Understanding (MoU)

Supply, Installation, Testing, Commissioning, Operation and Maintenance of Electric Vehicle Charging Stations in Bihar on Build, Own, Operate and Maintain (BOOM) Model

This MoU is executed on this _____ day of _____, 2026 at Patna, Bihar,

BY AND BETWEEN

Transport Department, Government of Bihar, having its office at 2nd Floor, Visveswaraya Bhawan, J L N Marg, Patna – 800015, Bihar (hereinafter referred to as the “**Department**”, which expression shall unless repugnant to the context or meaning thereof include its successors and permitted assigns)

AND

M/s _____, a company/firm incorporated under the provisions of _____ having its registered office at _____ (hereinafter referred to as the “**Agency**”, which expression shall include its successors and permitted assigns)

The Department and the Agency are hereinafter individually referred to as a “Party” and collectively as “Parties”.

1. Background

- a. The Government of Bihar has notified the **Bihar Electric Vehicle Policy, 2023** and **Bihar Electric Vehicle (Amendment) Policy, 2026**, with an objective to promote electric mobility and establish an enabling ecosystem for EV charging infrastructure across the State.
- b. In pursuance of the aforesaid policy framework, the **Transport Department**, Government of Bihar (hereinafter referred to as the “**Department**”), has undertaken an initiative for the **development, deployment, operation, and maintenance of Electric Vehicle Charging Stations (EVCS)** at identified locations across the State.
- c. The Department has carried out an empanelment process through an Request for Empanelment (RFE) for selection of eligible agencies for implementation of EV Charging Stations under a Build, Own, Operate and Maintain (BOOM) model, wherein the selected Agency shall undertake the Project at its own cost and risk.
- d. Under the BOOM framework, the Agency shall be responsible for financing, design, procurement, installation, commissioning, operation, and maintenance of EV Charging Stations, and shall be entitled to collect user charges from EV consumers in accordance with applicable regulations and guidelines issued by competent authorities from time to time. The Project is structured on a **Revenue Sharing Model**, under which the Agency shall remit to the Department a share of revenue.

- e. The Agency, having been selected through the empanelment process, has agreed to undertake the Project in accordance with the terms and conditions specified herein, including compliance with all applicable laws, policies, technical standards, and performance obligations as prescribed by the Department.

2. Objective

The objective of this MoU is to define the terms and conditions for:

- a. Establishment of EV Charging Stations (EVCS)
- b. Operation and maintenance of EVCS
- c. Utilization of Government-provided land
- d. Delivery of efficient and reliable EV charging services

3. Performance Bank Guarantee

- a. The Agency shall submit a Performance Bank Guarantee (PBG) of ₹1,00,000 (Rupees One Lakh only) per EV Charging location, valid for the duration specified by the Department.
- b. The PBG may be invoked in case of non-performance, breach of agreement, or failure to meet SLA requirements.

4. Definitions

- **“Agency”** means the empaneled entity responsible for design, installation, operation, and maintenance of EV Charging Stations under this MoU.
- **“Department”** means the Transport Department, Government of Bihar, and includes its successors and authorized representatives.
- **“EV (Electric Vehicle)”** means any vehicle propelled by an electric motor drawing current from rechargeable storage batteries or other portable energy storage devices.
- **“EV Charging Station (EVCS)”** means a facility equipped with infrastructure and equipment for charging electric vehicles, including all associated electrical, civil, and IT components.
- **“BOOM Model (Build, Own, Operate, Maintain)”** means a model under which the Agency shall finance, construct, own, operate, and maintain the EV Charging Stations during the tenure of the agreement.
- **“Tenure”** means the period of empanelment under this MoU
- **“CMS (Charging Management System)”** means the centralized digital platform used for monitoring, managing, and controlling EV charging stations.
- **“SLA (Service Level Agreement)”** means the performance standards to be maintained by the Agency.

