

**Urban Development & Housing
Department, Government of Bihar**

INTERNAL AUDIT REPORT

Of Nagar Nigam, Muzaffarpur,

For the period from 01-04-2020 to 31-03-2021

Internal Audit conducted by

GK Sureka & Co.
Chartered Accountants

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From 10-06-2020 to 30-06-2020

Report Issued on 20-07-2022

Audit Report :

Content of Audit Report:

1. Executive Summary
Scope of Audit
2. Auditee Profile
3. Summary Audit Observations
4. Detailed Audit Observations
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6. Acronyms

1. Executive Summary

1. Introduction

Name of the Municipality	Nagar Nigam Muzaffarpur
Period covered under current audit	01-04-2021 to 31-03-2021
Name of the Mayor of the ULB for the period under Audit	Sri Suresh kumar, from 11.06.2017 to till date
Name of Chief Municipal Commissioner for the period under Audit	Shri Vivek Ranjan Maitrey,

2. Results and Findings

Strength observed during the audit engagement	<ul style="list-style-type: none">➤ Subsidiary Cash Book, Inventory and stock register is maintained.➤ Staff Co-operation during the Audit period was very good.➤ All municipal transactions shall be identified with funds in accordance with rule 5, and separate accounting records have been maintained for each fund.➤ Office infrastructure is sufficient for operation.
Weakness observed in the functioning of office, maintenance of records etc. observed during the audit engagement. <i>The comments under these two categories should summarize each significant Audit observation in the order of materiality. The</i>	<ul style="list-style-type: none">➤ Municipality has not been maintaining its books of accounts using double accounting system of book keeping following accrual system of accounting principles guided by the Bihar Municipal Accounting Manual, while UDHD has appointed Vinod Singhal & Co Chartered accountant vide letter no 07/16/2018,849.➤ Statement of outstanding liabilities for expense in BMAR Form-55 is not maintaining by the municipality.➤ Assessment of Property Tax, Rent and other resources has not been conducting on regular intervals.

summary should be as brief as possible and draw on the observations under the Para on Consequence/Effect/impact of each Audit observation. It should also include a summation of outstanding statutory and internal audit observations.

3. Opinion

Overall opinion of the Audit team about the functioning of the Municipality

The functioning of the Municipality is weak due to following reasons:

- Most of the prescribed Books of accounts are not maintained
- Internal Control w.r.t. collection of taxes, monitoring of grant, monitoring of advances, monitoring of schemes etc. is very poor.
- Collection from own sources is poor.
- Grant received for various purposes are not utilized on timely basis.

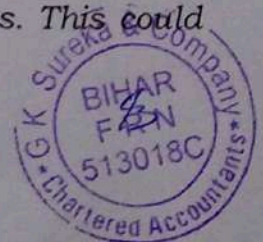
4. Audit Recommendations

The recommendations of Audit team on the observed weakness

We recommend the followings:

- Books of Accounts need to be maintained on double entry accounting system.
- All the prescribed books of accounts and Registers should be prepared on real time basis.
- Cashier Cash Book should be written on daily basis.
- Assessment of property should be conducted on regular intervals.
- Property tax register should be prepared as per new assessment.
- Collection from own sources should be improved.

The recommendations of Audit Team on the observed weaknesses. This could be presented in a box of highlighted print.



5. Comments from Management

Comment Management	from	The audit report has been discussed with us; we will try our best to remove the irregularities pointed out in the audit report. For Nagar Nigam Muzaffarpur (Municipal Commissioner)
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This should also include local management's action plan for resolution of the issues and compliance to the internal auditor's recommendations and suggestions on the areas of process and control weakness/ deficiency.

6. Acknowledgement

7. We thank Mr. Vivek Ranjan Maitrey (Municipal commissioner) and Mr. Akhilesh Prasad (Accountant) for their support during the period of our audit. We are also thankful to Tax Daroga Mr. Lalankumar and Mr. sushilkumar and support staffs of the municipality for their cooperation extended to us during the period of our audit.

Place: Patna

Date:

For G.K.Sureka & Co.
Chartered Accountants
FRN. - 513018C

CA. Khuram Javed
Partner
M.N.- 539535

Date - 12/09/12

UD&HD - 22539535 ARTSUM4578

This section could acknowledge in brief the cooperation, acceptance of the criteria/ findings and recommendations by the Municipality (or otherwise). The observations should be stated in a factual and not in the form of an opinion (praise / accusation).

8. Management Discussion with RiskAssessment

RiskRating

High

Medium

M

Low

L

S. No.	Observations (sort the observations from high risk to low)	Risk Rating	Design Gap	System Gap	Operational Gap	Management (CMO)Comments	Reference Page
	Loss of Revenue due to under assessment/ wrong generation of demand						
	Non-updating various register like hand book, DCB register, Assessment register, etc.				Registers has not been updated on regular intervals.		

G. K. Sureka & Co.

Chartered Accountants



CA Khurram Javed

Partner

Date:

Place:

Municipal Commissioner
(signature with ULB's stamp)

Nagar Nigam Muzaffarpur

Date:

Place:

Scope of Audit:

To improve and strengthen the financial Management at ULB, it has been decided, inter alias, to initiate Internal Audit of all significant financial transaction on an on- going basis.

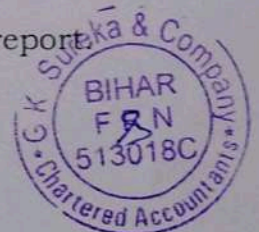
Scope of Audit has been defined in Terms of Reference (TOR) of Internal Audit, Which include the following transaction:

- I. Internal Audit should undertake risk-based review and evaluation of the internal control as discussed in Bihar Internal Control Manual. Internal Audit should devote particular attention to any aspects of the internal control environment affected by significant changes to the ULBs's riskenvironment.
- II. Internal Auditor should see the compliance of Bihar Municipal Act and specifically Chapter IX to XV and related rules and regulations as well as related directives by UD&HD. In its report there must be a separate section for non-compliance of rules/directives of UD&HD,GoB;
- III. Report on compliance of Bihar Municipal Accounting Manual, Bihar Municipal Accounts Rules, 2014 and Bihar Municipal Budget Manual with special attention to following Rules ofBMAR
 - Rule 22: All moneys to be brought toaccount
 - Rule: 27: Collections to be deposited into Bank on the sameday
 - Rule 69: Grant RelatedCompliance
 - Rule 120-121: Monthly Receipt & Payment Account and TrialBalance
 - Rule 130: Audit to be completed & reported within 6month
- IV. Report on Compliance of financial guidelines of schemes ofMOHUA & UD&HD,GoB.
- V. Report and quantify all major own revenue losses and opportunities lost or missed including in the area of Property Tax, Mobile Transmission Towers Tax, Rental of Municipal properties, Advertisement Taxes/Fees, Sairatetc;
- VI. Check on audit trail of all collection of Taxes and Non-Taxes either through staff or outsourced agency and report of any lapses in controls, if any and also advise recommendations to strengthen the prevailingprocesses;

- vii. Report in a separate chapter on implementation of SAS of Property Tax in the ULB; internal auditor should witness some assessment procedures to check any in-consistencies in assessment. At least 20 high value properties in the city / town (irrespective of the fact that SAS is received or not) must be surveyed and checked in each quarter and reported variations, if any, in PTRs and Actuals as per internal audits;
- viii. Vouch on all payments above Rs. 10,000 and report on adequacy and appropriateness of its documentation, approvals, compliance of procedures etc.
- ix. Report on Procurement made including through E-Tendering and E-Auction indicating exceptions, if any and whether a register is kept for all Procurements with value above Rs.15,000/-
- x. Auditor should report on presence or absence of a system of issuance of UC for the different schemes for any utilisation made during the reporting period; Where there is no system for issuance of U/Cs, the Internal Audit report shall prepare Utilisation Certificate for various schemes/grants as per the guidelines of such scheme available on the UD & HD website If no system for UCs in the ULB Internal Auditor has to prepare UCs for the reporting period for which audit has been conducted.
- xi. Commissioner of the ULBs if they want, they can take help of the internal Auditor to ensure all the payment related to contracted works, purchase bills, advances refund of all kind of work related deposits, all kinds of consultancy fees and contingent bill of ULB according to the rules and regulation as per Municipality Act 2007, Municipal Accounts manual & Rules;
- xii. Report on Procurement procedure and payment of all works, goods and services.
- xiii. Internal Auditor shall also, provide recommendations to help the ULB management improve the ULB's internal control environment;
- xiv. Internal Auditor should report instances of losses, failures or inefficiencies and recommendations and/or measures which can be taken to avoid their recurrence in future.
- xv. Internal Auditor will report on each payment, that the payment terms & conditions of tenders and rate offers are according to procurement law and policies.



- xvi. Auditor will report on the fixed deposit and other funds should be in nationalized banks/Approved financial institutions and should earn maximum interest at their gestationperiod.
- xvii. Internal Auditor will report on that all the expenditure i.e. Construction work, Material Procurement, Electric Bill, Telephone Bill, Diesel, Petrol, Greece, Vehicle Bill, House Rent etc. are as per the terms and condition of the contracts.
- xviii. Internal Auditor will report on, whether all the security deposit and earnest money deposited in tender/agreement process have been deposited in the bank immediately. Similarly refunds of these security deposit and earnest money deposit have been made ontime.
- xix. Internal Auditor will identify major areas of ULBs own revenue loss and auditor will access the loss and Prepare a statement ofloss.
- xx. Auditor will report on all kind of tax deductions i.e. Commercial tax, Income tax, provident fund etc. should be deducted from the payments as applicable, deposited properly and also should be properly recorded in appropriate ledgers.
- xxi. Internal Auditor will ensure that all the C&AG audit& Internal audit paras has been complied by the ULBs, if not complied the Internal Auditor shall help the ULBs staffs to prepare the compliancereport.



2. Auditee Profile

1) Introduction

The Internal audit of Nagar Nigam Muzaffarpur covering the period from 01-04-2020 to 31-03-2021 was conducted by following persons under guidance of CA. Khurram Javed Partner, M/s G.K. Sureka & Co., (Chartered Accountants).

- i. Rajeev Kumar
- ii. Amar Kumar
- iii. Kumod Parasd.

2) Administration

The present body of the ULB has taken charge on 11-06-2017. The incumbency in the key administrative and executive position was as under:

- i. Mayor : Suresh Kumar, from 11.06.2017 to till date,
- ii. Dy. Mayor : Manmardanshukla, from 11-06-2017 to till date
- iii. Municipal commissioner : Vivek Ranjan Maitrey.



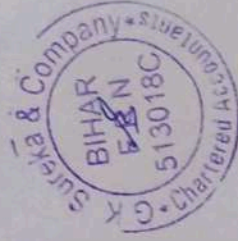
3) Review of outstanding audit paras: Status of Audit Observations is as under:

S. No.	Particulars of audit and date of report	Total No. of Audit Paras	Total No. of Paras where necessary improvement/ corrective measure is required	Total No of Audit Paras where recovery of cash is proposed	Total No. of Audit Paras where recovery has been made	Total Amount of Recovery	Total No. of outstanding para where no action has been taken	No. & date of compliance report
	Compliance of AG Audit report not provided to us for verification.							

Please mention the outstanding para wise details, where audit team helped ULBs in making compliance report as per para xxi of scope of work of internal audit.

