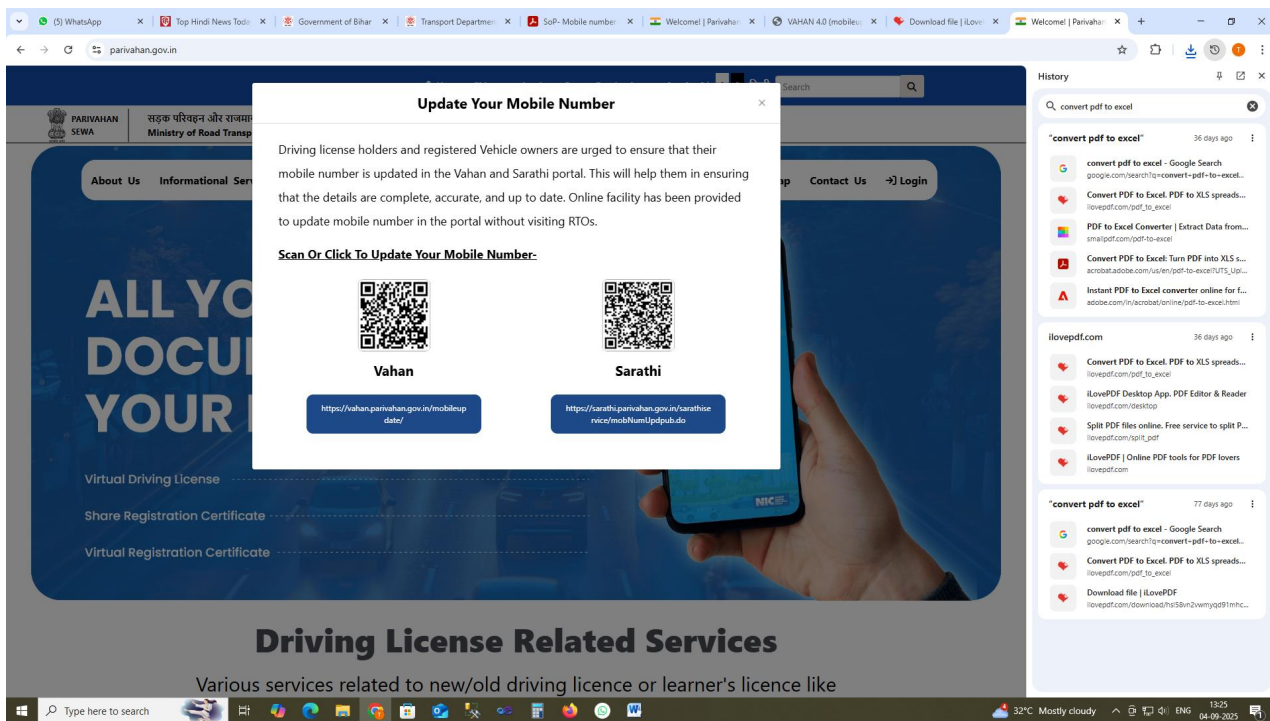


Standard Operating Procedure (SOP) for Mobile Number updation in Parivahan Website

The Standard Operation Procedure (SOP) for updation of Mobile Number consists of several steps that need to be followed by the user, are mentioned below:

- 1) Visit Parivahan website <https://parivahan.gov.in/parivahan/>



- 2) Scan QR Code or Click on <https://vahan.parivahan.gov.in/mobileupdate>

3) Now enter your details including **Registration no., Chassis No., Engine No., Registration Date, Fitness /Registration Valid upto date** and Click on **show details**

← → ↻ vahan.parivahan.gov.in/vahanservice/vahan/ui/otherservices/editMobileNumber.shtml ☆ 📄 📄 📄 📄 📄

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VAHAN CITIZEN SERVICES TRANSPORT DEPARTMENT, GOVERNMENT OF BIHAR, PATNA 

Home Services Appointment Other Services Status User Login (For bulk tax payment only)

Update Mobile Number

Please note that in case you don't have complete information then visit RTO for getting details updated.

