

बिहार सरकार
पंचायती राज विभाग

कार्यालय आदेश

संख्या-7प/विविध-06-04/2025/.....632...../पं0रा0 पटना, दिनांक 22/8/2025
पंचायती राज विभाग, बिहार, पटना अन्तर्गत Multi-user Tally Software-based Integrated Financial Management System के क्रियान्वयन हेतु eproc2 के माध्यम से ई० टेंडर नोटिस (e-Tender notice) संख्या-9293 दिनांक-23.07.2025 निर्गत किया गया था जिसकी अंतिम तिथि दिनांक-22.08.2025 निर्धारित है। उक्त निविदा के संबंध में विभिन्न ऐंजेसियों से Pre bid Queries विभाग को प्राप्त हुआ है।

समीक्षोपरांत Pre bid Queries से संबंधित बिन्दुओं पर विचारोपरांत निर्णय लिया गया, जिससे संबंधित विभागीय प्रतिउत्तर संलग्न है।

साथ ही उक्त निविदा हेतु पूर्व निर्धारित अंतिम तिथि (दिनांक-22.08.2025) को विस्तारित करते हुए दिनांक-08.09.2025 अपराह्न 5:00 बजे (5:00 PM) निर्धारित किया जाता है तथा उक्त निविदा का Date & Time of opening of Technical Bid through e-procurement portal को विस्तारित करते हुए दिनांक-10.09.2025 के अपराह्न 3:00 बजे (3:00 PM) निर्धारित किया जाता है।

अनुलग्नक:-यथोक्त।

(सुनील कुमार जायसवाल)
जिला अंकेक्षण अधिकारी

ज्ञापांक:-7प/विविध-06-04/2025/.....10673...../पं0रा0 पटना, दिनांक 22/8/2025
प्रतिलिपि:- परियोजना निदेशक, बिहार राज्य पंचायत संसाधन संस्था, पटना को सूचनार्थ एवं आवश्यक कार्रवाई हेतु प्रेषित।

(सुनील कुमार जायसवाल)
जिला अंकेक्षण अधिकारी

ज्ञापांक:-7प/विविध-06-04/2025/.....10673...../पं0रा0 पटना, दिनांक 22/8/2025
प्रतिलिपि:- आई०टी०मैनेजर, पंचायती राज विभाग, बिहार, पटना को विभागीय वेबसाइट पर अपलोड करने के लिए सूचनार्थ एवं आवश्यक कार्रवाई हेतु प्रेषित।

(सुनील कुमार जायसवाल)
जिला अंकेक्षण अधिकारी

ज्ञापांक:-7प/विविध-06-04/2025/.....10673...../पं0रा0 पटना, दिनांक 22/8/2025
प्रतिलिपि:- सचिव के आप्त सचिव, पंचायती राज विभाग, बिहार, पटना को सूचनार्थ प्रेषित।

(सुनील कुमार जायसवाल)
जिला अंकेक्षण अधिकारी

Panchayati Raj Department
Government of Bihar
Vikash Bhawan, New Secretariat, Patna-800015

Department's Reply on Pre-Bid Query for Tender Reference No- 7P/Misc-06-04/2025/9253 dated 23/07/2025 for Selection of Agency for Implementation and Support of Tally-Based Integrated Financial Management System. The three tier Panchayati Raj Department, Government of Bihar, invites sealed tenders from eligible and experienced agencies for the supply, customization, installation, deployment, training and support of a multi-user Tally Software-based Integrated Financial Management System.

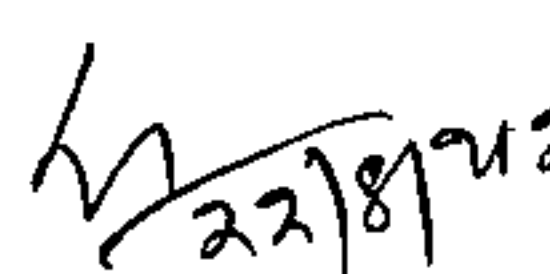
Sl	QUERIES & SUGGESTIONS BY INTERESTED BIDDER	DEPARTMENT'S REPLY
1	Request for confirmation on the applicability of MSME exemption under Rule 170 (i) of GFR	No Change
2	Request clarification on the 45-day timeline for helpdesk establishment - specially that period begun from the date of space allotment by the department, rather than the date of agreement signing.	No Change Spaces will be provided in Districts offices
3	Request to define coordination scope with PRD – preferably a single nodal officer.	A team will be formed by PRD for this purpose only
4	Suggest limiting responsibility to contract duration only.	Indefinite
5	Request PRD to provide desktops, printers, and internet for the helpdesk.	No Change
6	Request permission for consortium bids for greater resource pooling.	No Change