The Major observations of AG audit report are as under:

Compliance of AG Audit report not provided to us for verification.



4) Finance

I. Budgetary provisions and expenditure for the last three years

	FY 2018-19 (Budgeted Figure taken from Budget of FY 2018-19)	FY 2019-20 (Budgeted Figure taken from Budget of FY 2019-20)	FY 2020-21 (Budgeted Figure taken from Budget of FY 2020-21)
Final/Revised Budget	4,485,372,412.00	3,322,572,200.00	5,605,700,000.00
Actual Expenditure	871,555,098.70	943,176,335.00	959,029,991.01
Savings(+)/Excess(-)	3613,817,313.30	2,379,395,865.00	4,646,670,008.99

II. Volume of transactions

Period	Budgeted FY 2020-21	Previous Year (For one year) FY 2019-20	Corresponding Period of Previous Year FY 2018-19	Current Period of FY 2020-21	Cumulative for the current period FY 2020-21
Opening balance	380,364,159.86	2003737528.01	623700531.22	1,253,058,237.92	1,253,058,237.92
Receipts	5,532,631,984.00	1295680301.77	2251592095.49	1,463,379,744.51	1,463,379,744.51
Total	5,912,996,143.86	3299417829.78	2875292626.71	2,716,437,982.43	2,716,437,982.43
Net expenditure	5,605,700,000.00	943176335.30	871555098.70	959,029,991.01	959,029,991.01
Closing balance	307,296,143.86	2356241494.48	2003737528.01	1,757,407,991.42	1,757,407,991.42

Note- Closing Balance of 2019-20 is Difference of Opening Balance of 2020-21 Because Smart City Account no. 0010 of PNB bank are added in Total Closing balance.



III. Bank Reconciliation

(Instructions: Simply write "Reconciled and balances tallied" if reconciliation done satisfactorily. Report the difference in balances where they differ).

Closing Bank Balance & Cash Book year end with details

S.N	Bank Name	Account No	Name of Scheme	Balance as per Bank on 31-03-2021	Balance as per Book on 31-03-2021	Difference
1	Bank of India A/c	465512100008186	N.A	4,170,126.52	N.A	
2	Bank of India	000000010146	N.A	143,199.00	N.A	
3	Bank of India	000000014729	N.A	102,237.00	N.A	
4	Bank of India	000000014920	N.A	25,677.00	N.A	
5	Bank of India	465512100008195	N.A	522,386.67	N.A	
6	Bank of India Pension A/C	465510100008204	N.A	52,210.00	N.A	
7	State Bank of India-Red Cross	10875805109	N.A	21,713,531.22	N.A	
8	Punjab National Bank	1159012101000250	N.A	-	N.A	
9	Punjab National Bank	1159010100033576	N.A	3,868,565.00	N.A	
10	State Bank of India-Mithanpura	10058115148	N.A	-	N.A	
12	State Bank of India-Mithanpura	10058115159	N.A	-	N.A	
13	HDFC BANK LTD	50100088428734	N.A	25,596,454.24	N.A	
14	HDFC BANK LTD	50100041387332	N.A	1,025,516.84	N.A	
15	HDFC BANK LTD	50100129452582	N.A	-	N.A	
17	HDFC BANK LTD	50100049098101	N.A	3,405.00	N.A	
18	HDFC BANK LTD	50100041389354	N.A	-	N.A	
19	HDFC BANK LTD	50100129789323	N.A	-	N.A	
21	HDFC BANK LTD	50100030390551	N.A	4,913,643.00	N.A	
22	HDFC BANK LTD	50100214992252	N.A	10,983,439.00	N.A	
24	HDFC BANK LTD	50100050580012	N.A	-	N.A	
25	CANARA Bank	5741101000780	N.A	6,753,013.00	N.A	
26	Bank of Maharashtra	60272453384	N.A	6,282,290.00	N.A	

27	ICICI Bank	334401000065	N.A	N.A		N.A	
28	Punjab National Bank	6169000100019311	N.A		146,728.79	N.A	
29	Kotak Mahindra	9111698663	N.A		76,249,816.74	N.A	
30	Axis Bank	917010077479482	N.A		42,367,114.00	N.A	
31	Bank of Baroda	24450100018893	N.A		5,125,275.00	N.A	
32	HDFC BANK LTD	50100091153208	N.A		19,106.00	N.A	
	CANARA Bank	2821101007231			4,554,511.75		
33	CANARA Bank	6122132000010	N.A			N.A	
	Bank of India	000000007703			15,261.00		
	HDFC BANK LTD	50200010643122			8,006,100.00		
	Oriental Bank of Commerce (SJSRY)	08562011000025					
35	Treasury PLA Account				1,510,516,903.47		
Total Bank Balance as on 31-03-2021						1,757,407,991.42	2,345,187.00

Details of Bank Accounts and their reconciliation position are as under:

The closing balance of ALL cash book is Rs. 1,757,407,991.42 and the total balance of Bank dated 31-03-2021 is Rs. 1,759,753,178.42 the difference between Cash Book & Pass Book is 2,345,187

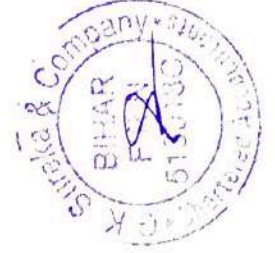
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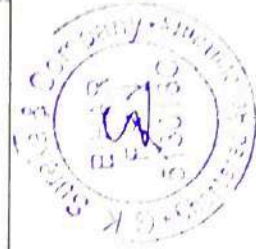
IV. Revenue & Capital Receipts

Income Details (Amounts to be provided in Rupees)

S. No.	Details	Period of Audit 2018-19			Period of Audit 2019-20			Period of Audit 2020-21	
		2018-19	2017-18	2019-20	2018-19	2019-20	2020-21	2019-20	
	Total Receipts (A+B)	2251592095.49	782989286.75	1295680301.77	2251592095.49	1,463,379,744.51	1295680301.77		
A	Revenue Receipts (1+2+3)	587407602.49	215954974.00	533385371.77	587407602.49	334,062,480.51	533385371.77		
1	Own Revenue Receipts (a+b)	163963838.74	145047057.00	122154507.19	163963838.74	131,792,456.00	122154507.19		
a)	Tax Revenue (levied and collected by municipal body)	163963838.74	108801178.00	122154507.19	163963838.74	89,334,868.00	122154507.19		
i)	Property tax	163963838.74		122154507.19	163963838.74	89,334,868.00	122154507.19		
ii)	Other tax (levied and collected by municipal body)	0.00	7578389.00	0.00	0.00	0.00	0.00		
b)	Non-tax revenue (levied and collected by municipal body)	0.00	21687378.00	0.00	0.00	0.00	0.00		
i)	Fees & fines	0.00	3290500.00	0.00	0.00	0.00	0.00		
ii)	User Charges	0.00		0.00	0.00	0.00	0.00		
iii)	Other non-tax revenue (levied and collected by municipal body)	0.00	3689612.00	0.00	0.00	42,457,588.00	0.00		

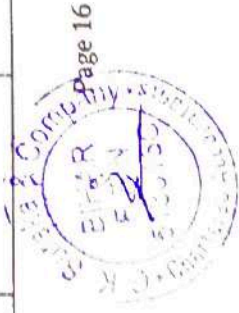


2	Other Revenue Receipts	36400604.75	10685381.75	134766017.58	36400604.75	24,177,119.51	134766017.58
a)	Income from interest/investments	15227249.00	7055986.75	788664139.00	15227249.00	7,669,996.51	788664139.00
b)	Other Revenue income	21173355.75	3629395.00	55901878.58	21173355.75	16,508,113.99	55901878.58
3	Transfers/Grants/Assigned Revenues	387043159.00	60222535.00	276464847.00	387043159.00	178,092,905.00	276464847.00
a)	State Assigned Revenue	387043159.00	60222535.00	276464847.00	387043159.00	125,604,634.00	276464847.00
b)	State Finance Commission (SFC) Grants/Devolution	0.00	0.00	0.00	0.00	0.00	0.00
c)	Octroi compensation	0.00	0.00	0.00	0.00	0.00	0.00
d)	Other State Government Transfers	0.00	0.00	0.00	0.00	0.00	0.00
e)	Central Finance Commission (CFC) Grant	0.00	0.00	0.00	0.00	0.00	0.00
f)	Other Central Government Transfers	0.00	0.00	0.00	0.00	0.00	0.00
g)	Others	0.00	0.00	0.00	0.00	52,488,271.00	
B	Capital Receipts	1664184493.00	567034313.00	762294930.00	1664184493.00	1,129,317,264.00	762294930.00
1	Sale of Municipal Land	0.00	0.00	0.00	0.00	0.00	0.00
2	Loans (from State Govt. or Banks etc.)	0.00	0.00	0.00	0.00	0.00	0.00
3	State Capital Account Grant (under State Schemes etc.)	1357163157.00	567034313.00	762294930.00	1357163157.00	1,069,857,584.00	762294930.00
4	Central Capital Account Grant (under Central Schemes etc.)	307021336.00	0.00	0.00	307021336.00	59,459,680.00	0.00
5	Other Capital Receipts	0.00	0.00	0.00	0.00	0.00	0.00



V. Revenue and Capital Expenditure Information.

S.No		Details	2018-19		2019-20		2020-21	
			2018-19	2017-18	2019-20	2018-19	2020-21	2019-20
		Total Expenditure (1+2)	801969874.00	801969874.00	943176335.30	801969874.00	959,029,991.01	943176335.30
1		Revenue Expenditure	569371031.00	569371031.00	528583201.30	569371031.00	670,621,896.21	528583201.30
1.1		Administrative Expenses, Establishment and Salaries (All Departments- Regular and Contractual Staff)	367865151.00	367865151.00	270320469.00	367865151.00	281,497,922.80	270320469.00
1.2		Operation and Maintenance (O&M)	17954814.00	17954814.00	161581841.00	17954814.00	47,172,225.21	161581841.00
1.3		Loan repayment (Interest payments)			0			0
1.4		Others (any other revenue expenditure which is not salaries, O&M or Interest Payment)	183551066.00	183551066.00	96680891.30	183551066.00	341,951,749.00	96680891.30
2		Capital Expenditure	232598843.00	232598843.00	414593134.00	232598843.00	288,408,094.00	414593134.00
2.1		All developmental works under Central/State specific schemes	215007606.00	215007606.00	369628170.00	215007606.00	281,510,990.00	369628170.00
2.2		Loan Repayments (Principal Amount)			0			0
2.3		Other Capital expenditure	17591237.00	17591237.00	44964964.00	17591237.00	6,897,104.00	44964964.00



VI. Status of implementation of Double Entry Accounting System:
Comment on Fixed Assets Register, Opening Balance Sheet and Tally License and Installation in ULB Computer, Annual Financial Statement (AFS) and entry status and interval of accounting entry passed in tally etc.

As suggested by the C&AG, the Ministry of Finance, Government of India has introduced a "National Municipal Accounts Manual" for adoption of accrual system of accounting system of accounting of ULBs. Based on NMAM, Bihar Municipal Accounts Manual (BMAM) has been got prepared by the Government of Bihar and has been enforced from April 1,2007. Generally, ULB following cash-based accounting system which is only detail of total collection and expenses as per provision of BMR 2007, the double entry system should be employed to all ULB.