- **“Uptime”** means the percentage of time during which the EV Charging Station is fully functional and available for use.
- **“Revenue Sharing”** means the payment obligation of the Agency to the Department.
- **“Subsidy”** means financial incentives provided under applicable EV policies
- **“Government Land”** means land owned, controlled, or managed by any Government department, authority, or public body.
- **“Private Land”** means land owned by private individuals, entities, or organizations.
- **“KW (Kilowatt)”** means power output of Public EV Charger

5. Scope of Work

The Agency shall undertake:

- a. **Supply, Installation, Testing, and Commissioning (SITC) of:**
 - i. AC Chargers (Slow/Moderate)
 - ii. AC Charger (2-Gun, Fast)
 - iii. DC Charger (2-Gun, Slow/Moderate)
 - iv. CCS/CHAdMO Fast Chargers
 - v. Development of associated infrastructure including civil, electrical, and networking works
 - vi. Operation and maintenance of EV charging stations on a 24x7 basis
 - vii. Integration with the Common Charging Management System (CCMS)
 - viii. Compliance with all applicable standards and policy provisions

6. Roles and Responsibilities

a. Responsibilities of the Department

- Provide land/space at identified locations for EV charging stations
- Facilitate necessary approvals and coordination with local authorities
- Provide access to centralized CMS monitoring (if applicable)
- Enable policy-level support and facilitation

b. Responsibilities of the Agency

- Agencies may assess, identify, and submit a list of suitable Government land/premises for consideration.
- Design, install, commission, operate, and maintain EV charging stations.
- Arrange electricity connection and bear consumption charges.
- Ensure uptime (minimum 98%) and service quality.
- Deploy required IT systems and integrate with CMS.
- Ensure compliance with safety, technical, and regulatory standards.
- Maintain records and submit reports to the Department.

7. Project Model and Tenure

- The project shall be implemented under a Build, Own, Operate and Maintain (BOOM) model.
- The tenure of empanelment under this MoU shall valid till the next empanelment.

8. Financial Terms**a. The Agency shall:**

- i. Invest in infrastructure development (CAPEX and OPEX)
- ii. Collect user charges from EV users as per applicable norms.

b. Revenue Sharing with Transport Department:

- i. The Agency shall share revenue with the Transport Department at the rate of:
- ii. ₹1 per kWh + GST per transaction
- iii. Revenue generated from approved additional sources, including advertising and co-branding, shall also be shared with the Transport Department in accordance with terms mutually agreed upon between the Parties.
- iv. The above rates may be subject to revision by the Department as per policy updates.

9. Subsidy and Incentives**a. The Agency may avail incentives as per:**

- i. Bihar EV Policy 2023
- ii. Bihar EV Amendment Policy 2026

b. Incentives may include:

- i. Capital subsidy on EV chargers
- ii. Renewable energy benefits
- iii. Other policy-linked benefits

10. Common Charging Management System (CMS)

- a. The Agency shall integrate all EVCS with the centralized CMS platform
- b. CMS shall provide:
 - i. Real-time monitoring
 - ii. Slot booking, payment, and availability
 - iii. Reporting access to the Department

11. Performance Standards

The Agency shall ensure:

- a. Minimum uptime of 98% or as specified
- b. Adherence to safety and operational standards
- c. Timely commissioning of EV charging stations
- d. Quality user experience

12. Reporting and Monitoring

The Agency shall provide periodic reports on:

- Utilization and performance
- Energy consumption
- Revenue and transactions

The Department shall have the right to:

- The right to vary, modify, or expand the scope of work at any time, based on policy, operational, or strategic requirements.
- The right to monitor performance through CMS and conduct inspections/audits.

13. Compliance

The Agency shall comply with:

- a. Bihar EV Policy 2023 and Amendment Policy 2026
- b. Ministry of Power Guidelines
- c. CEA Regulations and BIS Standards
- d. Applicable laws, safety, and environmental norms

14. Termination

This MoU may be terminated:

- a. By mutual consent
- b. By either Party for material breach with prior notice 90 days
- c. In case of non-performance, insolvency, or compliance failure
- d. In addition to existing provisions: The Transport Department reserves the absolute right to terminate the empanelment/process at any stage, without assigning detailed reasons, subject to applicable notice provisions.

15. Force Majeure

Neither Party shall be liable for failure or delay due to events beyond reasonable control including natural disasters, war, government restrictions, etc.

16. Dispute Resolution

- Any disputes shall be resolved amicably through mutual discussion
- Failing which, disputes shall be subject to jurisdiction of courts in Patna, Bihar

17. Miscellaneous

- This MoU does not create a partnership or joint venture
- Amendments shall be made only through mutual written agreement
- The MoU is governed by the laws of India

18. Signatures

IN WITNESS WHEREOF, the Parties have executed this MoU on the date first mentioned above.

For Transport Department, Government of Bihar

For [Agency Name]

Name: _____

Name: _____

Designation: _____

Designation: _____

Signature: _____

Signature: _____

Annexures:

- **Annexure A: List of Locations**
- **Annexure B: Technical Specifications of Chargers**
- **Annexure C: Performance KPIs**
- **Annexure D: Tariff Guidelines**