

GOVT. OF BIHAR

OLD SECRETARIAT BUILDING

PATNA-800015

NIT NO- FCP/01/2019

Date- 02/08/2019

RFP NOTICE

RFP for the development of transparency, performance and ranking portal/ website for monitoring the departmental schemes i.e inspection of PDS, disposal of ration card application, issuance of PDS license, Bank Challan Submission, Door Step Delivery implementation, Vigilance committee meeting, Public grievance redressal system and implementation of NFSA (Nation Food Security Act) scheme and analyses the derivatives thereof in a single window of the subject related with Food and Consumer Protection Department through the tender process. The RFP documents can be downloaded from departmental Website: <http://fcp.bih.nic.in> or Collected from Food & Consumer Protection Department.

The RFP document containing "Technical bid" and "financial bid", complete in all respect should be submitted on or before 20.08.2019 up to 11:30 PM which will be opened on the same day at 12.00 noon in the presence of the bidder or their representatives who may like to be present at that time.

All the bidder should also give a brief resume about their firm/company. Their turnover and firms/ offices to which they have develop software should also be mentioned.

The Department reserves the right to reject all or any of the RFP without assigning any reason thereof. The RFP which is conditional/ incomplete/ belated/ without earnest money deposit of nationalized bank will not be entertained.

Shree
02/8/19

Additional Secretary
Food and Consumer Protection, Department
Govt of Bihar.

**GOVT. OF BIHAR
FOOD AND CONSUMER PROTECTION DEPARTMENT,
BIHAR, PATNA-15.**

Tender Notice for development of Transparency, Performance and Ranking Portal/ website for Food and Consumer Protection Department

1. Objectives

The objective of the development of transparency, performance and ranking portal website is to monitor the departmental schemes i.e inspection of PDS, disposal of ration card application, issuance of PDS license, Bank Challan submission, Door Step Delivery implementation, Vigilance committee meeting, Public grievance redressal system and implementation of NFSA (Nation Food Security Act) scheme and analyse the derivatives thereof in a single window. The major role of the transparency, performance and ranking web portal is to analyse the role of SDO (Sub-divisional officer) in PDS (public distribution system) and other NFSA functionaries. The ranking parameter must design for the effective monitoring of the SDO in the implementing of NFSA.

In this regards sealed tenders are invited from eligible bidders for development of web application on the Performance based ranking based on the work done by the Sub Divisional Magistrate in the field of Food and Consumer Protection Department. The successful bidder needs to develop implement and host the web based transparency, performance and ranking portal on the space provided by the Department in SDC (State Data Centre) within 30 days of award of contract. Bidders should quote cost of the web application development and maintenance only for one year. Interested bidders can download the tender documents from website <http://fcp.bih.nic.in>. Completed tenders can be submitted by Speed post / Reg. Post or directly in office up to 11:30 PM on 20.08.2019. No tender document should be entertained after the last day of submission of tender. The tenders shall be opened on same day at 12.00 noon in the office of Principal Secretary/ Secretary, Food and Consumer Protection Department, Bihar old secretariat, Patna-15.

2. Scope of Work.

- i. The Bidder must develop the web based transparency, performance and ranking portal which will be hosted on the server provided on SDC (State Data Centre).
- ii. The transparency, performance and ranking portal will generate the ranking of the District, sub-division, block & Panchayat as per the parameters stipulated by the department. The successful bidder (Agency) needs to develop web application on the SDO Ranking Performance on the basis of the work done by the Sub Divisional Magistrate on the subject related with Food and Consumer Protection Department. Time period of project will be one year.
- iii. The bidder has to provide the source code to the Department and database of the software
- iv. The application development involves following thing.

- a. To develop the application programme interface(API) to fetch the data from the different web application running in the Department (SCM (supply chain management), RCMS(Ration card Management System), POIMS, RTPS(Right to public service), e-POS etc) or manual entry of the required data at user end.
 - b. Incorporation of conditions as per the provisions and timeline of food calendar.
 - c. R & D Designing, Testing, Hosting, Security audit certification and maintenance of website, updating of modules Development of MIS report Submission of periodical analysis Report and monthly report.
 - d. To develop the software for the evaluation of the work defined by the department.
 - e. To create an OTP based login Credential for the Admin, DM (District Magistrate), DSO (District supply officer) SDO, ADSO (Additional District Supply Officer) & MO (Marketing Officer) and another user which will be required by the department.
 - f. To develop the role based application for the different officer for the entry of data at field level.
 - g. To develop KPI's in consultation with the Higher Authorities of Department
 - h. To develop the dashboard for the Department and District Level officer.
 - i. To develop the transparency, performance and ranking portal which reflects the work in public domain and of common use.
 - j. To conduct and produce the Security audit of the application by any CERT-In empanelled agency.
- v. FOOD AND CONSUMER PROTECTION, DEPARTMENT shall provide server space and facility to Push SMS and shall co-ordinates with different application supplier in providing the data.
- vi. The bidder has to provide the licence version supporting software as well as antivirus which will be in use other than OS and database management system (window server 2013 & MY SQL).
3. Sealed tenders are invited from eligible bidders for Development of web application as mentioned in the scope of work in two separate envelopes marked as technical and Financial Bid. The bidders are required to submit quotation regarding rate for development of transparency performance & ranking portal as per the format given in Annexure-II.
4. The brief Instructions to bidders and terms and conditions are given here under: -
- a) Availability of Tender Documents: The prescribed Tender Documents can be freely downloaded from the website <http://fcp.bih.nic.in>.
 - b) Bidder's Eligibility criteria:

- i. The bidder/firm should be in the business of Website development for last three Year. (security audit certification issued by CERT-In Empanelled agency for websites developed by the Bidder)
- ii. The Bidder should have the average annual turnover of Rs 20 lakh in last 3 Financial year (Self Attested copy of Financial statement of the bidder to be attached)
- ii. The bidder / firm should be registered under respective jurisdiction for more than 3 years as on date of submission of bids. (copy of registration to be attached)
- iii. The bidder / firm should be registered under labour dept/Commercial tax dept. or any department of the state. (copy of registration to be attached)
- iv. The bidder / firm should be income tax payee and has submitted TDS for last three years. (copy of TDS to be attached)
- v. The bidder / firm should submit their respective affidavit of not being blacklisted/not having any criminal proceedings against him/her.
- vi. The bidder / firm should submit their prior work experience of last three years from any govt dept/govt institution or organisations.

5. Earnest Money Deposit (EMD) / Bid Security:

The EMD of Rs. 25000/- (Rupees twenty-five thousand only) in form of DD/FDR issued by any Nationalized bank in favour of Principal Secretary/Secretary, Food and Consumer Protection Department, Bihar payable at Patna should be submitted along with tender. The EMD shall be returned to unsuccessful bidders within 15 days of award of contract to a successful bidder. The EMD of successful bidder shall converted into security deposit after successful completion and implementation of software and refunded without any interest.

6. Preparation of Tender:

- i. The tender should be typewritten on A4 size paper and free from any over writing/cutting. Correcting fluid should not be used in any case. Alterations, unless legibly attested by the bidder, shall disqualify the tender. All the documents should be serially numbered and signed under seal by the bidder on each page.
- ii. The following sealed envelopes "A" and "B" to be further sealed in a common envelope addressed to Secretary, Food and Consumer Protection Department Bihar and super-scribed with "Tender Document for development of website for Food and Consumer Protection Department.
 - a) Envelop A- Technical Bid containing all essential documents for Technical bid. Such documents to include the following:
 1. DD/FDR of Rs25000 Earnest Money Deposit
 2. Self attested copy of firm's registration Certificate.
 3. Self attested copy of PAN Registration

4. TDS certificate of Last three years.
5. Registration certificate of office premise/shop by labour dept or any department of the state.
6. List of contracts (LOI, copy of work order related to website development of the application in any Governmental Department during last three years (as on date of submission of bids) giving name of client, date of issue of work order, scope of services in brief, and contract value and the certification enclose for the closure or running project.
7. Security Audit Certification from any Cert-in Empanelled agency of the running website
8. Affidavit of Firm/Bidder of not being Blacklisted.
9. Presentation of the prototype website having different modules (Login module, MIS for Inspection of PDS, report analysis & Dashboard design etc.).

b) Envelop B- Financial Bid containing duly filled, stamped and signed in the format provided in Annexure-II.

7. Submission of tenders:

The sealed tenders as above should be submitted in person, in the drop box kept in the office of Principle Secretary/Secretary, Food and Consumer Protection Department, Bihar old secretariat, Patna-15. up to 11.30 AM by 20/08/2019. The RFP which is conditional/ incomplete/ belated/ without earnest money deposit from Nationalised Bank will not be entertain.

8. Opening of Tenders:

- i. The Tenders shall be opened at 12 noon. on 20/08/2019 by Tender Evaluation Committee.
- ii. In the event, the date of tender opening as above is declared Govt. Holiday, the tenders shall be opened at the same time on the next working day.
- iii. During the tender opening as mentioned above, the envelopes containing Technical Bid (Envelope-(A)) shall be opened. The financial bid will be opened only for the bidder who qualify of technical bid. The envelopes containing Financial Bid (Envelope-(B)) shall be signed by all committee members and shall be opened after technical evaluation.