- Vinod Singhal & Co. (LLP) (Jaipur, Rajasthan) has started doing double entry accounting system.
- Year wise Status of DEAS are as follows;
 - FY- 2014-15: Completed
 - FY- 2015-16: Completed
 - FY- 2016-17: Completed
 - FY- 2017-18: Completed
 - FY- 2018-19: Completed
 - FY- 2019-20: Completed
 - FY- 2020-21: In Process
- Interval of accounting entry passed in tally: Daily Basis
- Preparation of Fixed Asset Register: In Process.
- Opening Balance Sheet: Prepared.
- Annual Financial Statement: Not Prepared.

VII. Status of Municipal Accounts Committee; if meeting is held: Report on *Committee has been formed or not, if not mention the reason, Review and comments on compliance of decision taken in meeting of MAC ,comments of interval of meeting .*

- As per section 98 of Bihar Municipal Act, 2007, it is necessary for the Municipality to constitute a Municipal Accounts Committee at its first meeting in each year or as soon as may be at any meeting subsequent thereto, **Municipal Accounts Committee has been constituted** by the Nagar Nigam.



3. Summary Audit Observations

Part – A (Monetary Implications)

All Audit objections/irregularities which has monetary implications, particularly in following areas

- a. Leakage of own source revenue (tax and non tax) either due to wrong assessment or non-levy of property tax, mobile tower tax, rent on municipal properties, advertisement tax, Trade License ,User Charges and fee etc. Internal Auditor will identify major areas of ULB's own revenue loss and auditor will assess the loss and prepare a statement of loss.

Audit Objective:

Report and quantify all major own revenue losses and opportunities lost or missed including in the area of Property Tax, Mobile Transmission Towers Tax, Rental of Municipal properties, Advertisement Taxes/Fees, Sairat etc;

- a) Property Tax and other revenue receipts are not deposited by tax collectors to the cashier by 4:30 PM on the same Day.

Criteria:

Collections should be deposited in to bank on the same day. (Rule-27)

All moneys to be brought to account. (Rule 22)

Condition:

Revenue collection process is not satisfactory; in case of property tax internal control is not adequate. We have observed that Property Taxes collected by tax collector were not deposited on the same day or the day after tomorrow but it is being deposited after a week/month.

1. Tax demand register has not been provided for verification; in such a situation we cannot ascertain the actual tax demanded/dues which can be recovered from a single tax payer. This could be a huge loss to Nagar.
2. Property Tax Register and Daily Collection Register for the FY 2020-21 has not been prepared by Nagar Nigam. So, we are unable to ascertain the Holding Tax Demand during the period, however we verified the Holding Tax records and total deposit in bank of Rs.32,382,406.00/- and total collection during the year 2020-21 of Rs.32,382,406.00/, Details are as under-

SUMMARY OF HOLDING TAX COLLECTION & DEPOSITED FOR THE F.Y 2020-21 OF N.N. Muzaffarpur.

Period	Collection FY 2020-21	Deposit FY 2020-21	Excess / Short Cash Deposited during the year
1st April 2020 TO 31st March 2021	123,411,035.00	123,411,035.00	Nil
TOTAL	123,411,035.00	123,411,035.00	Nil

Consequence/Effect/Impact:

As per Rule 27 of BMAR it should be deposited on daily basis otherwise a penalty up to Rs. 5000/- may be imposed for delayed deposit.

Cause:



Non-compliance of BMAR by tax collectors and failure to remit collections to cashier by 4:30 PM on same day.

Corrective Action/ Recommendation:

Tax collectors are needs to follows the BMAR and remit the collections to cashier by 4:30 PM on same day.

b) Irregularities in Mobile Tower Collection

Criteria:

Registration Fees per tower @ Rs. 50,000/- and annual renewal fees @ Rs.20,000/- per annum to be collected. If more than 1 antenna is placed on the tower then an extra registration and renewal fees @ 60% per annum will be collected. Moreover, a late fine at 1.5% would be imposed in case of delay in collection after first month of the financial year. Further after every 5 years renewal fees have to be increased by 25%.

Further as per Rule 6(9) of Bihar Communication Towers and Related Structures Rules 2012, in case arrears of registration fees and/or renewal fees for any tower, the municipality reserve the right to seal the tower until the payment is received in full along with accrued interest.

Condition-2

Nagar Nigam has collected Tower tax in 2020-21 is Rs.1,158,614.00.

Consequence/Effect/Impact:

Due to non-collection and monitoring of Tower tax there is a huge revenue loss to the Nagar Nigam.

Cause:

This happens due to non-monitoring of the working activities of concerned authorised personnel on regular basis and non-collection of tax by such personnel.

Corrective Action/ Recommendation:

There should be proper records of mobile tower rent demand/ collection/ arrear and proper mechanism for supervision and monitoring for collection.

c) Non-Collection of Advertisement Tax:

Criteria:

Advertisement Taxes, in case auctioned to external agencies, shall be recognized as per the terms of agreement. In all other cases, when permission for advertisement is granted for the first time, the Advertisement Tax shall be accrued at the point when tax is paid and permission is granted. After the first year, Advertisement Tax shall be accrued when renewal is due.

Condition

Nagar Nigam has collected advertisement tax in 2020-21 is Rs.3,763,933.00 against total demand of Rs.3500000.00 and balance of Rs. 00.00 was outstanding as on 31.03.2021 to be collected.

Advertisement Tax Register not provided to us for verification.

Consequence/Effect/Impact:

Due to non-collection and also due to non-proper assessment of advertisement tax there is a huge revenue loss to the Nagar Nigam. outstanding as on 31.03.2021 to be collected.



Cause:

This happens due to failure of designated staff and non-monitoring of authorised officials on timely basis.

Corrective Action/ Recommendation:

There should be proper collection and monitoring mechanism for advertisement tax.

d) Irregularities in Shop Rent Collection:

N.A

b. Excess payment against bill, lack of prudence in payment against voucher, inefficiency in controls resulting loss to ULBs.

- During our test check no irregularities observed.



Field survey of 20 high value properties has been conducted by us and our report thereon is:

S. No.	S. NAME	FATHERS/HUSBAND NAME	FARD NO	TYPE OF CONSTRU	TYPE OF USES	TYPE OF ROAD	CARPET AREA L.	VALUE	MUAL TAX	F AUDITOR
1	KAILASH CHANDRA DHAWAN	LT. HARICHARAN DHAWAN	25	RCC	COMMERCIAL	PRINCIPAL MAIN ROAD	21915	1271070	114390	
2	KAILASH CHANDRA DHAWAN	LT. HARICHARAN DHAWAN	25	RCC	COMMERCIAL	PRINCIPAL MAIN ROAD	34460	1998680	179881	
3	GOVARDHAN LAL DHAWAN	LT. HARICHARAN DHAWAN	25	RCC	COMMERCIAL	PRINCIPAL MAIN ROAD	15353	889314	80018	
4	NORTH POINT CHILDREN SCHOOL SOCIETY		49	RCC/GCI	COMMERCIAL, RESIDENTIAL & VACANT LAND	PRINCIPAL MAIN ROAD	120/22000/ 3364	1282440	116968	
5	AMAR NATH PANDEY, PRABANDHAK NIDESHAK		49	RCC/GCI	COMMERCIAL, RESIDENTIAL & VACANT LAND	OTHER ROAD	256/8606/ 6000	1292948	118045	
6	VAISHALI ENGG. OF BUSINESS		49	RCC	COMMERCIAL, & VACANT LAND	MAIN ROAD	18723/800	1085934	98103	
7	MEERA SHARMA	SHANTI SWAROOP SHARMA	30	RCC	COMMERCIAL	PRICIPAL MAIN ROAD	13617	789786	71081	
8	VIDYA KUMARI SINGH	VINAY KUMAR SINGH	30	RCC	COMMERCIAL	PRICIPAL MAIN ROAD	21967	1274086	1146677	
9	KAILASH CHANDRA DHAWAN	LT. HARICHARAN DHAWAN	25	RCC	COMMERCIAL	PRINCIPAL MAIN ROAD	21915	1271070	114396	
10	KAILASH CHANDRA DHAWAN	LT. HARICHARAN DHAWAN	25	RCC	COMMERCIAL	PRINCIPAL MAIN ROAD	34460	1998680	179881	
11	SUDARSHANA RANI AGRAWAL	SUDARSHANA AGRAWAL	1	RCC	RES. & COM.	MAIN ROAD	185/210/1001/1482/1 452	801970	72177	
12	MUZAFFARPUR FLOUR MILLS		2	RCC OTHER	RES. & COM.	MAIN ROAD	4217/3150/7388/2760 8/3520	1225459	111564	
13	VISWAJIT PANDEY SATVAJIT PANDEY	RAMASHISH PANDEY	3	RCC	COMMERCIAL	PRINCIPAL MAIN ROAD	25400	1473200	132588	
14	MEENA KUMARI	UPENDRA PRASAD BHARARAYAN BHARDWAJ	3	RCC	COMMERCIAL	PRICIPAL MAIN ROAD	21885	1269330	114240	
15	VIJAYA BHARDWAJ		6	RCC/GCI	RES. & COM.	PRINCIPAL MAIN ROAD	382/19102/ 1179680	1179680	106172	
16	IDEAL DEALERS PVT. LTD		7	RCC/GCI	COMMERCIAL	PRINCIPAL MAIN ROAD				
17	L. K BOSE BHARAT PETROLEUM		11	RCC	COMMERCIAL & VACANT LAND	PRINCIPAL MAIN ROAD	2989/61031/ 3193/8567/ 682080	2857400	257167	
18	TARA DEVI SATYENDRA KUMAR	RAMJI PRASAD	12	RCC	COMMERCIAL & VACANT LAND	MAIN ROAD	12065/209/2108	536921	49103	
19	SUDHA SINHA JAIKISHORE SINHA	RAJ KISHORE, VIJAY KISHORE	13	RCC	COMMERCIAL	MAIN ROAD	29010/283/800/ 1741432	1741432	156728.9	
20	RANI SATTI MANDIR		14	RCC/GCI	COMMERCIAL	OTHER ROAD	18278/2852/7100	886882	81808	


Accountant
M. M. C. Muzaffarpur

d. Auditor should Report in a separate chapter on implementation of Self-Assessment System (SAS) of Property Tax in the ULB;

Audit Objective: To which Audit Engagement objective does this observation relate?

- Wherever self-assessment of taxes is prevalent, income shall be accrued based on records available with the Municipality when it becomes due as per the provisions of the Act. Further, changes arising out of self-assessment will be treated as 'Change in Demand' and will be accounted accordingly.

Criteria: What should exist? The rules/ regulations/ procedures/ expectations are the basis against which Audit evidence is compared.

- As per Section-127 (3). Power to Levy Taxes.- The levy, assessment and collection of taxes under this Act shall be in accordance with the provisions of this Act and the Rules and the regulations made thereunder,

Provided that any person may make self-assessment and make payment of any levy or tax under this Act and rules and regulations made thereunder;

Provided further that if any discrepancy or under-assessment is found in such self-assessment, such person shall be liable for payment of differential amount and a fine of not less than fifty percent and upto 100% of such differential amount.

