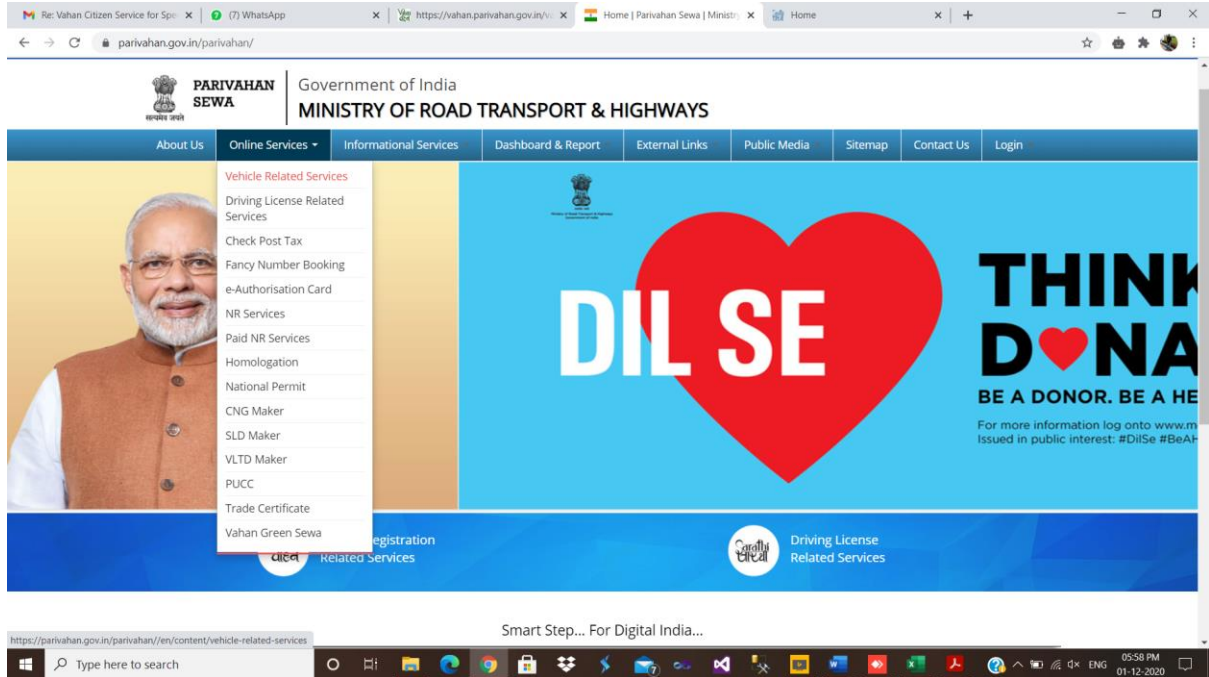
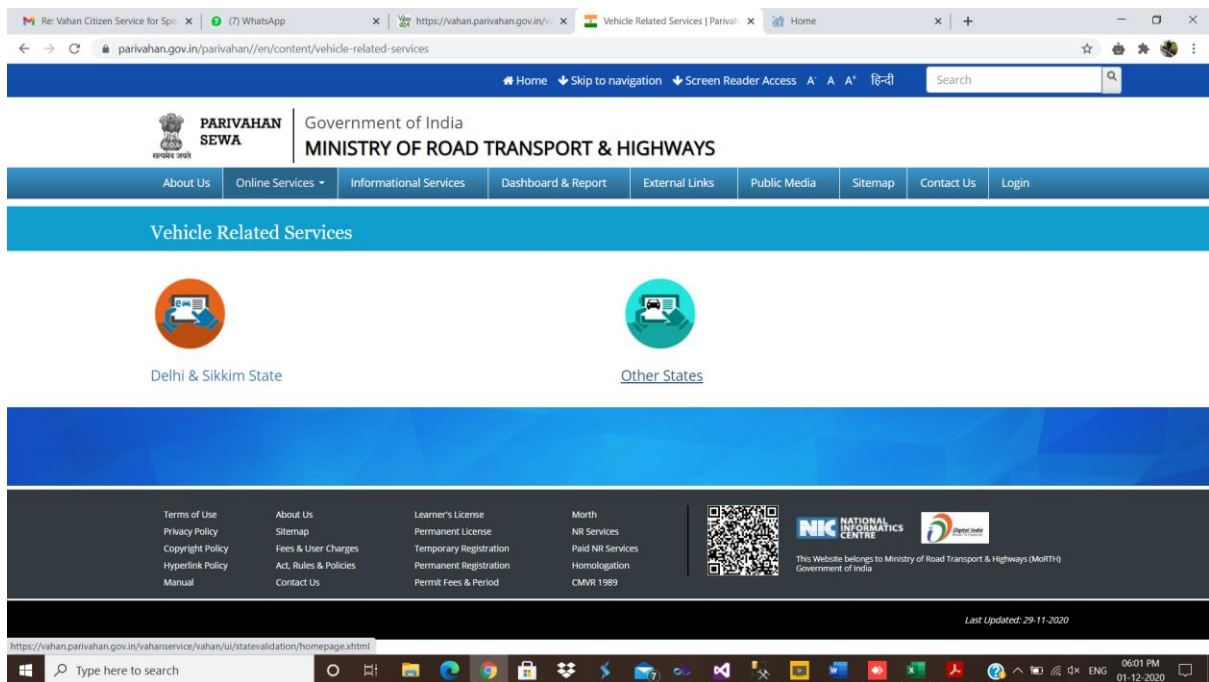