Vehicle Registration No. *	Chassis No (Full) *	Engine Number(Full) *
BR01	MA3N	K15
Registration Date: *	Registration/Fitness Valid Upto Date *	Enter fitness upto date for commercial vehicle and registration upto for private vehicle
29-06-2021	28-06-2035	
Show Details		Reset

4) After clicking **Show Detail**, enter **Aadhar No.**, **Name as per Aadhar Card** and **Mobile No. As per Aadhar Card**

The screenshot shows the Vahan Citizen Services website interface. The header includes the Vahan logo, the text 'VAHAN CITIZEN SERVICES', and 'TRANSPORT DEPARTMENT, GOVERNMENT OF BIHAR, PATNA'. Below the header is a navigation bar with buttons for 'Home', 'Services', 'Appointment', 'Other Services', and 'Status'. A 'User Login' button is also present. The main content area is titled 'Update Mobile Number' and contains a form with the following fields:

- Vehicle Registration No. (BR01)
- Chassis No (Full) (MA3N)
- Engine Number(Full) (K15)
- Registration Date (29-06-2021)
- Registration/Fitness Valid Upto Date (28-06-2036)
- Aadhaar Number
- Enter Name as Registered in Aadhaar
- Enter Mobile Number as per Aadhaar

Below the form, there is a disclaimer text and a checkbox labeled 'I agree'. At the bottom of the form are 'Verify' and 'Reset' buttons.

5) Click a check on **I agree** box as shown in above snapshot and then click **Verify button**. Upon clicking Verify button, website will show **existing Mobile no. and vehicle owner name**.

← → ↻ vahan.parivahan.gov.in/vahanservice/vahan/ui/otherservices/editMobileNumber.xhtml

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VAHAN CITIZEN SERVICES TRANSPORT DEPARTMENT, GOVERNMENT OF BIHAR, PATNA

Home Services Appointment Other Services Status User Login (For bulk tax payment only)

Update Mobile Number

Please note that in case you don't have complete information then visit RTO for getting details updated.

Vehicle Registration No. *	Chassis No (Full) *	Engine Number(Full) *
BR01	MA3N	K15
Registration Date: *	Registration/Fitness Valid Upto Date *	Enter fitness upto date for commercial vehicle and registration upto for private vehicle
29-06-2021	28-06-2036	
Aadhaar Number *	Enter Name as Registered in Aadhaar *	Enter Mobile Number as per Aadhaar *
	kumar	251

1. I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to providing my Aadhaar number and One Time Pin (OTP) data for Aadhaar based authentication for the purposes of availing of the RC related Services.
 2. I understand that eKYC shall be used only for authenticating my identity through the Aadhaar Authentication system for that specific transaction and for no other purpose.
 3. I understand that the Transport Department shall ensure security and confidentiality of my personal identity data provided for the purpose of Aadhaar based authentication.

☒ I agree

Verify Reset

Existing Mobile Number in Vahan: XXXXXX9251 Existing Owner Name in Vahan: KUMAR

Update Mobile Number

6) Click on **Update Mobile No.** as depicted in above snapshot to initiate Aadhar based authentication for updating Mobile No.

← → ↻ vahan.parivahan.gov.in/vahanservice/vahan/ui/otherservices/editMobileNumber.xhtml

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and Right-Click are disabled on service pages due to security/technical reasons. If unable to view page properly English

VAHAN CITIZEN SERVICES TRANSPORT DEPARTMENT, GOVERNMENT OF BIHAR, PATNA

Home Services Appointment Other Services Status User Login (For bulk tax payment only)

Update Mobile Number

Please note that in case you don't have complete information then visit RTO for getting details updated.

Vehicle Registration No. *	Chassis No (Full) *	Engine Number(Full) *
BR01	MA3N	K15
Registration Date: *	Registration/Fitness Valid Upto Date *	Enter fitness upto date for commercial vehicle and registration upto for private vehicle
29-06-2021	28-06-2036	
Aadhaar Number *	Enter Name as Registered in Aadhaar *	Enter Mobile Number as per Aadhaar *
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 3. I understand that the Transport Department shall ensure security and confidentiality of my personal identity data provided for the purpose of Aadhaar based authentication.

☒ I agree

Verify Reset

Mobile number has been updated successfully

OK