Condition: What exists? The condition identifies the nature and extent of deviation from the criteria i.e. deviation from what should exist. This should be supported by factual evidence. A statement of condition would be formed on the basis of Auditor's comparison of actual evidence against the appropriate criteria.

- Nagar Nigam is in practice to collect the tax revenue as per self-assessment system of property tax (SAS). Further, to verify the accuracy of amount deposited by tax depositors and to find the amount of deferential tax revenue there is no demand registers has been maintained.

Consequence/Effect/Impact: What effect did it have? The effect establishes the actual or potential impact of the condition and can be both quantitative and qualitative. It is the likely effect/impact which would determine the significance of the condition.

- The effect of this could either lead to increase or decrease in demand.

Cause: Why did it happen? The possible or likely reason for the difference between the expected and actual condition.

Corrective Action/Recommendation: What should be done? The actions suggested or required to correct the situation and prevent future occurrences.

- To implement the self-assessment system of property tax there should must be proper maintenance of demand register.



Part B (Non Monetary Implication)

All Audit objections/ irregularities which has no monetary implication, but significant violation of Act, Rules& directives of UD&HD.

Mention the reference to Act & Rules wherein remedial measure is required. In this part auditor should report in respect of

a. Non-maintenance of books of accounts, subsidiary registers

S.No.	Particulars	Status
1.	Ledger Book	Not Maintained
2.	Payroll Register	Not properly maintained
3.	Assessment Register	Not Maintained
4.	Subsidiary Register	Not Maintained

Recommendation:

We recommend to the Nagar Nigam to Prepare and update the required books and registers.

b. Irregularity in procurement process. Internal Auditor will report on each payment, the payment terms & conditions of tenders and rate offers are according to procurement law and policies.

➤ No major irregularity observed.

c. Non-compliance of directives by UD&HD, GoB

➤ We observed several non-compliances of directives of UD & HD, GOB such as:

i. Non collection of various taxes required to be collected.

ii. Non maintenance of prescribed books of accounts

iii. Non submission of UC and other reports on timely basis etc.

Recommendation:

We recommend to the Nagar Nigam to comply with all directives issued by concerned authorizes of UD & HD, GOB.

d. Non-compliance of Act & Rules

➤ As per Section 127 of the Bihar Municipal Act, the Municipality can levy the following taxes: -

i. Property tax on lands and buildings.

ii. Surcharge on transfer of lands and buildings.

iii. Tax on deficit in parking spaces in any non-residential building.

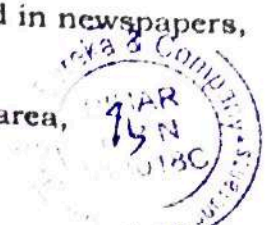
iv. Water tax,

v. Fire tax,

vi. Tax on advertisements, other than advertisements published in newspapers,

vii. Surcharge on entertainment tax

viii. Surcharge on electricity consumption within the municipal area,



- ix. Tax on congregations.
- x. Tax on pilgrims and tourists. and
- xi. Toll -
 - a) on roads, bridges, ferries and navigable channel and
 - b) on heavy trucks which shall be heavy goods vehicles, and buses, which shall be heavy passenger motor vehicles, within the meaning of the Motor Vehicles Act, 1988, plying on a public street.
- xii. Tax on profession

We observed that only property tax has been collected during the year other taxes have not been collected.

- ***New Assessment has not been done since long and holding tax is being collected at old rates.***

e. Lack of internal control measures

- 1) There are lack of internal control w.r.t collection of taxes.
- 2) Taxes collected by tax collector are not deposited on daily basis we observed that it is being deposited after significant interval which is not proper. As per Rule 27 of BMAR it should be deposited on daily basis otherwise a penalty up to Rs. 5000/- per day may be imposed for delayed deposit.
- 3) Reassessment of holding tax has not been done since long and holding tax is being collected at old rates.
- 4) Due collection of revenue on old rates there is significant loss the ULB. Quantification of loss is not possible at this point of time.
- 5) Tower tax dues are not collected on time basis.
- 6) Tender of Ghat, Crematorium, Gate, Palm trees and lands are not done on yearly basis.
- 7) There is lack of internal control on deduction and deposit of various taxes. On deduction of taxes liability is not created hence it is difficult to ascertain tax payable at any point of time. Taxes such as VAT, I.T. Royalty etc are collected from time to time but its payments are made on yearly basis which is not proper. Taxes should be remitted to the Govt. account on timely basis otherwise penal action may be taken by the concerned department for delayed deposit of taxes.

Recommendation:

We recommend to the Nagar Nigam to comply with the accrual system of accounting using double entry system.

f. Non-compliance of TDS, VAT, GST and other relevant Statute

- The municipality is regular in depositing statutory dues including tax deducted at source, service tax, VAT/GST, works contract tax, cess payable to the government etc. We observed that all such taxes deducted during the period of 01-04-2020 to 31-03-2021 has been deposited in full to the concerned departments.



Recommendation:

We recommend to the Nagar Nigam to comply with all statutory deduction collection and deposit to concerned government department.

g. Deficiency in pay-roll system

- The pay-roll system does not contain leave details of employee.

Recommendation:

We recommend to the Nagar Nigam to comply with all provision of payroll system.

h. Utilisation of Grant and report on missing Utilisation Certificates

Utilization certificates details submitted to UDHD is given below.

Recommendation:

We recommend to the Nagar Nigam to if there is need to help in preparation of Utilization Certificate they have to take help from internal auditor.

i. Physical verification of inventory/stores

- Store Register has been prepared and physical verification of inventory/stores has also been done.

j. Advances, their adjustment & recovery

Advance Payment

Criteria:

The employees of the Municipality to whom official advances are provided for incurring expenditure on behalf of the Municipality shall prepare a Payment Order for the expenditure incurred as soon as the purpose for which the advance was provided is accomplished.

Condition:

Advance is not given to employees hence the advance register is not maintained.

k. Comment on management of Fixed and other Assets

- We were not provided with the Fixed Assets Register for the FY 2020-21 for verification.

l. Report on compliance of financial guidelines of schemes of MOHUA and UD & HD, GoB

- Separate details of schemes of MOHUA (Ministry of Housing and Urban Affairs) and UD&HD (Urban Development and Housing Department) not provided to us for Report on compliance of financial guidelines.

m. Any other matters as may be prescribed in due course.

- Staff strength of accounts department needs to be increased.

Recommendation:



We recommend to the Nagar Panchayat to employ new staff due to scarcity in staff strength specially in own source collection.

Part-C (Other)

<p>a) Auditor should Report on adequacy and appropriateness of the documentation, approvals, compliance of procedures etc. of all payments above Rs. 10,000 and above.</p>	<p>➤ No irregularities observed on test check basis.</p>
<p>b) Auditor should Report on Procurement made including through E-Tendering and E-Auction indicating exceptions ,if any and whether a register is kept for all Procurements with value above Rs. 15,000/-</p>	<p>➤ No irregularities observed on test check basis.</p>
<p>c) Auditor should report instances of losses, failures or inefficiencies and recommendations and/or measures which can be taken to avoid their recurrence in future.</p>	<p><u>Instances of losses, failures or inefficiencies</u></p> <p>➤ Tower tax (Registration and Renewal Fees) is not being collected on timely.</p> <p>Recommendations and/or measures which can be taken to avoid their recurrence in future.</p> <p>➤ Proper monitoring of all transactions and implementation of Bihar Municipal Accounting Manual by authorised personals are recommended.</p>
<p>d) Internal Auditor will ensure that all the C&AG audit & Internal audit Paras has been complied by the ULBs, if not complied the Internal Auditor shall help the ULBs staffs to prepare the compliance report.</p>	<p>➤ AG Audit is not provided to us.</p>
<p>e) Any Other-Auditor should report the deficiencies noticed during their audit and recommend ULB management to improve internal control systems.</p>	<p>➤ Manpower crisis in ULB, we recommended for the appointment of manpower with adequate quality especially in</p>



Each Audit Observation under Part-A, B and C should be in brief (maximum 100 words) and supporting evidence or list or statement should be attached as annexure with reference. In addition, observations should be structured as described below.

Audit Objective: *To which Audit Engagement objective does this observation relate?*

Criteria: *What should exist? The rules/ regulations/ procedures/ expectations are the basis against which Audit evidence is compared.*

Condition: *What exists? The condition identifies the nature and extent of deviation from the criteria i.e. deviation from what should exist. This should be supported by factual evidence. A statement of condition would be formed on the basis of Auditor's comparison of actual evidence against the appropriate criteria.*

Consequence/Effect/Impact: *What effect did it have? The effect establishes the actual or potential impact of the condition and can be both quantitative and qualitative. It is the likely effect/ impact which would determine the significance of the condition.*

Cause: *Why did it happen? The possible or likely reason for the difference between the expected and actual condition.*

Corrective Action/Recommendation: *What should be done? The actions suggested or required to correct the situation and prevent future occurrences.*

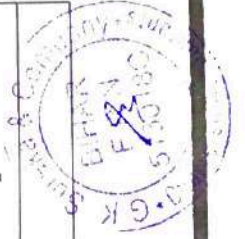
Wherever possible, the audit findings should be accompanied by graphs and charts to improve the visibility of the analysis and findings. Photographs could also be used as corroborative evidence.



4. Detail Audit Observations

RISK ASSESSMENT							
Nagar Nigam Muzaffarpur							
Sr. No.	Observations	Risk Rating	Design Gap	System Gap	Operating Gap	Mgt. Comment	Auditor Recommendation
DEMAND GENERATION:							
1.	Loss of Revenue due to under Assessment/wrong Generation Of demand.	HIGH	No	Yes	Yes	There is scarcity of manpower in the ULB; however we will comply in the near future.	Demand/Assessment register should of ULB.
2.	Collusion with Citizen regarding Assessment.	MEDIUM	No	Yes	Yes	We are trying our best to comply the same in near future.	Management should hire Independent Person or Organization assessment of properties.
3.	Non-Updating Various Register like hand book, DCB register, Assessment registered.	MEDIUM	No	No	Yes	It will be taken care infuture.	Hand Book & DCB register are not up to date. Assessment Register has not been maintained.
4.	Others	-	-	-	-	-	-

RECEIPTS AND BANKING:



1.	Error in collections, loss of receipts and perpetrated frauds	HIGH	Yes	Yes	Yes	Management should ensure implementation of the system to serve notice to the property holders who are not depositing, the holding tax. Further, management be deposited as per prescribed norms.
2.	Non-updating various register like hand book, DCB register, cash book, etc.	MEDIUM	No	No	Yes	Hand Book & DCB register are not up to date. It should be updated on daily basis.
3.	Collusion with the citizen and the ULBs staff to make wrong assessments of income	HIGH	No	No	No	Management should segregate the work regarding collection, demand initiation, notice serving, balancing of demand and collection register, and assessment of properties.
4.	Others	-	-	-	-	-

REVENUE EXPENDITURE:

1.	Error in over payment	HIGH	No	No	No	No Such cases found.
2.	Loss of supporting document	HIGH	No	No	No	No Such cases found.