Process Flow for Applying Permit Application through Vahan Citizen Services

Step 1 : Goto '<https://parivahan.gov.in/>' and under 'Online Services' dropdown, click on 'Vehicle Related Services'. The screen shown below.



Step 2 : Select 'Other States' from the page as shown below.



Step 3 : Under 'Other Online Services' select 'Online Permit' from the page as shown below.

The screenshot shows the Vahan Citizen Service portal. The top navigation bar includes 'Home', 'Status', 'Other Online Services', 'Download Document', 'Login', and 'Update Mobile Number'. The 'Other Online Services' dropdown menu is open, showing options: 'Appointment', 'Online Trade Certificate', 'Online LOI', 'Online Permit' (highlighted), and 'Application for Self Backlog'. The main content area features a map of India, a large Ashoka Chakra, and a 'Log on to Avail Services' button. A 'What's New' section is visible below. The right sidebar displays the profile of Shri Nitin Jairam Gadkari, Minister for Road Transport & Highways, and a 'How to Apply?' section with three steps.

Step 4 : Select your state from the list and click 'Proceed' button.

The screenshot shows the Vahan Citizen Service portal with the 'Log on to Avail Services' section. The 'PROCEED' button is highlighted. A modal window titled 'Select the state where your vehicle is registered.' is displayed, showing a dropdown menu with 'Bihar' selected and a 'Proceed' button. The rest of the page layout remains the same as in the previous screenshot.

Step 5 : Enter the ‘Registration Number’ and last five digit of your Chassis Number and click ‘Proceed’.

The screenshot shows the Vahan Citizen Service portal. The header includes the Ministry of Road Transport & Highways (MORTH) logo and the Government of India emblem. The main content area features a large blue box with the 'Vahan dleed' logo and the text 'Apply for Permit Online'. To the right, there is a form titled 'Apply For Permit Related Services' with two input fields: 'REGISTRATION NUMBER' and 'LAST FIVE DIGIT OF CHASSIS NO'. Below these fields is a 'Proceed' button. A link 'Without Registration Number?' is also present. The footer contains security logos (256 BIT, Norton) and a disclaimer: 'This Website belongs to Ministry of Road Transport & Highways (MORTH) Government of India. Best viewed in IE12, Chrome21.0, Firefox3.5'.

