

Government of Bihar
Directorate of Museum
“Pre-Bid Meeting for RFP on Selection of Agency for Supply of Security Services at Buddha Samyak Darshan Museum-Cum-Smriti Stupa, Vaishali (Held on 9th April, 2026)”


Sr.No	Page No.	Section No.	Details as per RFP	Clarification sought	Clarification/Amendment
1	Na	NA		Kindly clarify whether wage calculation shall be based on DGR October 2025 rates or revised DGR rates effective from 01 April 2026	The financial quote shall be based on the effective minimum wage rate notified by the Labour Resource and Migrant Welfare Department of Bihar on the date of submission of the bid. Revision of minimum wages shall be considered in the finalisation of financial bid.
2	5	3(point-5)	The agency shall ensure that all personnel deployed are medically fit, mentally alert, and adequately trained. The Agency shall deploy only such personnel whose age is not less than 18 years and not more than 45 years on the date of deployment. The Agency shall comply with all applicable provisions of the Bihar Purchase Policy-2024 and all manpower-related rules, regulations, and norms issued by the State Government from time to time. Any violation of such provisions shall be treated as a breach of contract and may invite appropriate action as per applicable rules.	Tender specifies maximum age of 45 years. Kindly clarify whether age relaxation up to 55 years may be permitted for experienced Personnel (JCOs).	Clause remain same as per RFP
3	3	1(a)	(a) The Agency shall deploy 50 (fifty) Skilled Security Guards (without arms) and 02 (two) Supervisors for manning the designated guard posts at Buddha Samyak Darshan Museum-cum-Smriti Stupa, Vaishali, Bihar (hereinafter referred to as “the Premises”). Deployment shall be on a round-the-clock basis in three shifts, ensuring continuous security coverage of all assigned locations.	Category of skill for security supervisors to be clarified.	The category of skill for Security Supervisors shall be considered as Skilled .
4	9	4(6)	Bidder's average annual turnover must be INR 1.00 Crores or above for the last three financial years (2022-23, 2023-24 and 2024-25) in related services of providing security services. In proof of having fully adhered to minimum eligibility criteria, attested copy of the audited balance sheets (audited by Chartered Accountant with UDIN) for the completed three financial years 2022-23, 2023-24 and 2024-25 shall only be accepted	Please clarify whether a CA Certificate confirming the turnover from security services will suffice instead of balance sheet specifically for security services will be required The minimum turnover requirement is very low. To insure quality of work, the minimum however must be retired to INR 10.00 crores.	Audited Balance sheet with P/L account and UDIN will be accepted. The turnover requirement criteria will remain same as per RFP
5	9	5(2)	Performance Security: The successful bidder shall submit a Performance Security in the form of Bank Guarantee or Fixed Deposit Receipt (FDR), amounting to 10% of the accepted contract value, within the stipulated time after issuance of the Letter of Award. The Performance Security shall remain valid for the entire contract period, including any extension.	The amount of security deposit should be 5 % of the contract value as per GFR.	Clause remain same as per RFP
6	12 and 13		The contract shall be awarded to the bidder quoting the lowest financial bid (L1) and meeting all the eligibility criteria and technical requirements specified in the RFP.	Please specify the manner of selection of L1 bidder, if two or more bidders submit the same financial bid.	In case two or more bidders quote the same L1 (lowest) financial bid, the selection of the successful bidder shall be made through a lottery/draw of lots in a fair and transparent manner.
7	10	5(7)	The deployed security personnel may be required to report early, sit late, or attend duty on Saturdays, Sundays, or Gazetted Holidays, as per operational requirements of the Museum. No additional payment shall be admissible on this account beyond the agreed contract rates.	Rest 29 security guard work 6 days a week and leave reliever is 1/6 so for 21 man power it shall be 3.5 not 3 as 3 will only replace only 18 man power.	Clause remain same as per RFP
8	21	Anex-VII	Per month rate (INR) (From Sr no-1 to 8 of the manpower profile and minimum wage rate from sr. no 9-18) in fifth column of table	In Security Guard BOQ it has 1-2 line items but in "Per month Rate" it is written 1-8 and 9-18. Please Correct it.	It is clarified that the fifth column of the table shall be modified to read as “Per Month Rate (INR)” only and security guard supervisor as skilled labour

9	4	2(6)		The estimate cost is filled at 14345708/- Please specify the break up of it and department shall fix the wages to be paid including leave Reliver cost in BOQ Tab-As only 1 line for security guard-50 manpower rate is required but in acutal-21 manpower are 24*7 and 29 manpoer are 6 day working the rate will differ-BOQ shall be in 3 parts 21+29- Agency shall only quote the Service Charges.	Clause remain same as per RFP , Quote rate as per bid requirement
11	11	20(a)	EMD of all unsuccessful bidders would be refunded by the DAC within thirty (30) days of issuance of LOI to the successful bidder. The EMD, for the amount mentioned above, of successful bidder would be returned upon submission of Performance Bank Guarantee (PBG).	In E portal- BG upload option is given in portal so please share the Bidder Details- IFSC code/ Bank account numbr so E BG can Be made or only RTGS is Allowed. please Clear.	Bank Details for Payment / EBG Submission: Name of the Account Holder: Under Secretary, Art, Culture and Youth Department, Patna, Bihar, Account Number: 38562259599, Bank Name: State Bank of India, Bank Address: Bishweshraia Bhawan, Bailey Road, Patna, IFSC Code: SBIN0006379, MICR Code: 800002006, Type of Account: Saving Account, Branch Code: 6379, GST No. (for EBG making): 10PTNA01670E1DB All payments/EBG submissions shall be made using the above-mentioned bank details.
12	8	4(5)	The bidder should have implementation experience of security service supply with respect to State/Central government department or semi government organization during the last five years	Will religious Mandir, prestigious Mela will be consider please specify similar nature Definition and Department for Experience to Qualify	Clause remain same as per RFP
13		12 6(3)	Self-attested copies of the following documents shall be enclosed: oPSARA Registration Certificate oLicense under Contract Labour (Regulation & Abolition) Act oProvident Fund (PF) Registration Number oESI Registration Number oPAN issued by Income Tax Department oGST / Service Tax Registration Certificate	Department Shall allow other state ESI/PF/labour liesence as in Bihar we working not a single Departments Having the labour registration RC so liesence cant be applied for work of manpower in comparison to central government sites where we apply for form VI unfit 1971 ACT. so it shall be allowed for other state to Qualify	Registrations such as ESI, EPF, and Labour License issued by other States shall also be considered for the purpose of eligibility; however, the successful bidder shall be required to obtain a valid Labour License under Bihar jurisdiction prior to commencement of work, as applicable.

Note:

In case of any further clarification, the rules and regulations notified by the Labour Resource and Migrant Worker Welfare Department shall be applicable.

Department


Director
Directorate of Museum
Art and Culture Department