3	Loss of authentication	HIGH	No	No	No	-	No Such cases found.
4	Perpetrated fraud (Like payment more than one time on same bill)	HIGH	No	No	No	-	No Such cases found.
5	Non-updating various register like Bill register with payment fig., etc.	MEDIUM	No	No	No	-	No Such cases found.
6	Others	-	-	-	-	-	-

ESTABLISHMENT EXPENDITURE:

1.	Error in over payment	HIGH	No	No	No	-	No Such cases found.
2.	Loss of supporting document	HIGH	No	No	No	-	No Such cases found.
3.	Loss of authentication	HIGH	No	No	No	-	No Such cases found.
4.	Collusion with employee	HIGH	No	No	No	-	No Such cases found.
5.	Perpetrated fraud (Like payment more than one time to same orghost employee)	HIGH	No	No	No	-	No Such cases found.
6.	Non-updating various register likesalary register, PF register, Service book/record, advance register, etc.	HIGH	Yes	Yes	Yes	It will be taken care infuture.	These registers are not updated on daily basis. Registers should be maintained as quickly as possible.
7.	Others	-	-	-	-	-	-

CAPITAL EXPENDITURE:

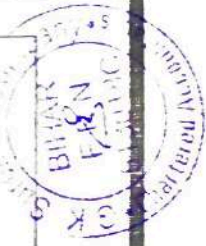
1.	Error in over payment	HIGH	No	No	No	-	No Such cases found.
2.	Loss of supporting document	HIGH	No	No	No	-	No Such cases found.



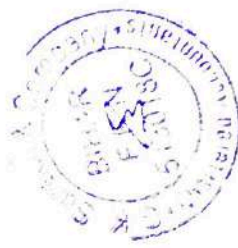
3.	Loss of authentication	HIGH	No	No	No	-	No Such cases found.
4.	Collusion with contractor	HIGH	No	No	No	-	No Such cases found.
5.	Perpetrated fraud (Like payment more than one time to same contractor).	HIGH	No	No	No	-	No Such cases found.
6.	Non-updating various register likework register, MB, bill register, Fixed Assets register, Service book/record, advance register, etc.	MEDIUM	Yes	Yes	Yes	It will be taken care infuture.	These registers are not updated on timely basis. It should be updated on real time basis.
7.	Others	-	-	-	-	-	-

PROCUREMENT AND INVENTORY:

1.	Error in over payment	HIGH	No	No	No	-	No Such cases found.
2.	Loss of supporting document	HIGH	No	No	No	-	No Such cases found.
3.	Loss of authentication/Procedural error	HIGH	No	No	No	-	No Such cases found.
4.	Collusion with contractor	HIGH	No	No	No	-	No Such cases found.
5.	Perpetrated fraud (Like payment more than one time to same contractor)	HIGH	No	No	No	-	No Such cases found.
6.	Non-updating various register likestore register, issue register, bill register with payment fig., advance register, etc.	MEDIUM	Yes	Yes	Yes	It will be taken care infuture.	These registers are not maintained. Only payment files are maintained. Registers should be maintained as



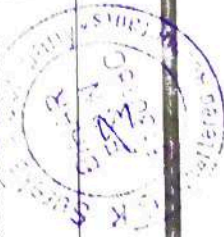
									quickly as possible.
7.	Others	-	-	-	-	-	-	-	-
GRANT AND LOANS AND UTILISATION THEREOF:									
1.	Non utilization of grant or grant unspent.	MEDIUM	No	No	No	No	No	It will be complied as quickly as possible.	The unspent grant should be refunded to the department which has not been utilized yet.
2.	Not furnishing of UC	HIGH	No	No	No	No	Yes	We are giving special attention on it. It will be furnished as quickly as possible.	UC should be furnished within the timeline prescribed by the department.
3.	Non fulfillment of condition part thereto	MEDIUM	No	No	No	No	No	-	-
4.	Perpetrated fraud (Like payment more than one time same contractor)	HIGH	No	No	No	No	No	-	-
5.	Non-updating various register like grant register, work register, bill register with payment fig., advance register, etc.	MEDIUM	Yes	Yes	Yes	Yes	Yes	It will be taken care in future.	Only Contractor files are maintained. Registers should be maintained as quickly as possible.
6.	Others	-	-	-	-	-	-	-	-
FIXED DEPOSITS AND INVESTMENTS:									



1.	Not deposited at appropriate time (loss of revenue)	HIGH	Yes	Yes	Yes	It will be taken care in future.	No tradition of Fixed Deposit & Investments in Nagpur. Management should invest or open swipe account to get more interest income.
2.	Loss of Investment certificate	HIGH	No	No	No	-	-
3.	Non fulfillment of condition part thereto	MEDIUM	No	No	No	-	-
4.	Collusion with bank officials to invest at lower rate	HIGH	No	No	No	-	-
5.	Deposit into Current account	MEDIUM	No	No	No	-	-
6.	Non-updating various register like investment register, Bank book, cash book, etc.	MEDIUM	Yes	Yes	Yes	It will be taken care in future.	Investment Register, Bank Book has not been maintained/up to date by the ULB. It should be maintained on daily basis.
7.	Others	-	-	-	-	-	-

LOANS AND ADVANCES:

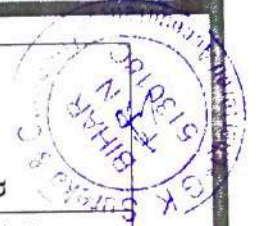
1.	Unauthorized release of advance	HIGH	No	No	No	-	No Such cases found.
2.	Release of advance beyond authority	HIGH	No	No	No	-	No Such cases found.
3.	Non-adjustment of loan or advance during the year	MEDIUM	No	No	No	-	No Such cases found.
4.	Collusion with employee/party to release advance/loan beyond authority	HIGH	No	No	No	-	No Such cases found.



5.	Advance/loan not account for	HIGH	No	No	No	-	No Such cases found.
6.	Non-updating various register like Loan & advance, Bank book, cashbook, etc.	MEDIUM	Yes	Yes	Yes	It will be taken care in future.	Loans & Advances Register, Bank Book has not been maintained by the ULB. It should be maintained on daily basis.
7.	Others	-	-	-	-	-	-

List of Important Registers

Name of the ULB		Nagar Nigam Muzaffarpur					
RISK RATING:		MEDIUM					
CAG OBSERVATIONS STATUS		NOT AVAILABLE					
		PERIOD: 01/04/2020 to 31/03/2021					
Sl. No.	Particulars	Audit Observation	Associates Risk	MGT. Comment	Status (Resolved or not)		
1.	Cash Book	General Cash Book & Subsidiary Cash Book has been maintained by the ULB but entry made in cash book was not on real time basis.	Due to non-updation of cash book on real time basis there may be chance of making back dated entry. This may leads to fraud & defalcation.	There is scarcity of manpower in the ULB; however we will comply in the near future.	Not Resolved		



2.	Ledger	Ledger is being prepared by DEAS team in tally not by ULB.	Due to this segregation of overhead wise balance is difficult. It becomes difficult to prepare appropriate financial statement.	It will be taken care in future.	Not Resolved
3.	Journal	Journal Register has not been maintained.	Due to this amount receivable & payable is not ascertainable. Advances have been accounted as income & expenditure.	It will be taken care in future.	Not Resolved
4.	Register for Journal/Magazines/Newspapers	Not-Maintained	This may leads to misplacement of Journal, Magazines & Newspapers.	It will be taken care in future.	Not Resolved
5.	Register for Temporary Advances	Not-Maintained	It may leads to fraud & Defalcation.	It will be taken care in future.	Not Resolved
6.	Register of Money Orders/Bank Draft Received	Not Maintained	It may leads to dishonor of DD received or misplace of DD.	It will be maintained from next financial year.	Not Resolved
7.	Cheque Issue Register	Maintained	It may lead to dual payment and further create difficulty to prepare BRS.	It will be maintained from next financial year or as earlier possible.	Not Resolved
8.	Register of Remittances made into bank	Not Maintained	It may also lead to dual payment and further create difficulty to prepare BRS.	It will be maintained from next financial year or as earlier possible.	Not Resolved
9.	Bank Passbook	Maintained	-	-	-



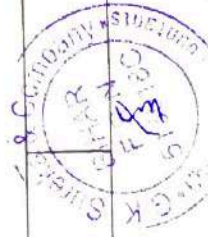
10.	Register of Bank drafts dispatched	Not Maintained	It may leads to dishonor of DD received and further create difficulty to prepare BRS.	It will be maintained from next financial year.	Not Resolved
11.	Bill Register	Not-Maintained separately, bills are attached in their respective files only. Maintained	It may leads to fraud & Defalcation.	It will be taken care in future.	Not Resolved
12.	Establishment Register		-	-	-
13.	Stock Register	Not-Maintained	It may leads to mis-utilisation of Stock items.	It will be taken care in future.	Not Resolved
14.	Capital Goods/Consumable articles, non-consumable articles and	Not-Maintained	It may leads to misplacement of Capital Goods/Consumable articles & non-consumable article.	It will be taken care in future.	Not Resolved
15.	Statutory Deduction Register	Not-Maintained in register only prepared in excel sheet head wise but not authorised.	It may leads to statutory irregularities. Delay in deposit of deducted amount further leads to interest @ 1.5% per month. Further, filling of return may be affected.	It will be taken care in future.	Not Resolved
16.	Fixed Assets Register	Not-Maintained	It may leads to misplacement assets.	Being prepared by DEAS team but in process.	Not Resolved



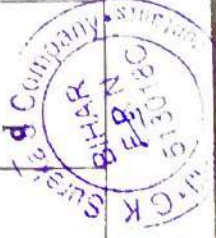
17.	Grant Register	Not-Maintained	It may lead to delay in preparation and submission of UC. It may also affect the utilization of fund.	It will be taken care in future.	Not Resolved
18.	Scheme Register	Maintained	-	-	-
19.	Monthly accounts of Receipts/Payments	Not-Maintained	Due to this segregation of head wise balance is difficult.	Being Prepared by DEAS team.	Not Resolved
20.	Temporary Advances Register for Staff, Customers/supplier/VEC and TA/DA Advance	Not-Maintained	It may lead to fraud & Defalcation.	It will be taken care in future.	Not Resolved
21.	Dispatch Register	Maintained	-	-	-
22.	File Register	Not-Maintained	It may lead to misplacement of files.	It will be taken care in future.	Not Resolved
23.	Any other (Name of the register)	-	-	-	-

Cash and Bank

Name of the ULB	Nagar Nigam Muzaffarpur
RISK RATING:	MEDIUM
CAG OBSERVATIONS STATUS	NOT AVAILABLE
	PERIOD: 01/04/2020 to 31/03/2021



Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved/or not)
1.	Check whether there is no any undue delay in presentation of cheque/DD received, to bank,	No Such cases Found.	-	-	-	-
2.	Whether cheque/ draft issue/ receipt/ dishonored register have been maintained as per prescribed form (As Per BMAM) & entry are made on properly, accurately & timely basis.	No such registers are maintained.	-	It may lead to dual payment and further create difficulty to prepare BRS.	It will be taken care in future.	Not Resolved
3.	Whether banking transactions (receipts & Payments) are matched with cash book, Cheque issue register, collection register, etc., Verify the same with Bank statement & BRS,	BRS has not been provided to us to verify further cheque issue and collection register is not maintained.	-	It may lead to dual payment and further create difficulty to prepare BRS.	It will be taken care in future.	Not Resolved
4.	Whether cheque issue register are matched with	Cheque issue register not maintained.	-	It may lead to dual payment and further create difficulty to prepare BRS.	It will be taken care in future.	Not Resolved
5.	Whether proper steps has been taken for dishonored cheque, it was realized in cash or not,	No such cases found.	-	-	-	-
6.	Whether Bank Reconciliation has been made for each account, verify the status of BRS, (attached BRS as annexure)	Not Prepared.	-	It may lead to mis-appropriation of fund.	It will be taken care in future.	Not Resolved