Step 6 : Enter your registered ‘Mobile Number’ and click on ‘Generate OTP’ to get an OTP. Enter the OTP and click on ‘Login’.

The screenshot shows the Vahan Citizen Service portal with the 'Apply For Permit Related Services' form. The form has a 'Mobile Number' field containing '880 059 8864' and a 'Generate OTP' button. A pop-up window titled 'OTP Generation' is displayed, stating 'OTP has been generated and sent on your entered mobile no.' and showing the OTP '5063'. The pop-up also includes 'Login' and 'Resend OTP' buttons. The background shows the same 'Vahan dleed' logo and 'Apply for Permit Online' text as in the previous screenshot. The footer is identical to the previous screenshot.

Step 7 : From the Login page on the screen, select '**Apply For New Permit**'. All Vehicle and other details will appear on the screen as shown below.

The screenshot displays the VAHAN portal interface. The top banner features the text 'Apply for Permit Online' and 'Permit Service'. Below the banner are four circular icons representing different services: 'Apply for New Permit', 'Renewal Of Permit', 'Counter Signature Permit', and 'Recommendation Letter of Counter Signature Permit'. The browser address bar shows the URL: https://vahan.parivahan.gov.in/onlinepermit/vahan/ui/usermgmt/usermgmt_home.shtml.

The second screenshot shows the 'APPLY FOR FRESH PERMIT' form. The form is divided into several sections for data entry:

Owner Details		Other Necessary Details		Permit Details	
Owner Name *	LAL BABU YADAV	Son/Wife/Daughter of *	S/O ATWAR YADAV	Vehicle Class *	BUS
Engine No *	497TC62DYY824043	Fuel *	DIESEL	Vehicle Category *	HEAVY PASSENGER VEHICLE
Seating Capacity *	41	Sleeper Capacity *	0	Standing Capacity *	0
Registration Date *	17-JUN-2011	Purchase/Delivery Date *	27-MAY-2011	Manufacture Year *	2010
Maker *	TATA MOTORS LTD	Maker Model *	LP 912/49	Body Type *	BUS
Unladen Weight (Kg) *	2885	Laden Weight (Kg) *	2885	Email ID	
Ownership Type	INDIVIDUAL	Owner Category	OTHERS		

Below the form, there are sections for 'Current Address' and 'Permanent Address', each with fields for House No. & Street Name, Village/Town/City, Landmark/Police Station, State, District, and PIN Code.

Step 8 : Fill the Permit Details page as shown on the screen correctly.

The screenshot shows a web browser window with the URL vahan.parivahan.gov.in/onlinepermit/vahan/ui/OnlinePermit/FreshRenewalPermit/formApplyFreshPermit.xhtml. The page title is "APPLY FOR FRESH PERMIT". The service for vehicle number BR01PC5254 is displayed. The form is divided into three main sections: "Owner Details", "Other Necessary Details", and "Permit Details". The "Permit Details" section is active and contains the following fields:

- Permit Type:** A dropdown menu with options: "Select Permit Type", "Stage Carriage Permit", and "Contract Carriage Permit".
- Permit Category:** A dropdown menu with options: "Select Permit Category", "Period", "Goods", and "Select Goods".
- Allotment Office:** A dropdown menu with options: "Select Alloted Office", "Services Type", "Select Services Type", and "Goods Detail (If Goods is 'OTHER' Please mention here.)".
- Area Details:** A section with a red warning message "Please Select Your Vehicle Region Correctively". It contains a large text input field for the region and a smaller text input field for "Your Selected Area Shown Here".
- Optional Details:** A section with two text input fields: "Parking Place" (with a note "100 characters remaining") and "Purpose of Journey" (with a note "300 characters remaining").

At the bottom of the form, there are two buttons: "Submit Details" and "Back to Home". The Windows taskbar at the bottom shows the time as 11:24 AM on 26-11-2020.