7	<p>Request for monthly instead of quarterly payment cycle for better financial management.</p> <p>We request that FMS team payments be processed monthly, instead of quarterly, to ensure smooth operations.</p> <p>Would it be possible to allow monthly payments for FMS services in line with industry norms?</p>	FMS Team payment for 1st 3 months will be done on quarterly basis. Thereafter, payments will be processed on a monthly basis.
8	Request monthly payment upon submission of invoice and report.	FMS Team payment for 1st 3 months will be done on quarterly basis. Thereafter, payments will be processed on a monthly basis.
9	Request joint responsibility with data ownership returning to PRD post-contract.	Accepted
10	<p>Request PRD to define timelines for providing Chart of Accounts and required data.</p> <p>Timely provision of necessary data and Chart of Accounts by PRD is vital for us to execute deliverables as per schedule. Specifying clear timelines will help prevent project delays and facilitate smooth commencement.</p>	<p>Chart of Accounts is ready with PRD.</p> <p>All the data is available at DPRO offices and respective office locations.</p>
11	Suggest minimum qualification: CA Inter/MBA (Finance)/B.Com with 5+ years' experience.	The PRD Head Office shall be staffed with nine personnel holding either CA Intermediate qualification or an MBA in Finance, each possessing a minimum of three years of post-qualification experience. Additionally, one Chartered Accountant with at least five years of post-qualification experience shall be appointed.
12	We suggest that the Plan of Action signoff be restricted to PRD Head Office officials. Involving district-level stakeholders may affect timelines adversely.	No Change
13	We propose the following: 45 days from space allotment for Helpdesk setup; 75 days for setup and chart creation; and 6 months from implementation for legacy data entry.	No Change

14	Kindly clarify if PRD will ensure consistent payments even when made through notified districts, to avoid delays.	Payment will be made on successfully delivery of milestone and submission of invoices
15	<p>We request that deductions be based on Appendix-H (A2) value and kept proportionate to the degree of implementation. Suggested slabs are 0.05%, 0.75%, and 1.0% maximum.</p> <p>Kindly consider rationalizing the deduction scale (e.g., 0.5% to 1%) and linking it proportionately to implementation milestones under item A(2) of Appendix-H.'</p>	No Change
16	We request that the Third Party Assessment Report be shared with the agency. In case of adverse findings, PRD should provide a chance for clarification/remedy before taking action.	Opportunity of being heard will be provided
17	<p>We seek clarity on the minimum number of prior work orders required to meet eligibility.</p> <p>Could you specify the minimum number of previous work orders required for compliance verification?</p>	Minimum 1
18	We suggest bifurcating manpower costs by role. Additionally, cloud subscription, renewal, training, travel, and lodging expenses should be separately specified.	No Change
19	Kindly share the list of installation locations along with respective contact details (name, phone, address, and email).	At PRD Head Quarter , all 38 DPRO offices, 38 Zila Parishad, 534 Block Offices, and 8053 Panchayats across Bihar
20	Please confirm whether the service provider is required only to set up initial heads/ledgers without entering opening balances, which are to be provided by PRD.	Service provider have to set-up initial heads/ledgers along the opening balances of all the schemes
21	Kindly clarify the duration for which data confidentiality responsibilities must be maintained.	Indefinite

22	Please confirm if meeting either of the following criteria is sufficient: 500 licenses in the past 5 years or 100 licenses in the last 3 years.	No Change
23	Is the 21-day deadline applicable solely to the act of signing the contract?	Yes
24	We request a more granular SLA structure, such as 1 working day for server issues and 3 working days for accounting support.	No Change
25	Please confirm if it is mandatory to renew Tally licenses along with cloud services to ensure uninterrupted service delivery.	depend on the implementation and functionality
26	We request you to amend this clause as - The bidder/OEM/Consortium partner shall be a Tally Government & Very Large Account (GVIA) partner in the state of Bihar or in any other state in India. (Certified by Tally Solutions Pvt. Ltd.)	No Change
27	We request you to amend this clause as - The bidder/OEM/Consortium partner should have experience of installation of Tally software/ Tally Maintenance / Tally licenses Renewal work along with implementation of FMTC solution for more than 500 licenses in the last 5 financial years and more than 100 licenses in any 3 financial year out of last 5 financial year in Government (State/Central) or Public and Private Sector Units (PSUs).	No Change
28	Extension in timeline for submission of bid documents	The deadline has been extended to 08th September 2025, up to 5:00 PM.


 (Sunil Kumar Jaiswal)
 District Audit Officer
 Panchayati Raj Department
 Govt. of Bihar
 Vikash Bhawan, New Secretariat
 Patna-800015