7.	Check whether no any fraudpayment or payment to other person has been made,	No such cases found.	-	-	-
8.	Whether bank statement for all account have been promptly receivedfrom bank.	Yes	-	-	-
9.	Number of Bank account maintained	11	-	-	-
10.	Original copy of cancelled receipt is attached with duplicate copy with "CANCELLED" marked on it.	No such cases found.	-	-	-
11.	Liability for stale chequesaccount review is done and necessaryreversal entries are passed	No such cases found.	-	-	-
12.	Any other	-	-	-	-

Public Works

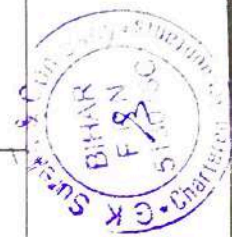
Name of the ULB		Nagar Nigam Muzaffarpur				
RISK RATING:		MEDIUM				
CAG OBSERVATIONS STATUS		NOT AVAILABLE				
PERIOD: 01/04/2020 to 31/03/2021						
Sl. No.	Particulars	Audit Observation	Amount involved	Associates Risk	MGT. Comment	Status (Resolve d/or not)



1.	Whether bill has been prepared as per actual measurement & page no. of the MB in which detailed measurement have been quoted has mentioned in first page of MB,	Yes	-	-	-	-
2.	Whether bill has been signed by proper in charge,	Yes	-	-	-	-
3.	Whether the bill has been checked by the accountant with the MB (also compare the qty.), estimate, agreement, previous bill (in case of running agreement)	Yes	-	-	-	-
4.	Verify whether any payment made for removing / dismantling material which have scrap value must be indicated in the bill,	No such cases found.	-	-	-	-
5.	Whether measuring has done by the engineer concerned,	Yes	-	-	-	-



6.	Whether expenditure on construction of work was debited to WIP & verified with MB maintained.	Yes	-	-	-	-
7.	Whether master roll (machine numbered & authorized) has been maintained for details of store, specifying: Date of Issue, Name of subordinate, Name of work, Number of labour, Period of engagement, Details of payment (date, Amount, Cheque no, etc.)	Not Maintained	-	It may leads to fraud & Defalcation.	It will be prepared in future.	Not Resolved
		No	-	-	-	Not Resolved
		No	-	-	-	Not Resolved
		No	-	-	-	Not Resolved
		No	-	-	-	Not Resolved
		No	-	-	-	Not Resolved
		No	-	-	-	Not Resolved
		No	-	-	-	Not Resolved
8.	Whether the same has been periodically verified.	No	-	-	-	Not Resolved
9.	Whether payment are as per defined approval level sanctioned u/s 75 of BMA, 2007,	Yes	-	-	-	-



Cash Book

Nagar Nigam Muzaffarpur

MEDIUM

NOT AVAILABLE

PERIOD: 01/04/2020 to 31/03/2021

Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Whether Opening Balance & Closing Balance was worked out or not,	General Cash Book & Subsidiary Cash Book has been maintained by the ULB but entry made in cash book was not on real time basis.	-	Due to non-closing of cash book on real time basis there may be chance of making backdated entry. This may leads to fraud & defalcation.	There is scarcity of manpower in the ULB; however we will comply in the near future.	Not Resolved
2.	Whether posting of receipt & payment side of cash book are properly maintained & it was matched with proper evidence like Receipt Voucher, Cheque issue Register, Bank Statement, etc.,	Posting of receipt & payment side of cash book are properly maintained but we are unable to match with Cheque issue Register as it is not being maintained by the ULB.	-	It may lead to dual recording of receipts & payment and further create difficulty to prepare BRS.	It will be taken care in future.	Not Resolved



3.	Whether posting in on daily basis,	No	-	Some entries may be forgotten.	It will be taken care in future.	Not Resolved
4.	Whether there is any clerical error (casting or/and posting error, etc.) or not,	Yes	-	It may leads to over & understating of income, expenditure, opening and closing balance.	It will be taken care in future.	Not Resolved
5.	Whether any delay in deposit of amount of collection by cashier,	In most of the cases any amount collected is deposited about a week delay.	-	It leads to interest revenue loss to the ULB.	It will be taken care in future.	Not Resolved
6.	conduct physical verification of cash and report heavy cash balance if any	No	Not Resolved	Not Resolved	Not Resolved	Not Resolved
7.	Any Other	No	-	-	-	-

Collection

Name of the ULB	Nagar Nigam Muzaffarpur
RISK RATING:	MEDIUM
Name of Tax Collector	
	PERIOD: 01/04/2020 to 31/03/2021



Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Whether collection procedure are as per guidelines/direction of ULB,	Yes	-	-	-	-
2.	Whether collections are made on the basis of Demand & Collection Register,	Demand & Collection register has not been maintained.	-	It may leads revenue loss to the ULB.	It will be prepared in future.	Not Resolved
3.	Whether collection are made in the same receipt Vouchers which has been issued/authorized by ULB /state government & it should be clearer mentioned of different head & not any alteration, & the carbon copy of receipt vouchers are properly vouched so that no any variation in posting the same,	Yes	-	-	-	-
4.	Whether collections are bifurcated in different heads as required,	Yes	-	-	-	-
5.	Whether a separate bank account has been maintained for each circle, (for PMC only)	-	-	-	-	-
6.	Whether all collections are made in proper "Receipt Voucher Book" having same serial number which was actually issued to TC,	Yes	-	-	-	-
7.	Whether all collections made during the day are account for & banked on next working day or there is	In most of the cases any amount collected is deposited about a	-	It leads to interest revenue loss to the ULB.	It will be taken care in future	Not Resolved



	anyteaming & lading,	week delay				
8.	Whether no any collection are directly expended without prior approval,	No such cases found.	-	-	-	-
9.	Whether collections are made by all the holding fall under the same TC or Civics Centre,	No, Collections were not made by all the holding.	-	-	It will affect municipality fund.	It will be taken care in future.
10.	Whether government share of collections (like Education cess & health cess) are properly & timely deposited in its own account, (if applicable)	No Such cases found.	-	-	-	-
11.	Whether there is any short/non collection or short deposit or not deposit,	No Such cases found.	-	-	-	-
12.	Whether penalty (@2% P.M/ 1.5%) has been duly charged on latepayment,	Yes	-	-	-	-
13.	Whether daily collections are entered into hand book, collection register maintained by TC & it should be properly entered in demand & collection register,	Daily Collection register has Not been Maintained.	-	-	It leads to interest revenue loss to the ULB	It will be taken care in future.
14.	Whether collection by way of cheque are properly banked & credited into account,	Yes	-	-	-	-



15.	Whether any refund/remission granted are admissible under the law and that have been duly sanctioned,	No Such cases found.	-	-	-
16.	Whether any immediate steps has been taken or not for cheque dishonored received,	No Such cases found.	-	-	-
17.	Whether reversal of payment has been made for any dishonored cheque.	No Such cases found.	-	-	-

Demand

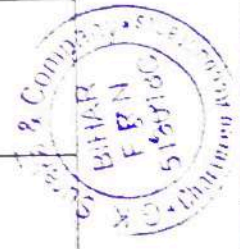
Nagar Nigam Muzaffarpur						
RISK RATING: MEDIUM						
Name of Tax Collector						
Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Ensure whether closing balance of previous year is accurately brought forward,	Opening and closing balance has not been quantified due to non-maintenance of Demand Register.	-	It may leads revenue loss to the ULB.	It will be taken care in future.	Not Resolved



2.	Whether determination of demand is on manual or computerized way, & it would be as per updated rules, regulation, guidelines & other required details for per calculation,	ULB is not being in practice to raise the demand. No proper details are recorded in the manual register.	-	It may leads revenue loss to the ULB.	It will be taken care in future.	Not Resolved
3.	Whether data for calculation is correct & properly verified by appropriate authority/ Internal Auditor by way of physical survey,	No verification is being conducted by appropriate authority however we have done physical survey of 20 high value properties and no variance found.	-	-	-	-
4.	Whether revision of valuation of holding properly made after specified period	No, revision of valuation of holding is being not made after specified period.	-	It may leads to revenue losses.	It will be taken care in future.	Not Resolved
5.	Whether any refund/remission granted are admissible under the law and that have been duly sanctioned,	No Such cases found.	-	-	-	-
6.	Ensure whether there is any clerical error in calculation,	No Such cases found.	-	-	-	-
7.	Whether demand register in prescribed format is maintained or not,	Demand Register Not Maintained	-	It may leads revenue loss to the ULB.	It will be taken care in future.	Not Resolved



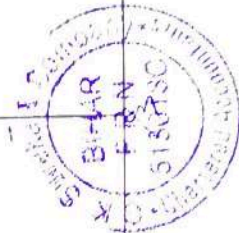
8.	Whether persons involve incalculation/ collection have knowledge of their responsibility,	Yes	-	-	-	-
9.	Whether there is proper distribution of responsibility for calculation, recovery & updation of register for demand, so that no single person have control on two or process at the same time,	Due to lack of Manpower all these work has been controlled singly handedly.	-	It may leads to fraud & Defalcation.	Need more skilled employees.	Not Resolved
10.	Whether there is any under/no assessment,	No	-	-	-	-
11.	Whether there is appropriate measures(As Per section 155 & 158 of BMA, 2007) are adopted for recovery of Government/biddues,	No measures have been taken for recovery of Government Dues.	-	It may leads to revenue losses.	It will be taken care in future.	Not Resolved
12.	Whether notice for demand has been made in prescribed format (As Per BMAR) & as per rules & regulations,	No notices of demand are being served.	-	It may leads to revenue losses.	It will be taken care in future.	Not Resolved
13.	Whether penalty(@2% P.M/ 1.5%) has been charged on late payment,	Yes	-	-	-	-
14.	Whether Demand, Collection & Balance Register has been prepared on daily basis for all receipts or not, & it would be authorized by proper authority or not,	Not Maintained in prescribed format & also not updated.	-	It may leads to revenue losses.	It will be taken care in future.	Not Resolved



15.	Whether there are adequate safeguard on data has been operated or not,	No	-	-	-	-
16.	Whether self- assessment property tax return for payment of propertytax has been filed by the assesses in the prescribed format,	Yes	-	-	-	-
17.	Whether there is any collusionwith customer/holding w.r.t., assessment, payment, etc.	No	-	-	-	-
18.	Any Other	No	-	-	-	-

Establishment

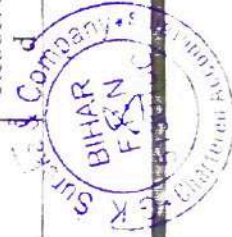
Nagar Nigam Muzaffarpur						
RISK RATING: MEDIUM						
Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Whether establishment expenditure is sanction by authorized person & it has been within sanctioned limit,	Yes	-	-	-	-