9. Evaluation and Award of Contract:

- i. The preliminary scrutiny of the Technical Bid parameter shall be made first to check whether all pages of Technical Bid are properly signed, all documents as stated in para (D) (ii) are enclosed. The bids found deficient of EMD shall be summarily rejected at this stage.
- ii. After the above, eligibility of bidders shall be examined and evaluated as per annexure I. The bidder/firm who obtains 75 (seventy five) marks will be eligible for the opening of the financial bid.
- iii. The bidders found eligible as above shall be considered as Technically Responsive Bidders and shall be considered for opening of Financial Bid.

- iv. The bidder offering lowest rate of project Cost in the format given in Annexure-II shall be considered for award of contract.

10. Duration of Contract:

The contract with the successful bidder shall be for a period of 1 year from the date of signing of contract. The contract may be terminated by giving one month notice in case services are found unsatisfactory.

11. Payment Terms:

The payment for the development shall be released within 15 days of submission of Invoice. 50% of development charges (Project charge) will be paid to the bidder after the User Acceptance Test done by the Department and security audit certificate submitted by the bidder for the website. The next 20 % amount will be released after go live of the website and the rest 15% will be paid after 6 month of running /trail of website the rest 15 % will be paid after the end of one year or at the end of the project period. The bill should be raised with inclusion of all taxes and the taxes will be deducted at the source.

12. Penalty:

Any dysfunction in software or portal seriously affecting the functioning of the said portal have to resolve by the successful bidder within two days of reporting. If the bidder fails to do so the penalty of 5% of total contract value shall be imposed based on the enquiry conducted by the department.

13. Signing of Contract:

The successful Bidder shall execute an agreement within 15 days from award of contract by Food & Consumer Protection Department. In exceptional circumstances, on request of the successful bidder in writing for extension, department reserves the right to grant an extension for appropriate period after getting satisfied with the reasons given.

14. Transfer/Sub Contract:

The bidder has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

Suspension & Termination of Bidder:

The Bidder will be suspended or Terminated

- i. Subject to the provisions mentioned here under the Agreement shall terminate at the expiry of the agreement term.

- ii. Either party may terminate the Agreement if the other party breaches the terms of the Agreement and fails to rectify it within 30 days of receiving notice of breach.
- iii. Either party with the consent of the other party can terminate this Agreement by giving 30 days written notice.
- iv. The engagement of the bidder shall be suspended and the bidder may be blacklisted forthwith by the department under following circumstances/ reasons:
 - Violation of any condition of the tender/ contract or part of any condition of the tender contract of engagement, or
 - Deviation found in quality and quantity of the product supplied, or
 - On finding software is pirated, or
 - If it is found that during the process of award of the contract, the vendor resorts to the fraudulent practice in getting supply order like offering incentive in terms of free product or money.

15. Legal:

All legal disputes are subject to the jurisdiction of Courts at PATNA only.

16. Publicity:

Any publicity by the bidder in which the name of the Indenter/ buyer is to be used should be done only with the explicit written permission of the Department.

17. Data Security:

The bidder shall not be allowed to add or delete the details data from the server without the concern of the department. The bidder is responsible for the Security of the data as well as to protect it from any malware threat.

18. Principal Secretary/Secretary, Food and Consumer Protection Department, Bihar old secretariat, reserves the right to reject any and/or all tenders without giving reasons thereof.

Sd/-
Additional Secretary
Food and Consumer Protection Department.
Govt of Bihar

Annexure - I
Evaluation Criteria for the Technical bid

S. No	Description	Supporting Documents	Maximum Score
1	Bidders Turnover: Annual turnover of Bidder in last 3 financial years (FY 2016-17, 2017-18, 2018-19) should be 20 Lakh or more. Min 20 lakh- 5 marks Upto 30 lakhs - 10 marks Max 40 lakh or more- 20 marks	Balance Sheets Audited by a Certified Chartered Accountant	20 mark
2	The bidder has to submit the CERT_IN certificate for all project executed in Govt. Sector. • 5 marks per certificate and a maximum of 20 marks	CERT_IN certificate of the project	20 mark
3	Whether the bidder has registered office premises in Bihar	Office Registration	10 mark
4	Experience of development of software/website in any Govt. Organization/Institution •2 marks per project and a maximum of 20 marks	Work order copy of the document	20 mark
5	Bidders Manpower	EPF statement of the employee name and qualification along with individual experience if any.	10 mark
6	Presentation of the website	Copy of Presentation	20 mark
		Total	100 mark

Annexure II
FORMAT OF FINANCIAL BID Description

SL No	SPECIFICATION	Rate Inclusive of all taxes	
		(In Figures)	(In Words)
1	Rate Inclusive of all taxes (In Figures) (In Words) Rate for development of transparency, performance and ranking portal of FOOD AND CONSUMER PROTECTION DEPARTMENT,		

Note: -The Rate should be inclusive of all taxes which should be deducted at the source.

2. We agree to provide services in accordance with the Terms and Conditions given in Tender Document and the rate quoted above

Signature and seal of the Bidder
Name and designation of authorized
signatory of the Bidder