2.	Whether service log book has been maintained & up to date or not,	Not Maintained	-	It may leads to over/less payments.	It will be taken care in future.	Not Resolved
3.	Audit whether apart from comparing the pay & allowance drawn by each employee in the paybill with the corresponding entries in the pay column of the service book and checking the acquaints roll of employee who have been paid in cash,	Service book not prepared.	-	It may leads to over/less payments.	It will be taken care in future.	Not Resolved
4.	Whether each employee has unique identification number & it has be referred in all matter in relation to service book Whether payment made to employee has been verified with attendanceregister/logbook,	Yes	-	-	-	-
5.	Whether service book for calculation of payable has been authorized by the proper person,	Service Book not maintained.	-	It may leads to over/less payments.	It will be taken care in future.	Not Resolved
6.	Whether account depart has prepared the advice & instructed the bank for the payment as per advice,	Yes	-	-	-	-
7.	Whether undistributed amount of pay & allowance as shown in cash book matched with balance of undistributed salary balance,	Undistributed salary amount not maintained in cashbook.	-	It may leads to over/less payments.	It will be taken care in future.	Not Resolved



8.	Whether undistributed amount of pay & allowance are not for more than 3 months as cash in hand,	No Such cases found.	-	-	-	-
9.	Whether disbursement of pay & allowance are duly recorded in books & accepted by employee specifying separate hade with date of receive (In case of arrear),	No Such cases found.	-	-	-	-
10.	Whether the bill prepared according to sanctioned scale,	Yes	-	-	-	-
11.	Whether no any payment is made to Employee whose service retired in any manner,	No Such cases found.	-	-	-	-
12.	Whether no any withdrawal is made unless supported by last pay-slip, except in case of new appointment,	Pay-In-Slip no prepared.	-	It becomes difficult to trace last payment. It may leads to over/less payments.	It will be taken care in future.	Not Resolved
13.	Whether all statutory deduction or adjustment has been made before payment,	Only Provident Fund has been deducted. TDS not deducted.	-	It may leads to levy statutory penalty/interest.	It will be taken care in future.	Not Resolved
14.	To check compliance of rules in regard to establishment matters viz., travel, daily allowance, leave, advances (House building and vehicle advance etc.) and settlement thereof.	No Such cases found.	-	-	-	-
15.	To check salary bills.	Salary Bills not prepared.	-	It may leads to over/less payments.	It will be taken care in future.	Not Resolved



16.	Position of outstanding advances paid to employees	No Such cases found.	-	-	-	-
17.	To check deduction of provident fund and ESI has been made as per rules	Yes	-	-	-	-
18.	Whether PF slips are issued to the employees on yearly basis and to see whether all statutory returns for PF are submitted to the concerned authorities.	Yes	-	-	-	-
19.	To check whether salary bill is prepared in such a manner that it gives breakup of the amount of bill and all adjustments such as deduction of PF, TDS and other advances and loans etc.	Not prepared.	-	It may lead to over/less payments.	It will be taken care in future.	Not Resolved
20.	Check Retirement benefit to employee	No Such cases found.	-	-	-	-
21.	Personnel Appointments and to see whether all records are updated from time to time.	No Such cases found.	-	-	-	-
22.	Dismissal and Resignation/Termination	No Such cases found.	-	-	-	-
23.	Temporary workers	No Such cases found.	-	-	-	-
24.	Overtime	No Such cases found.	-	-	-	-
25.	Attendance Register To check number of persons mentioned in the attendance register tally with the sanctioned strength of a unit.	Yes	-	-	-	-
26.	Personnel Files	Yes	-	-	-	-



27.	Training of employees (including Skill development Levy)	No Such cases found.	-	-	-	-
28.	Leave Register - To check whether a leave register is maintained as per types of leave as medical Leave/CL/EL/maternity/paternity leave.	Not Maintained	-	It may lead to over/less payments.	It will be taken care in future.	Not Resolved

Grant

Nagar Nigam Muzaffarpur						
RISK RATING: MEDIUM						
Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved / or not)
1.	Maintenance/Updation register regarding details of funds received and expenditure.	Yes	-	-	-	-
2.	Any diversion/re-appropriation of funds not covered under the provision of BMA, 2007 should be pointed out for remedial action.	No Such cases found.	-	-	-	-
3.	To check whether utilization certificate is for actual utilization of funds received.	Yes	-	-	-	-



4.	It should also be checked that utilization certificate is issued as prescribed time frame given in the Manual and issue of UCs is not delayed.	We have found some cases where UCs is not prepared on time. However we have guided to prepare it.	-	It may leads to mis-utilization of fund.	With the guidance of internal auditor, we have started preparing UC's. It will be submitted to department very soon.	In Process
5.	Internal Auditor should also check whether expenditure incurred on each activity does not exceed the budget.	No Such cases found.	-	-	-	-

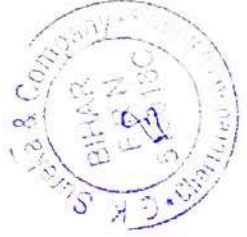
Payment of bills of contractors

Nagar Nigam Muzaffarpur						
MEDIUM						
Sl. No.	Particulars	Audit Observation	Amount involved	Associates Risk	MGT. Comment	Status (Resolve d/ or not)
1.	Original bill duly signed by contractors is submitted.	Yes	-	-	-	-
2.	Contractor has put his initials in allcuttings and corrections in the bill.	No Such cases found.	-	-	-	-
3.	All Supporting documents are attached with the bills.	Yes	-	-	-	-



4.	The rates, security deposit, and deductions are as per terms and conditions specified in the agreement	Yes	-	-	-	-
5.	The variations in quantities and completion period etc. have been authorized by the competent authority	Yes	-	-	-	-
6.	Job completion certificate has been processed by the dealing assistant.	Yes	-	-	-	-
7.	Bills passed for payment are as per rules & T & C of Tender.	Yes	-	-	-	-
8.	All terms and conditions of the contract are fulfilled before passing the bills.	Yes	-	-	-	-
9.	Every final bill is checked in detail with measurement books.	Yes	-	-	-	-

10.	Cash/Bank Vouchers to be checked for authorization etc.	Yes	-	-	-	-
11.	Overall review of the books of accounts.	Yes	-	-	-	-
12.	Position of outstanding advances paid to suppliers/contractors.	No Such cases found.	-	-	-	-



Receipt Voucher

Nagar Nigam Muzaffarpur

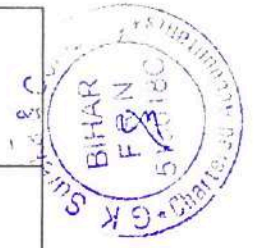
MEDIUM

PERIOD: 01/04/2020 to 31/03/2021

Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Whether "Receipt Vouchers" are in the prescribed format & having machined serial number & there is no any manuscript form, Check;	Yes	-	-	-	-
2.			-	-	-	-
3.	What is the date of printing,	Checked	-	-	-	-
4.	What quantity of serial number was printed out,	Checked	-	-	-	-
5.	What is the date of dispatched, quantity of receipt vouchers & their serial number;	Checked	-	-	-	-



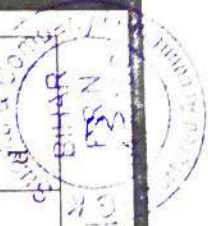
6.	Log book/ Register maintained at printing press regarding printing of "Receipt Vouchers".	Checked				
7.	Verify that "Receipt Vouchers" received & their storing, having same quantity & serial numbered which was actually dispatched & proper recording of the same along with issue,	Yes				
8.	Verify Log book/ Register maintained at every collection center & cash counter with regard to receipt & return quantity & serial number,	Yes				
9.	Verify the log book/ Register of "Receipt Vouchers" & cross verified the allotments to TC (LogBook) with their date of issue, serial number, name of TC & their circle	Yes				
10.	Check whether TC have same "Receipt Voucher" which was actually issued by store & it must be authorized by the appropriate authority,	Yes				



11.	Check that there should be proper recording at each stage (where authority has been changed) of logbook/ register for issue/receipt of "Receipt Vouchers",	No Such cases found.	-	-	-	-
12.	Confirm that all unused "Receipt Vouchers" are under the custody of authorized person,	Yes	-	-	-	-
13.	Verify that any cancelled vouchers have in both original & carbon copy,	Yes	-	-	-	-
14.	Verify whether reversible carbon has been used during receipt.	Yes	-	-	-	-

Other Revenue:

1.	Advertisement Tax	No System Developed for collection of advertisement tax.	-	It will affect municipal fund.	System will be developed very soon.	Not Resolved
2.	Tower Tax	No amount is collected as Tower Tax in this financial year and no steps have been taken for recovery of dues.	-	It will affect municipal fund.	Notice will be send to concerned tower operator.	In Process
3.	Professional Tax	No professional tax collected.	-	-	-	-
4.	Assigned Revenue (As details annexed)	No Such cases found.	-	-	-	-
5.	Rental Charges (As details annexed)	No any municipal properties given on rent during this period.	-	It will affect municipal fund.	System will be developed very soon.	Not Resolved



6.	Fee & uses Charges (As details annexed)	Collected.	-	-	-	-
7.	Other Revenue Items	-	-	-	-	-

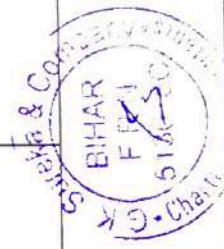
Revenue Expenses

Nagar Nigam Muzaffarpur

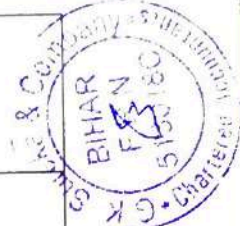
MEDIUM

PERIOD: 01/04/2020 to 31/03/2021

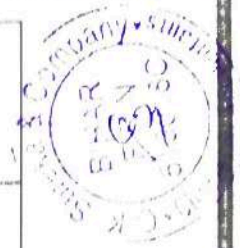
Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Whether payment is on the basis of Sanction / work order letter & incurred by authorized person.	Yes	-	-	-	-
2.	Whether payment is made through prescribed format.	Yes	-	-	-	-
3.	Whether payment is made without any undue delay or whether any cheque issued are promptly issued to the respective person.	Yes	-	-	-	-
4.	Whether there is bifurcation of responsibility towards person making payment & person preparing MB, receipt of goods, maintenance of payment file, etc.	Yes	-	-	-	-



5.	Whether updation of accounts/books are on proper & timely basis,	Yes	-	-	-	-
6.	Whether authorized person verify & sign the document involve,	Yes	-	-	-	-
7.	Whether data base for the same has been properly maintained & safeguard measures are taken,	No database has been maintained by the ULB.	-	Important information may be lost or stolen.	We will take necessary step to implement the DBMS is near future.	Not Resolved.
8.	Whether exact amount (no any over payment) are paid and verified by supporting document, & no any collusion with party,	Yes	-	-	-	-
9.	Whether register for settlement of service bill has been maintained and up to date,	Yes	-	-	-	-
10.	Whether payment made to the same to whom it might be payable and no any second claim in this regard,	Yes	-	-	-	-
11.	Whether payment has been made after deducting statutory dues or advances,	Yes	-	-	-	-
12.	Whether the expenditure are made with a period & amount as sanctioned,	Yes	-	-	-	-



13.	Whether there is undue rush of expenditure at the end of financial year,	No	-	-	-	-
14.	Whether payment has to be made after confirmation from store,	Yes	-	-	-	-
15.	Whether payment for repairs, etc., has to be made on the basis of logbook maintained,	No Such cases found.	-	-	-	-
16.	Whether payment are as per defined approval level sanctioned u/s 75 of BMA, 2007,	Yes	-	-	-	-
17.	Confirm whether goods/assets received/accepted on or before 31 st March, where the bill is received after that date have been accounted for (either on the basis of purchase order, tender rate or as per bill),	No Such cases found.	-	-	-	-
18.	Whether no any withdrawal is made unless supported by last pay-in-slip, except in case of new appointment,	No Such cases found.	-	-	-	-
19.	Whether all statutory deduction or adjustment has been made before payment,	Yes	-	-	-	-
20.	Whether entry of any event during service has been made in service book by authorized person,	Yes	-	-	-	-

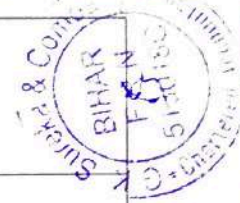


Statutory Requirement

Nagar Nigam Muzaffarpur

MEDIUM

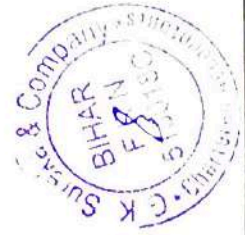
Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Whether deduction of TDS on payment has been made as per law,	Yes	-	-	-	-
2.	Whether TDS deducted are timely deposited into bank with same amount,	Not deposited on time and also liability register has not been maintained.	Unable to quantify	There may be levied statutory interest/penalty	It will be taken care in future.	Not Resolved.
3.	Whether regulatory requirement for submission of Return has been followed,	No return is being filled.	Unable to quantify	There may be levied statutory interest/penalty	It will be taken care in future.	Not Resolved.
4.	Whether any deduction is made in any act, must be deposited as per their respective act,	Yes but deposited late.	Unable to quantify	There may be levied statutory interest/penalty	It will be taken care in future.	Not Resolved.
5.	Verify whether in case of "through rate" contract, there is no any payment for material, etc. by the ULB	No Such cases found.	-	-	-	-



6.	Any demand is outstanding from regulatory authority for non-compliance.	No Such cases found.	-	-	-
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Tender Details (Work Order Wise)

Name of the ULB		Nagar Nigam Muzaffarpur				
RISK RATING:		MEDIUM				
Work order No.						
		PERIOD: 01/04/2020 to 31/03/2021				
Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	To check whether the provisions contained in Tender Advertisement for procurement were followed in award of contracts.	Yes	-	-	-	-
2.	To check that the time/date of receipt and opening of tenders was properly incorporated in the tender documents.	Yes	-	-	-	-





3.	The important guidelines relating to earnest money, delivery schedule, payment terms, performance warranty/guarantee, inspection, arbitration, liquidated damages/penalty for delayed supplies, purchase on risk and cost were incorporated in the tender documents for safeguarding the interest of corporation.	Yes	-	-	-	-
4.	The purchase proposal was approved by the competent authority. as per delegation of powers	Yes	-	-	-	-
5.	Indent for purchase indicates the details of quantity required, last purchase rate, period for which stores are needed and name of consignee.	Not in prescribed format.	-	There may be chances of fraud & defalcation.	It will be taken care in future.	Not Resolved.
6.	Approval of mode of procurement	Yes	-	-	-	-
7.	The tender documents are prepared properly and description of items to be procured, quantity and estimated value should be indicated.	Yes	-	-	-	-
8.	To check whether the direction was followed for notification /advertising and opening of bids at notified date, time and place in the presence of bidders.	Yes	-	-	-	-

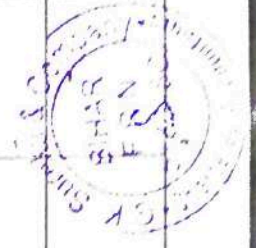
9.	Award of contract and its execution as per procedure and guidelines issued by the Govt. of India in view of conditions agreed with the Development partners (DFID, World Bank, & European Union etc.)	Yes	-	-	-	-
10.	To check whether bids were evaluated in terms of the provisions of the bid documents and the evaluation report was available.	Yes	-	-	-	-
11.	To check whether contract was awarded to the lowest evaluated responsive bidders who fulfilled qualification requirements, specified in the tender's documents.	Yes	-	-	-	-
12.	In case of negotiations of prices, it should be checked whether the negotiation was made with L1 bidder and all the relevant records thereof were available.	Yes	-	-	-	-
13.	To check whether articles were received/work was completed in time as per delivery schedule.	Yes	-	-	-	-
14.	The stores/goods are properly recorded in the Stock Registers /Asset Register.	Stock/Asset Register has not been maintained to record the same.	-	There may be chances of goods/stores.	It will be taken care in future.	Not resolve



15.	Whether any complaint was received regarding procurement and payment and existence of mechanism for redressal of Complaints	Yes	-	-	-	-
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Vehicle Log Book						
Nagar Nigam Muzaffarpur						
RISK RATING:						
MEDIUM						
PERIOD: 01/04/2020 to 31/03/2021						

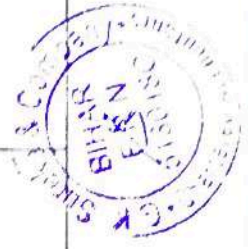
Sl. No.	Particulars	Audit Observation	Amount Involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Whether logbook has maintained or not & up to date with proper details like journeys, work undertaken, covering route, visited place, kilometer, etc.,	Yes	-	-	-	-
2.	Whether logbook of journey is maintained in detail & signed by the officials using them,	Yes	-	-	-	-
3.	Whether it should be used for official purpose, otherwise charges are recoverable,	Used only for official purpose.	-	-	-	-



4.	Whether details of fuel for the same has been maintained in log book,	Yes	-	-	-	-
5.	Whether full details of repairs have been maintained & it have been through authorized center,	Yes	-	-	-	-
6.	Whether authorized person have proper check over logbook.	Yes	-	-	-	-

Fixed Assets

Nagar Nigam Muzaffarpur						
MEDIUM						
Sl. No.	Particulars	Audit Observation	Amount involved	Associates Risk	MGT. Comment	Status (Resolved /or not)
1.	Status on Maintenance of Fixed Assets Register	Not Maintained	-	It may leads to misplacement of assets.	Being Prepared by DEAS Team.	Not Resolved
2.	Budget availability is confirmed before acquisition	Yes	-	-	-	-
3.	Fixed assets are recognized at cost of acquisition and if so, check whether the cost components are incidental to its acquisition	Unable to comment on it, since fixed asset register is not finalized till now.	-	-	Being Prepared by DEAS Team.	Not Resolved



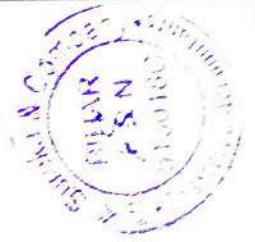
4.	all fixed assets are acquired only after obtaining approval of the concerned authority	Yes	-	-	-	-
5.	Physical verification of fixed assets done and discrepancies are reconciled with Fixed Asset Register.	Due to non-availability of FA register. Physical Verification is not done.	-	It may lead to misplacement of assets.	Being Prepared by DEAS Team.	Not Resolved
6.	Depreciation is provided on each class of fixed assets at the prescribed rates	No Depreciation is provided.	-	It leads to over valuation of fixed assets.	Levied once fixed asset register maintained.	Not Resolved
7.	Asset Replacement Register is properly maintained asset class-wise	No such cases found.	-	-	-	-

Others

Nagar Nigam Muzaffarpur						
MEDIUM						
Name of the ULB						
RISK RATING:						
Sl. No.	Particulars	Audit Observation	Amount involved	Associates Risk	MGT. Comment	Status (Resolved / or not)
1.	All permanent changes made in the assessment of buildings and lands have been recorded in this register with reference to the monthly lists, Register of Revision Petitions, Register of Appeal Petitions, and	No assessment has been done from the date of imposition of holding tax.	-	It may lead to revenue loss.	It will be taken care in future.	Not Resolved



	Register of Writes-off.						
2.	Demands of current year and previous year have been reconciled with reference to the above details	No reconciliation is being made due to demand register has not been prepared.	-	It may lead to revenue loss.	It will be taken care in future.	Not Resolved.	
	Register of Suits						
1.	All suits filed by the municipality for recovery of any sum due are entered.	Register of Suits filed by ULB has not been maintained by the ULB.	-	To trace status of cases is very difficult.	It will be taken care in future.	Not Resolved.	
2.	All suits filed against the municipality are entered	Register of Suits filed against ULB has not been maintained by the ULB.	-	To trace status of cases is very difficult.	It will be taken care in future.	Not Resolved.	
3.	Sanction from the Council obtained for filing/defending the suit	No Such cases found	-	-	-	-	
4.	All details like the Assessment Number, amount involved, Name of	No Such cases found	-	-	-	-	



	Court and Suit Number etc. are clearly entered				
5.	Execution Petitions are filed for recovery of sums, in cases the suits are disposed in favour of municipality.	No Such cases found	-	-	-

General Observations: -

There is lots of scope for improvement with respect to maintenance of Records and Registers. The important and basic records like Advance register, annual accounts, assets register were not maintained. Effective steps may be taken to improve the maintenance of accounts and increasing of its own sources of revenues.

For G.K SUREKA & CO.
Chartered Accountants



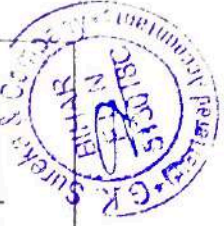
CA Khuram Javed
Partner
Mem No: 539535
FRN: 513018C

Urban Development & Housing Department
Government of Bihar
Nagar Nigam Muzaffarpur

Discussion Note for Internal Audit observation of FY 2020-21

Discussion has been made with the audit manager of the internal audit firm M/s G.K. Sureka & Co. on the Internal Audit observations of the financial year 2020-21 and we kept in mind and follow their recommendations and suggestions on the areas of process and control weakness in best manner. Some of the serious issues have been given below:

S. No	<u>Audit Observations</u>	<u>Reply of Management</u>
1.	Compliance of paras of AG Audit Report is pending till now, please provide exact status of the same.	Working on the compliance of outstanding paras of AG Report.
2.	Constitution of "Municipal Accounts Committee" is pending yet.	We are working on the constitution of Municipal Accounts Committee.
3.	a. Holding Tax collected during the FY 2020-21 had not been deposited in full. b. Property Tax should be deposited on daily basis otherwise a penalty up to Rs. 5000/- may be imposed for delayed deposit.	a) Short deposit has been deposited in bank. b) Noted for further compliance.
4.	Tower tax (Registration and Renewal Fees) is not being collected on timely basis.	Notice will be issue to the concerned person. as and when stay order of High Court laps/removed.
5.	ULB is not preparing its books of accounts using the accrual system of accounting.	DEAS team has been appointed by the concerned department for this and they are working on this.
6.	Staff strength of accounts department needs to be increased.	Yes, Increase of staff is already in process.



7. Internal control measure has not been consider by concerned ULB for its operation and transaction. We are working on the recommendations of Internal Auditor.


(Municipal Commissioner)
Nagari Nigam (Muzaffarpur)
M. N. C. Muzaffarpur

Date:
Place:

